



# All Participant Call

*Jay Nakashima, Executive Director*

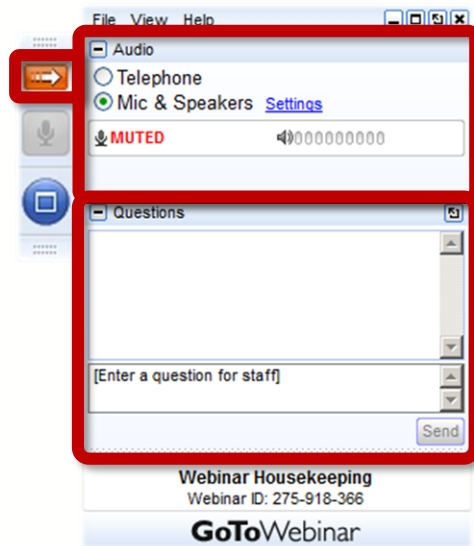
*Kati Odom Bell, Implementation Manager*

*Mike McCune, Senior Solutions Architect*

*Steve Gravely, Gravely Group*

*April 18, 2019*

# How Do I Participate?



## Your Participation

Open and close your control panel

Join audio:

- Choose "Mic & Speakers" to use VoIP
- Choose "Telephone" and dial using the information provided

Submit questions and comments via the Questions panel

**Note:** Today's presentation is being recorded and will be provided within 48 hrs

Problems or Questions? Contact Dawn Van Dyke

[dvandyke@sequoiaproject.org](mailto:dvandyke@sequoiaproject.org) or 703.864.4062

## Congratulations to our Newest Participants...

- Riverside Health System!
- Sparrow Health System!
- University of Rochester!
- Rochester Regional Health!



Committed to Improving Patient Care via Interoperability

We're Growing  
eHealth Exchange

# Mike McCune

- Senior Solutions Architect
- New Jersey
- Guides Hub implementation
- Evaluates possible new solutions:
  - FHIR
  - Push
  - PDMP (opioids)
  - Image exchange



## Director, Policy & Governance

- New opening
- “Replacing” Jennifer Rosas 🙄
- <https://sequoiaproject.org/careers>
- Leader and subject matter expert regarding exchange-related legal and trust agreements, as well as policies & procedures
- Oversees network governance
- Evaluates potential new use cases, network capabilities, and related policy implications to enhance and grow the network

# Content Validation Reminder

eHealth Exchange™

# Have you submitted your content sample?

- Content Testing Program:
  - Requires Participants to submit a content sample by 5-6-2019 (extended from 2-5-2019).
- Typical Issues:
  - Terminology
  - Required Fields
- “Office Hours”
  - Q&A as well setup assistance
  - Register at <https://ehealthexchange.org/events>
  - April 18, 2019 - 3pm ET
  - April 22, 2019 - 2pm ET
  - May 2, 2019 - 3pm ET
- For more details visit: <https://ehealthexchange.org/testing-program/content-testing>



