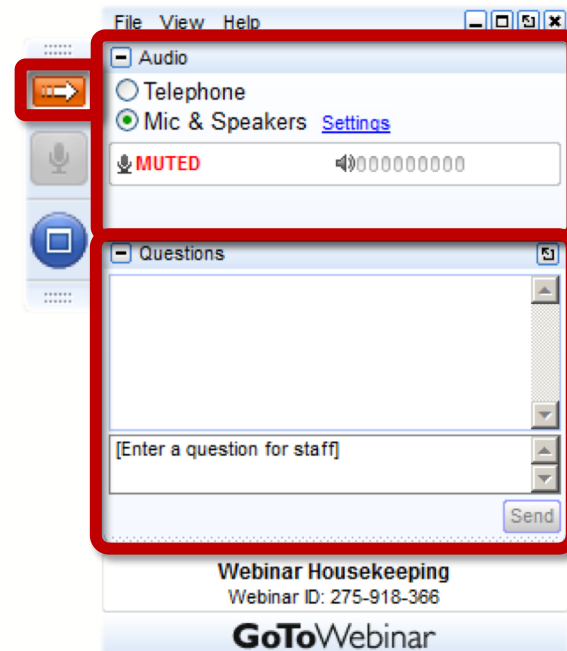


# eHealth Exchange<sup>TM</sup>

## All Participant Call

Kati Odom-Bell, eHealth Exchange Program Manager

# How Do I Participate?



## Your Participation

Open and close your control panel

Join audio:

- Choose "Mic & Speakers" to use VoIP
- Choose "Telephone" and dial using the information provided

Submit questions and comments via the Questions panel

**Note:** Today's presentation is being recorded and will be provided within 48 hrs

Problems or Questions? Contact Dawn Van Dyke  
[dvandyke@sequoiaproject.org](mailto:dvandyke@sequoiaproject.org) or 703.864.4062



# Today's Topics

1. New Participants
2. Carequality Opt-Out
3. Hub Update
4. How to Engage



# New Participants

eHealth Exchange<sup>TM</sup>

# Congratulations to our newest Participants!

1. Tampa Bay RHIO (FL)
2. Parkview Health System, Inc (IN)



Committed to Improving Patient Care via Data Exchange



# 276 Participants (Contracts)



## Including 61 State & Regional HIEs





# Carequality Opt-Out

eHealth Exchange<sup>TM</sup>



# What is Carequality?

It's a framework, but not a network

- Technical & policy agreements
- Governing structure
- Federated architecture

Enables providers using a Carequality-enabled network (e.g. athenahealth, CommonWell, & eHealth Exchange) to exchange patient data with providers in other Carequality-enabled networks.



## Which networks exchange via Carequality?

Over 20 data sharing networks are live on Carequality

An additional ~20 networks are planning to implement Carequality



## Which providers exchange via Carequality?

- To identify who exchanges via Carequality, visit <https://carequality.org/active-sites-search>.
- **The eHealth Exchange has no additional information regarding who exchanges with the Carequality framework.**