# Content Validation – Possible Next Steps

## Coordinating Committee Evaluating:

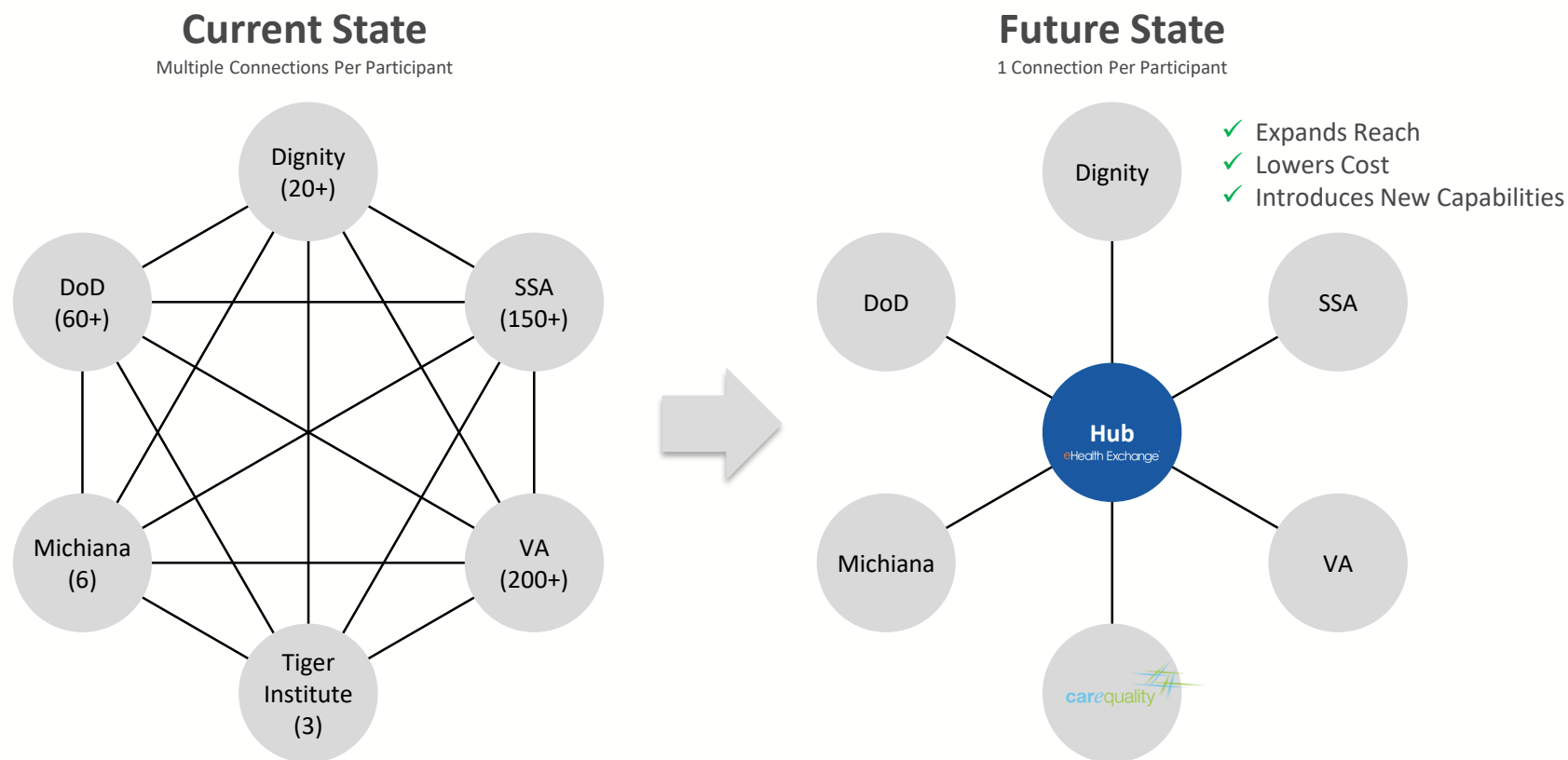
**ALL TBD!**

- **Possibility** of asking Participants who don't complete testing by 5/6/2019 to submit a submission plan by 7/1/2019 for Coordinating Committee review
- **Possibility** of requiring Participants who do not pass content validation to retest within 18 months to confirm they remediated conformance issues
- **Possibility** of requiring Participants who do not remediate conformance issues within 18 months to submit a remediation plan and/or a conformance waiver request within two months of the 18 month deadline for Coordinating Committee review