# What does the Carequality Active Search Map look like?

Search By State: No State

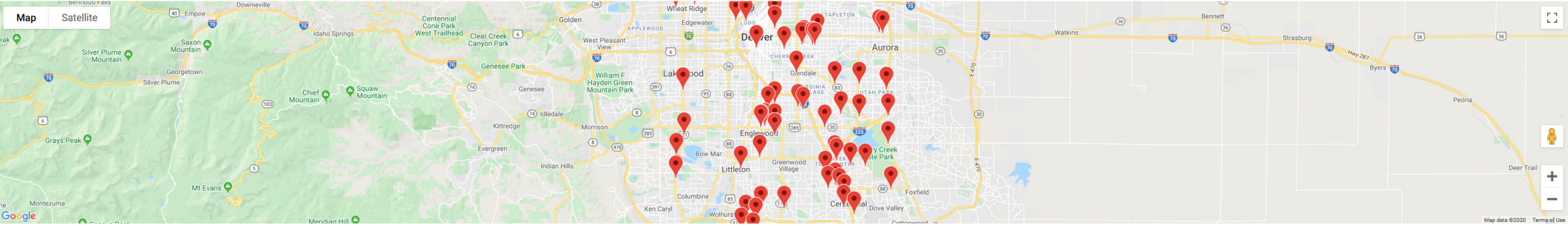
Search By Zip: 80210

Radius: 10

CLEAR SEARCHES

SEARCH

MapSatellite



Organization Name	City	State
<a href="#">Centura Health</a>	Englewood	CO
<a href="#">Children's Hospital Colorado</a>	Aurora	CO
<a href="#">CLINICA TEPEYAC</a>	DENVER	CO
<a href="#">CO Brain &amp; Spine Institute</a>	ENGLEWOOD	CO
<a href="#">CO Infectious Disease Associates</a>	DENVER	CO
<a href="#">Colorado Center of Medical Excellence</a>	DENVER	CO
<a href="#">Colorado Health Network</a>	DENVER	CO
<a href="#">Davis, Jared</a>	LITTLETON	CO
<a href="#">DaVita Physician Solutions</a>	Denver	CO
<a href="#">Denver Health Medical Center</a>	Denver	CO

## What's changing?

### Before eHealth Exchange Connects with Carequality

Exchange with the eHealth Exchange's 270+ health systems, federal agencies, providers and provider collaboratives.

### Once eHealth Exchange Exchanges with Carequality

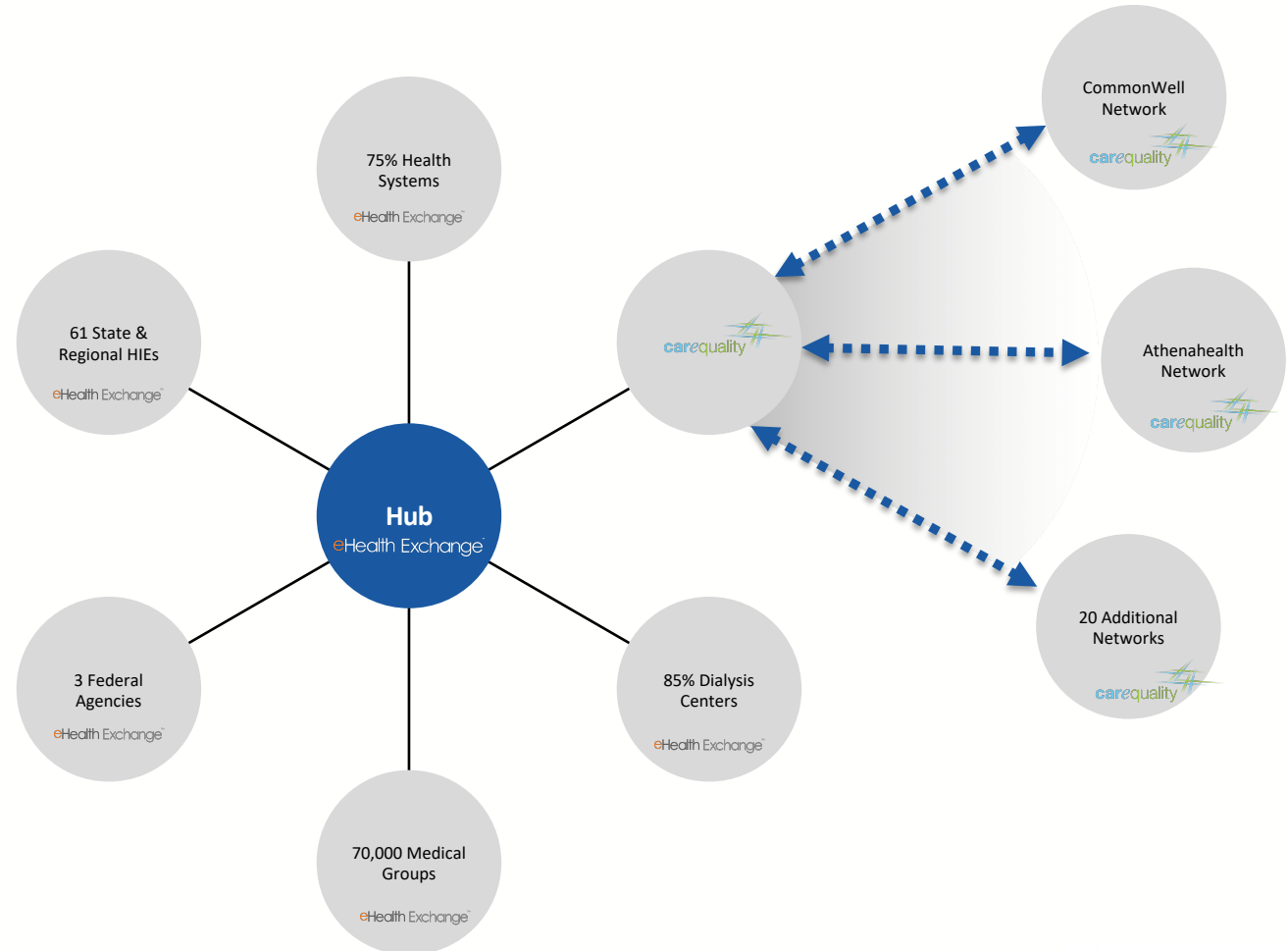
**Option** to also exchange with providers via Carequality's 20+ implementer networks