# Hub Update

eHealth Exchange™

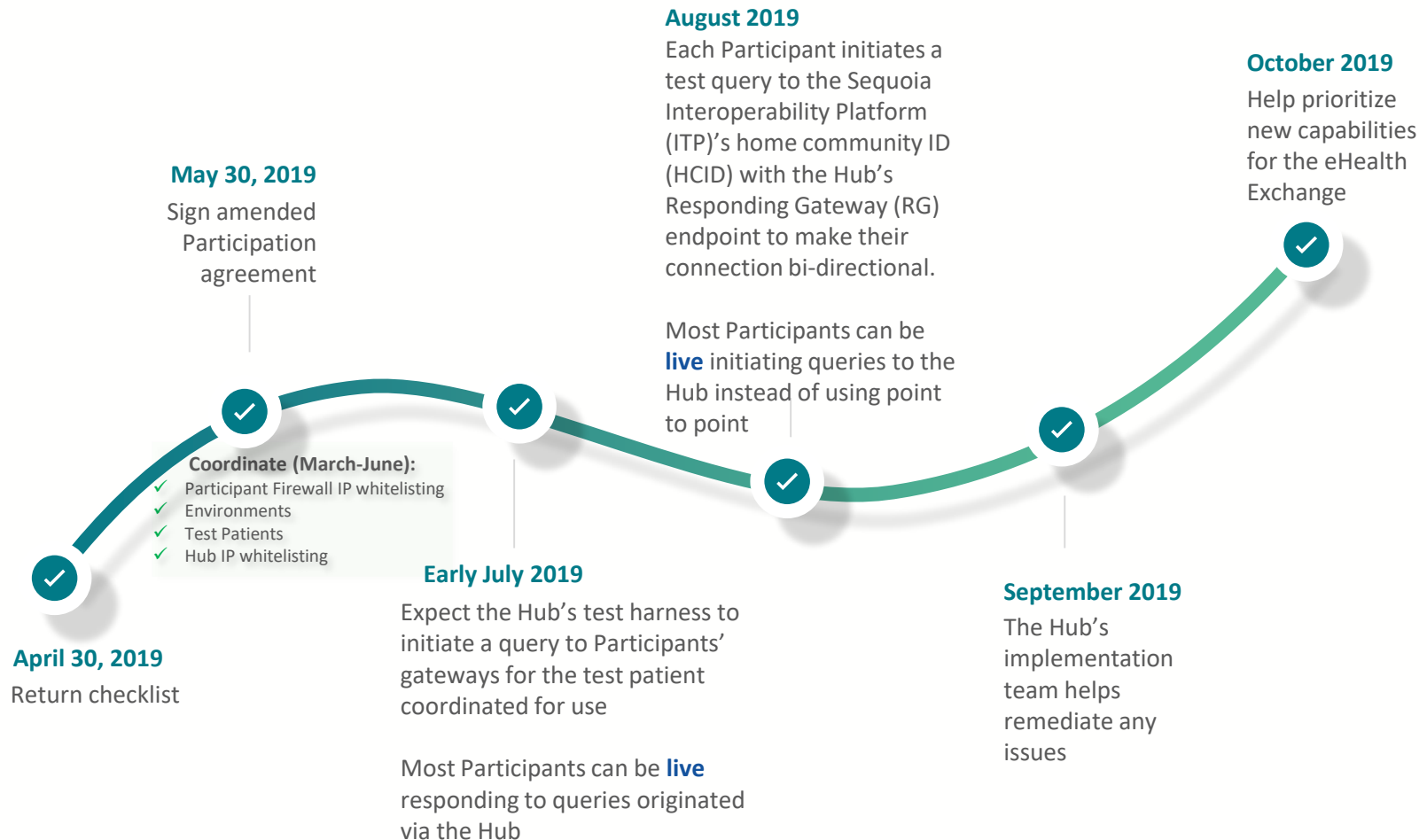
# Single Connection to the Nation



# Timeline

## Early Adopters:

- Veterans Administration
- Advent Health



## What Do I Need To Do **Now**?

| Submit Technical Information via Checklist   | Non-Technical Actions   |
|--|---|
| <ul style="list-style-type: none"><li>• Test Patient</li><li>• IP Address(es)</li><li>• Firewall Whitelisting</li></ul> <p><b>by 4/30/2019</b></p> | <ol style="list-style-type: none"><li>1. Sign Amended Participation Agreement</li><li>2. Attend eHealth Exchange Meetings for more information</li></ol> <p><b>by 5/31/2019</b></p> |

# What Do I Need To Do This Summer?

1. Setup to **Respond** to queries other Participants send your organization via the Hub (“**Responding Gateway**”)
  - **Goal** – No effort on your part unless your organization utilizes firewall whitelisting. If so, configure your firewall to trust the Hub
  - **Goal** - Your system successfully matches the test patient and returns a clinical message
  - **Expect** Hub implementation team to contact your organization
  - **Expect** for Hub to initiate a test message to your organization using the test patient we agree upon via the Excel checklist.
2. Setup to **Initiate** queries to other Participants via the Hub (“**Initiating Gateway**”)
  - **Goal** - Confirm your organization can send patient searches to other Participants via the Hub and receive requested clinical documents.
  - **Configure** your system to begin using the new Hub-aware directory
  - **Initiate** a test query to the Sequoia Interoperability Testing Platform (ITP)’s Home Community ID (HCID) with the Hub’s endpoints.