- athenahealth network
- eClinicalWorks network
- CommonWell Health Alliance network
- etc

If you do not notify [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org) by 3/31/2020, your organization will be connected to the 20+ Carequality networks on 4/1/2020, and your organization will be charged the Carequality exchange fee

## Why is the eHealth Exchange offering me the ability to exchange with Carequality?

- Expand reach
- Lower connectivity expense
- Speed to market
- Improve patient care





# How is the eHealth Exchange different?

## eHealth Exchange

- ✓ Single technical connection instead of hundreds
- ✓ Vendor agnostic
- ✓ 24x7x365 monitoring
- ✓ Mandatory content testing
- ✓ Analytics dashboard
- ✓ Federal agency connectivity

## Other Networks

- ✓ Yes
- ⚠ Sometimes
- 🛑 No

- ⚠ Single technical connection instead of hundreds
- ⚠ Vendor agnostic
- ⚠ 24x7x365 monitoring
- 🛑 Mandatory content testing
- ⚠ Analytics dashboard
- 🛑 Federal agency connectivity

## What additional terms must my organization accept to exchange with Carequality ?

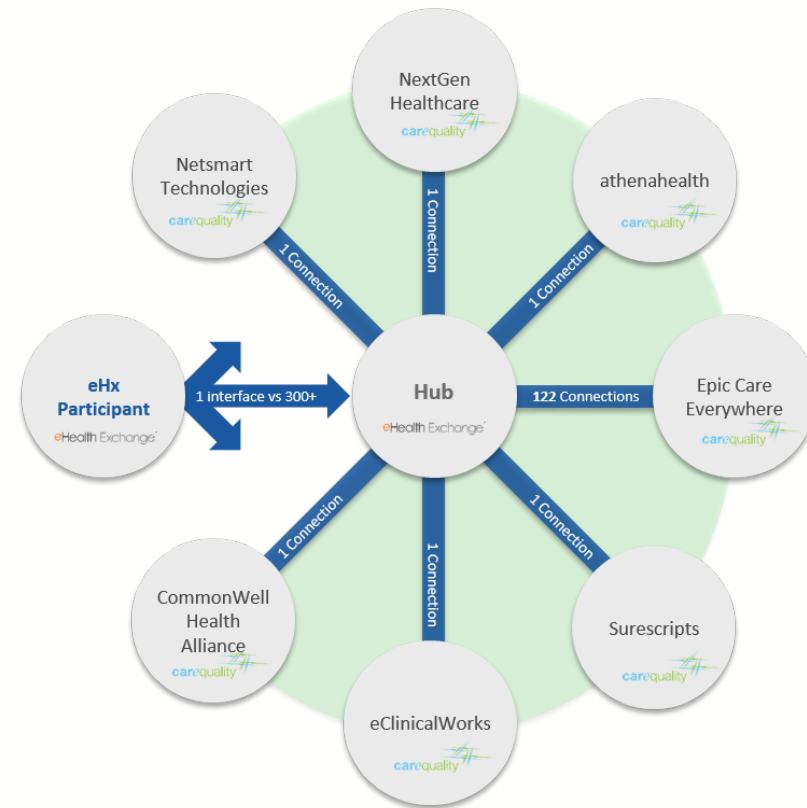
- If your organization exchanges with Carequality via the eHealth Exchange, your organization will be legally bound by the **Carequality Connection Terms** (<https://carequality.org/resources>) on 4/1/2020 or whenever your organization is connected.
- No signature is necessary since the DURSA will bind you to these terms if you do not opt-out

### Sample Term:

If your organization chooses to exchange with Carequality for Treatment, your organization may not discriminate with others using Carequality for Treatment. You must exchange with all others exchanging via Carequality for Treatment.