July 2019

August 2019

## Next Steps

| When             | What  |
|------------------|---|
| Week of 4/8/2019 | 1. Receive Hub Information Packet   |
| 4/30/2019        | 2. Return brief checklist   |
| May 2019         | 3. Configure firewall to trust Hub's IP addresses [applicable to 10% of Participants] |
| 5/31/2019        | 4. Return Amended Participating Agreement   |
| Early July       | 5. Expect test query from Hub (your system returns clinical document)                 |
| August           | 6. Submit test query to receive test clinical document via Hub                        |

# Communication

- [Website](#) – Registration for the secured Participant-only section is fast & easy
- [Monthly Participant Web Meetings](#) – Typically the 3rd Thursday of Each Month at 1 pm ET
- [Hub Web Meetings](#) – Typically Tuesdays at 1pm ET & Thursdays at 4pm ET
- [Email](#) – Any time if you have a specific question and cannot attend the Hub Web meetings
- [Annual eHealth Exchange Meeting](#) – December 4-6, 2019 at the Gaylord National Resort & Convention Center (Washington DC)



# Amended Participation Agreement

eHealth Exchange

# Why is the Participant Agreement Changing?

## To Amend the Existing Agreement Structure

- To enhance the agreement structure to facilitate the use of contract addendums
- General housekeeping

## To Add a Hub Addenda

- To establish guardrails regarding use of the Hub

## To Add a BAA Addenda

- Participants' attorneys (not the eHealth Exchange) will likely insist upon signing a BAA since the eHealth Exchange is not a party to the DURSA and the eHealth Exchange is providing the Hub service on behalf of Participants
- This BAA is not replacing or superseding the DURSA.

Please e-mail questions or concerns to [administrator@ehealthexchange.com](mailto:administrator@ehealthexchange.com)

# Amended Participation Agreement (Major Changes)

## 1. Participation Agreement Changes

- Replaced “Sequoia Project” with “eHealth Exchange”
- Enhanced agreement structure to facilitate the use of contract addendums (e.g. a Hub addenda & a BAA addenda)
- Revises the section on Fees to reflect that eHealth Exchange will offer services and that there will be fees for those services that will be included in the fee schedule. Also, clarifies that fees associated with a contract addenda (e.g. the Hub) have the same late fees. Also, clarifies that late fees and expenses can be waived if a Participant is prohibited by law from paying those fees and expenses.
- State Governmental entities are subject to their own state law
- Corrects a mistake that stated the Coordinating Committee approved the original Participation fees years ago and removes language requiring the Coordinating Committee to approve amendments.
- Says notices should be sent to the eHealth Exchange Executive Director instead of the Sequoia Project CEO
- Adds new Hub fees and future Carequality fees to the fee schedule
- States that Carequality fees won't be charged until the eHealth Exchange onboards to Carequality

## 2. Added Hub Addenda

Participants agree:

- To “cooperate with eHealth Exchange and with the Gateway Vendor as reasonably requested to enhance the effective and efficient operation of the Gateway”
- To only use the Hub for eHx approved business
- To take responsibility of its users on the Hub
- To use and control access to the Administrative Portal appropriately
- Any fees their vendors charge are their responsibility
- To comply “with all applicable privacy and security laws, including the HIPAA Regulations, and local and state laws rules and regulations”
- That the eHealth Exchange can monitor and audit all access to and use of the Gateway and the content of any data or messages
- To limit the eHealth Exchange's liability to no more than fees paid for Hub specifically in past 12 months
- That the eHealth Exchange has the right to suspend Participant's Hub access and terminate agreement
- That the eHealth Exchange is not responsible for inaccurate data, incomplete data, Participants' use of data, or Hub downtime

## 3. Added BAA Addenda

Clarifies the permissible uses and disclosures of protected health information by the business associate, based on the relationship between the parties and services being performed by the business associate.

# eHealth Exchange Carequality Implementer Status

eHealth Exchange

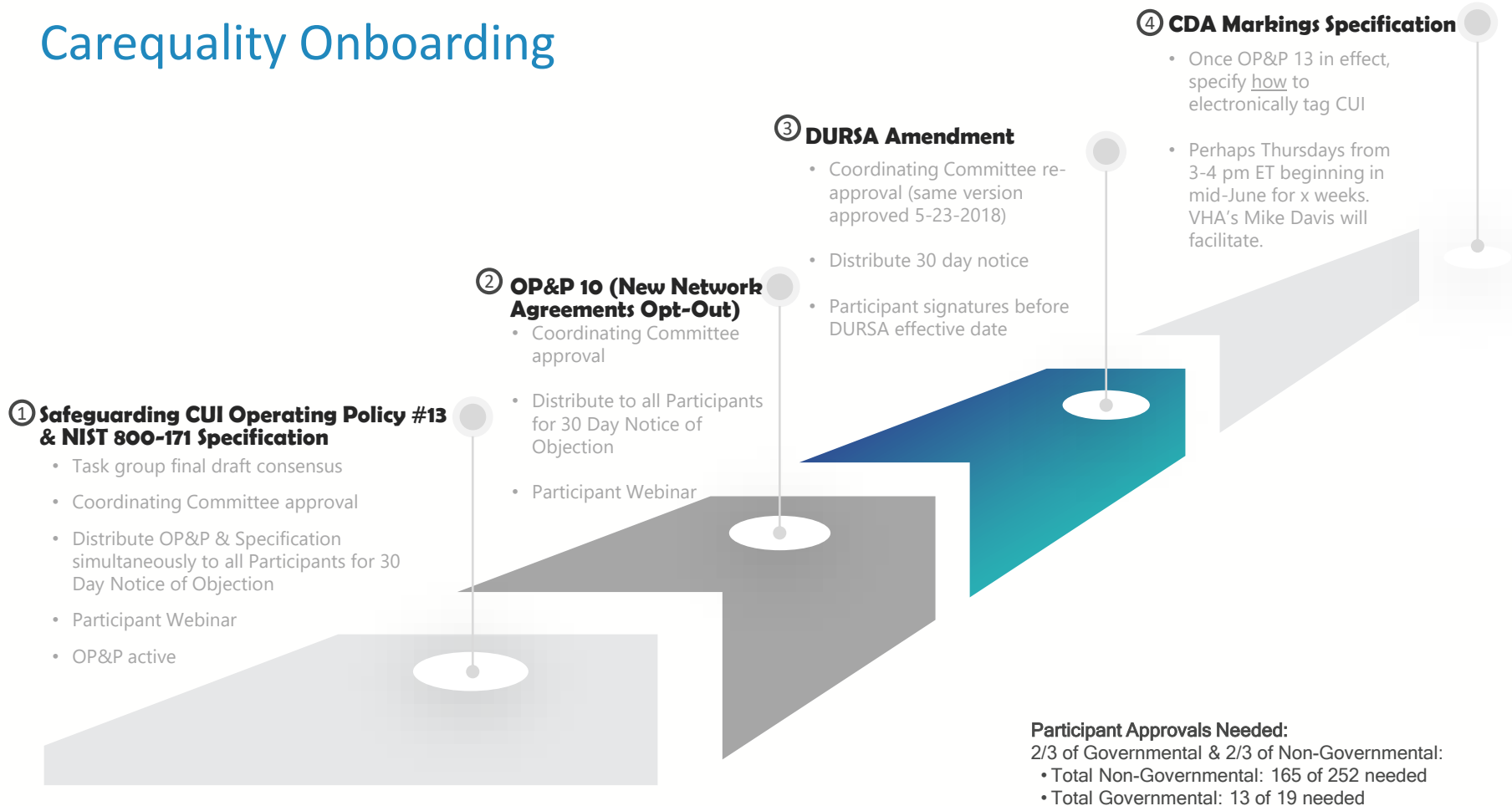
# Status

- Pilot via SSA (in-progress)
- Hub Carequality early adopters (May 2019)
- Confidential Unclassified Information (CUI)
  - Safeguarding CUI OP&P #13 (May 2019)
  - NIST 800-171 Specification (May 2019)
- DURSA Amendment (July 2019)