# How would the eHealth Exchange connect my organization to Carequality?

- The **Hub** would connect your organization to Carequality
- Your organization must **consume** the Hub-aware directory (phone book) to exchange with Carequality
  - FHIR version
  - SOAP version





## How much does the eHealth Exchange charge Providers & HIEs to exchange with Carequality?

- To minimize adoption impediments the eHealth Exchange is absorbing the vast majority of the expense to setup connectivity and then cover ongoing transaction expenses.
- These fees are in addition to fees paid today to exchange within the eHealth Exchange network.
- A separate fee schedule applies to Federal agencies, value-based care organizations, & vendors.

Annual Health System, HIO, or Other Providers' Fee to Exchange With Carequality-Enabled Networks via eHealth Exchange	
Annual Revenue (or Annual Operating Expense for Government & Non-Profits)	Applies to Health Systems, HIOs, and other providers not already connected with Carequality who do not opt-out of Carequality connectivity:
> \$500 Million	\$13,500
\$100 Million to less than \$500 Million	\$12,500
\$10 Million to less than \$100 Million	\$9,500
\$1 Million to less than \$10 Million	\$5,500
Less than \$1 Million	\$2,500

## What does my organization need to do and by when?

- Please notify [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org) by 3/31/2020 if your organization does not wish to exchange with the 20+ Carequality-enabled networks via the eHealth Exchange on 4/1/2020.
- If your organization chooses to connect with Carequality via the eHealth Exchange, you do not need to do anything.

Unless you ask [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org) by 3/31/2020 to not connect your organization to the 20+ Carequality networks, your Hub connection will connect your organization to the 20+ Carequality networks on 4/1/2020, and your organization will be charged the fees described.

## What if my organization changes its mind?

- If your organization notifies [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org) by 3/31/2020 it does not wish to exchange with the 20+ Carequality-enabled networks via the eHealth Exchange, and it later changes its mind, **simply notify** [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org).
- Or, if your organization does nothing and is connected to Carequality on 4/1/2020 and later decides it no longer desires to exchange via Carequality, **simply notify** [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org).

Unless you ask [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org) by 3/31/2020 to not connect your organization to the 20+ Carequality-enabled networks, your Hub connection will connect your organization to the all Carequality implementer networks on 4/1/2020, and your organization will be charged the fees described.



## How might I obtain additional information?

How	When	Where
1. Visit Carequality Web Site	Any time	<a href="https://carequality.org">https://carequality.org</a>
2. Monthly Participant Web Meetings	Typically, the 3rd Thursday of Each Month at 1 pm ET	<a href="https://ehealthexchange.org/events">https://ehealthexchange.org/events</a>
3. Email	Any time if you have a specific question	<a href="mailto:administrator@ehealthexchange.org">administrator@ehealthexchange.org</a>