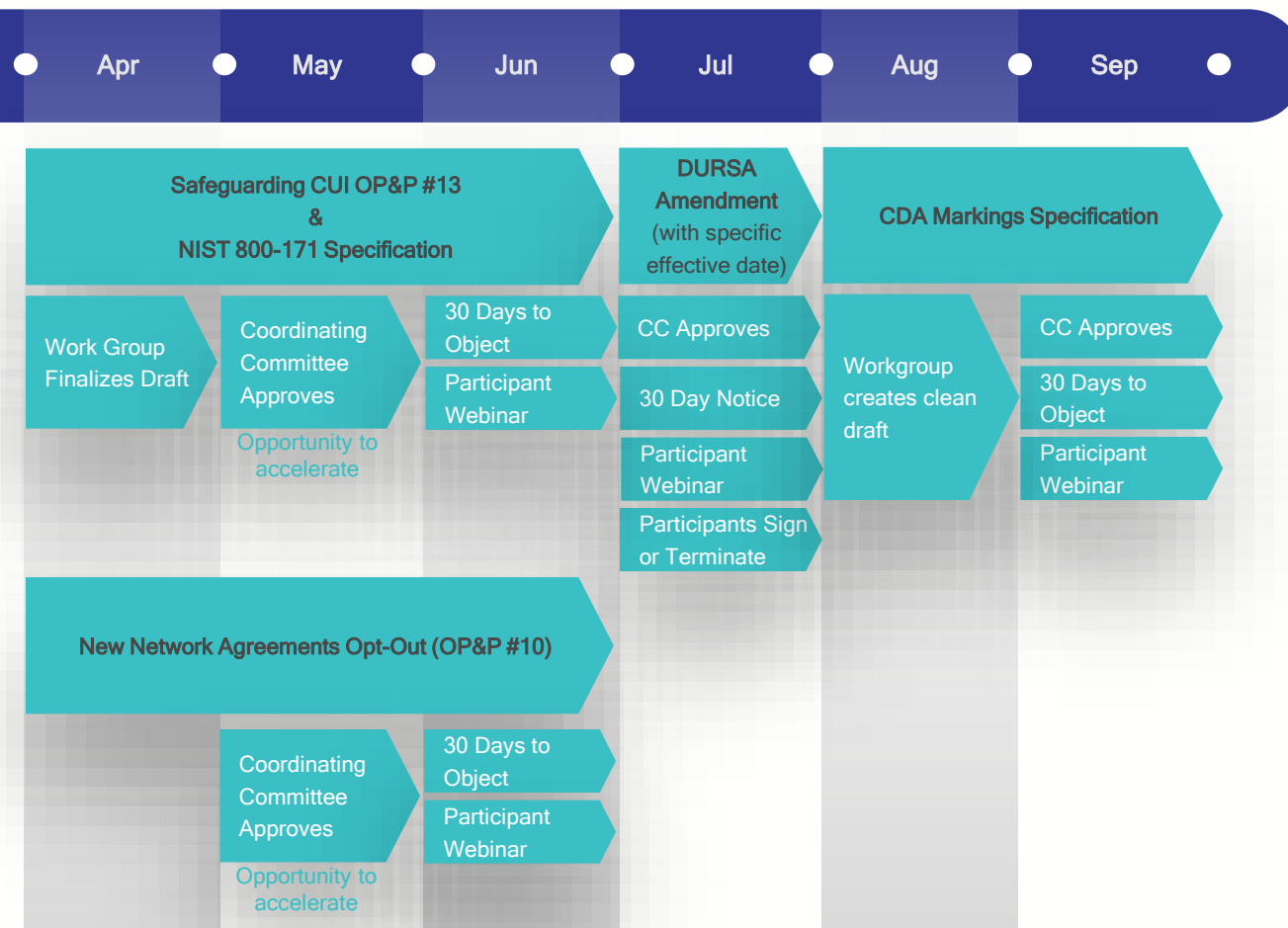
# Confidential Unclassified Information (CUI) Program

- Presidential Executive Order 13556 (November 4, 2010)
- Intended to create uniform security policies and practices across federal government regarding confidential information not classified under the national security framework
- **Mandatory** participation by federal agencies
- The CUI Program is administered by NARA which maintains the CUI Registry, the common library of “markings” to be applied to CUI
- NARA commissioned NIST to develop a standard for the types of security controls that must be used by non –federal agencies that retain CUI, the result is [NIST 800-171](#) (revision 1)

# DURSA Amendment Tasks for Carequality Onboarding



# DURSA Amendment Timeline for Carequality Onboarding





# Upcoming Events

## Please Engage

- **Content Testing Office Hours**
  - 4/18/2019, 3-4pm ET
  - 4/22/2019, 2-3pm ET
  - 5/02/2019, 3-4pm ET
- **Hub Info Meetings**
  - Tuesdays at 1pm ET
  - Thursdays at 4pm ET
- **May All Participant Call**
  - 5/16/2019, 1-2pm ET
- **Annual eHealth Exchange Meeting**
  - December 4, 2019
  - Gaylord National Resort & Convention Center (Washington DC)
  - Sequoia Project & Carequality meetings December 5-6, 2019

<https://ehealthexchange.org/events>