# Hub Update

Your single connection with the nation

eHealth Exchange<sup>™</sup>

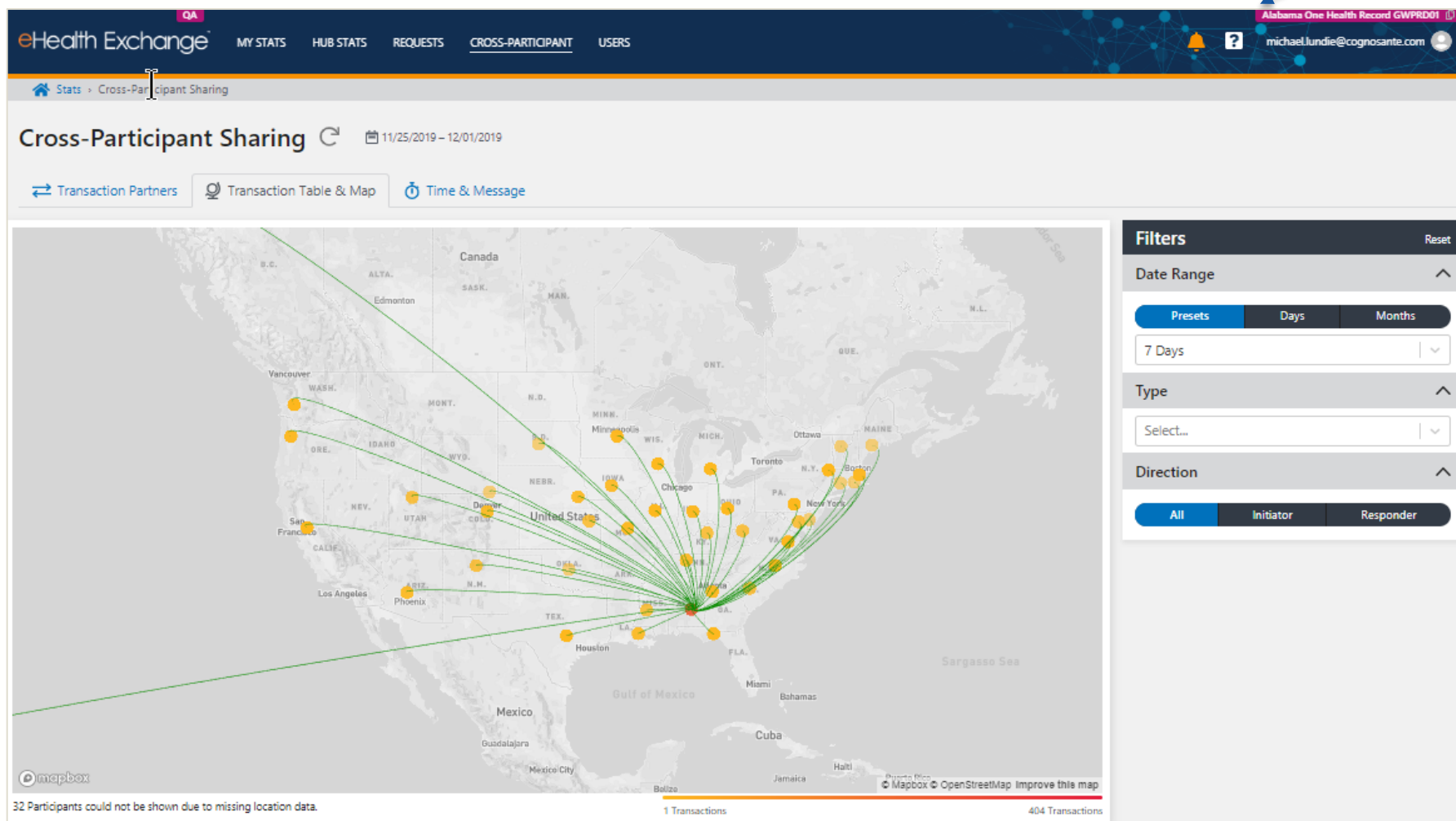
## Hub Dashboard

- If you're live on the Hub as a "Responder" (able to provide clinical information when other Participants) route requests to your organization via the Hub), you should be leveraging the Hub Dashboard (portal) to better understand exchange patterns.
- Your organization should have 1 system administrator providing access to others at your organization
- If not, ask [TechSupport@sequoiaproject.org](mailto:TechSupport@sequoiaproject.org) to setup a dashboard system administrator



# What's the "Dashboard"?

Detailed Help Once You Login



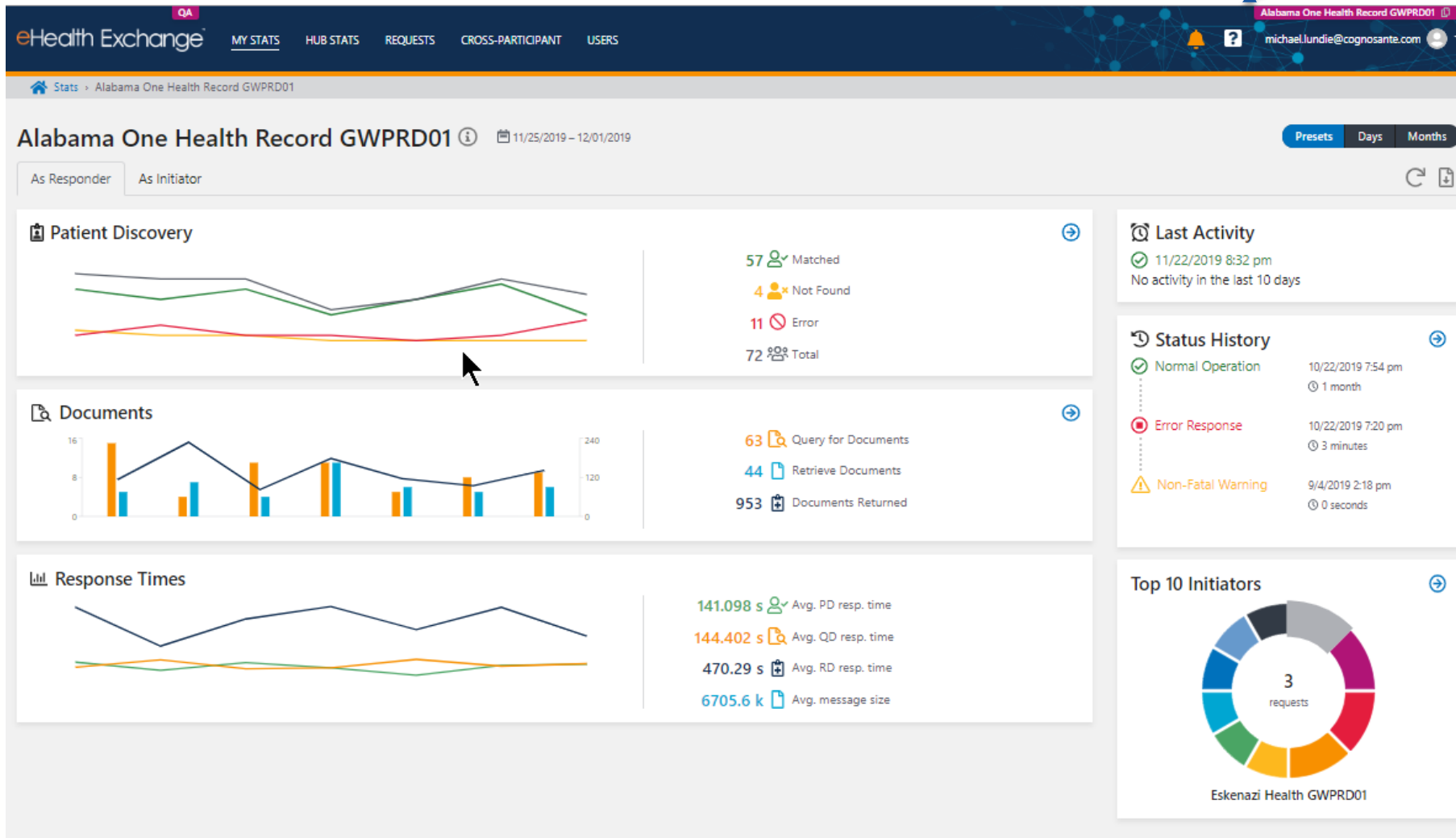
## Web portal view into:

- Who is querying your organization
- Where your clinicians are searching
- Success rates
- Response times
- Other Participants' uptime
- etc



# What's the "Dashboard"?

Detailed Help Once You Login

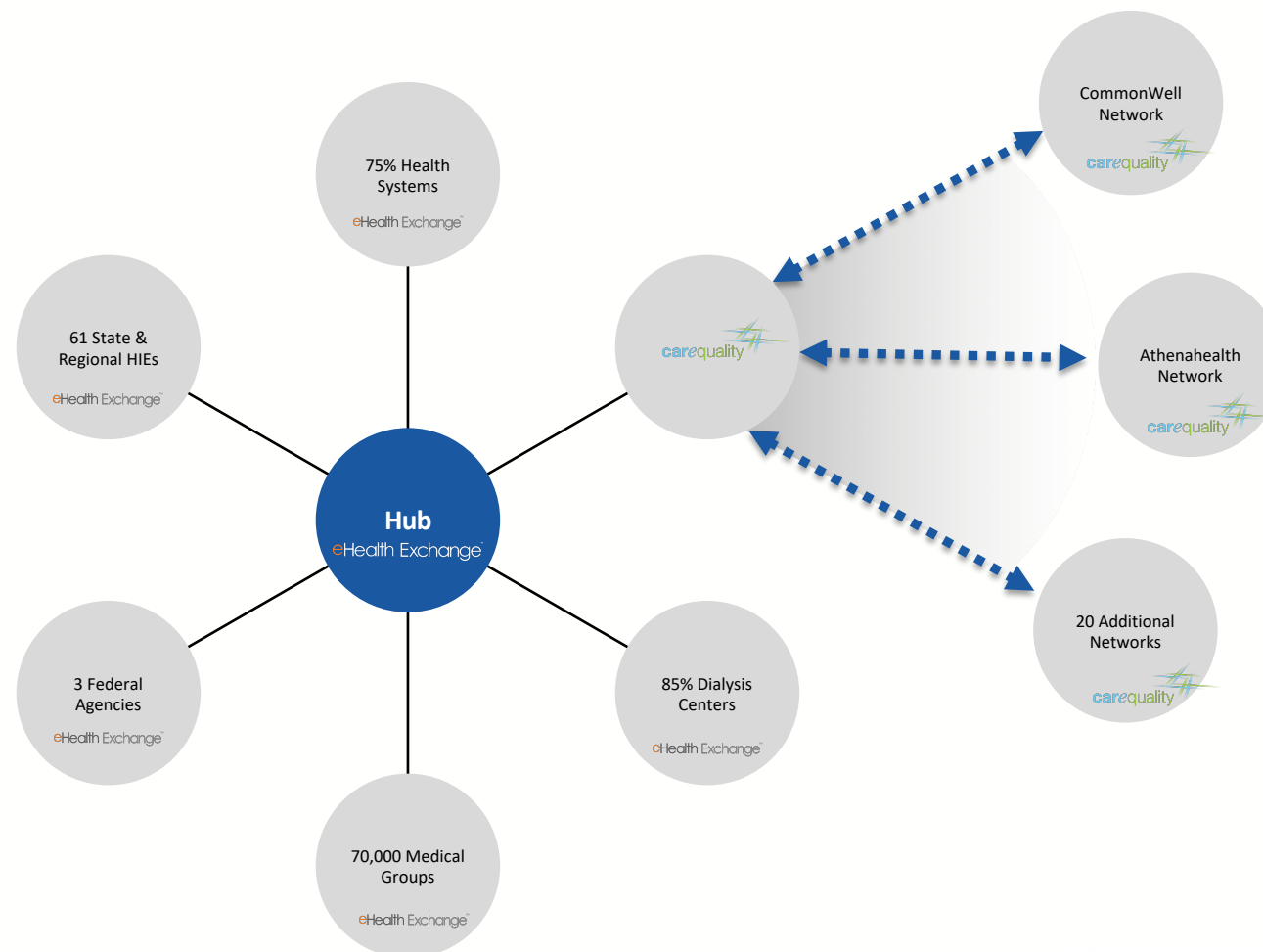


## Web portal view into:

- Who is querying your organization
- Where your clinicians are searching
- Success rates
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- etc

## Who is Connected to the Hub

- 208 Participants live as Responders
- 76 Participants live as Initiators





# Please Engage!

We'd love to hear from you

eHealth Exchange™



# Upcoming Task Groups

1. CUI Marking (in-progress)
  - Complete specifying how to electronically tag CUI
  - Complete specifying how recipients must handle CUI
  - Review NIST 800-171 R2
  - Help Coordinating Committee assess compliance burden
  - Help EHR vendors and Participants understand requirements
2. Push ITI-41 Performance and Service Specification
3. Broadcast (fan-out) Performance and Service Specification (reconvening)
4. Carequality Message Harmonization (reconvening)
5. Validation Plan to reflect proposed real-time content validation scans in Production
6. FHIR Directory Performance and Service Specification
7. Update PHR spec to more broadly address consumer access (reconvening)

Please volunteer by contacting  
[administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org)



## Visit Us at HIMSS in Orlando

1. HIMSS – March 10-12, 2020, booth #5269 in Hall WC
2. Hours:
  - Tuesday March 10: 10:00 am – 6:00 pm
  - Wednesday March 11: 9:30 am – 6:00 pm
  - Thursday March 12: 9:30 am – 4:00 pm



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# Questions & Answers

Please e-mail questions or concerns to  
[administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org)