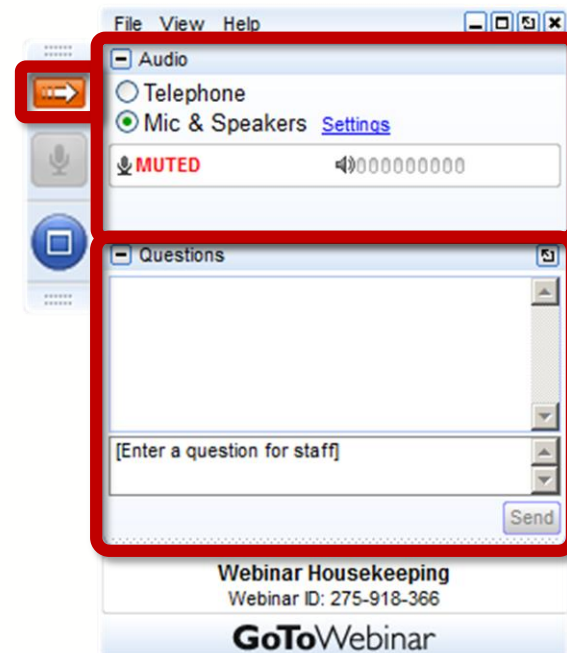


eHealth ExchangeTM

All Participant Call

Kati Odom-Bell, eHealth Exchange Program Manager
Jay Nakashima, Executive Director

How Do I Participate?



Your Participation

Open and close your control panel

Join audio:

- Choose "Mic & Speakers" to use VoIP
- Choose "Telephone" and dial using the information provided

Submit questions and comments via the Questions panel

Note: Today's presentation is being recorded and will be provided within 48 hrs

Problems or Questions? Contact Dawn Van Dyke
dvandyke@sequoiaproject.org or 703.864.4062

Today's Topics

1. New Participants
2. Carequality Opt-Out
3. Hub Update
4. How to Engage



New Participants

eHealth ExchangeTM

Congratulations to our newest Participants!

1. San Mateo County Health (CAHIE Node)

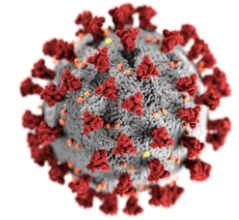


Committed to Improving Patient Care via Data Exchange

New Participant Coming Soon

MyDirectives (ADVault)

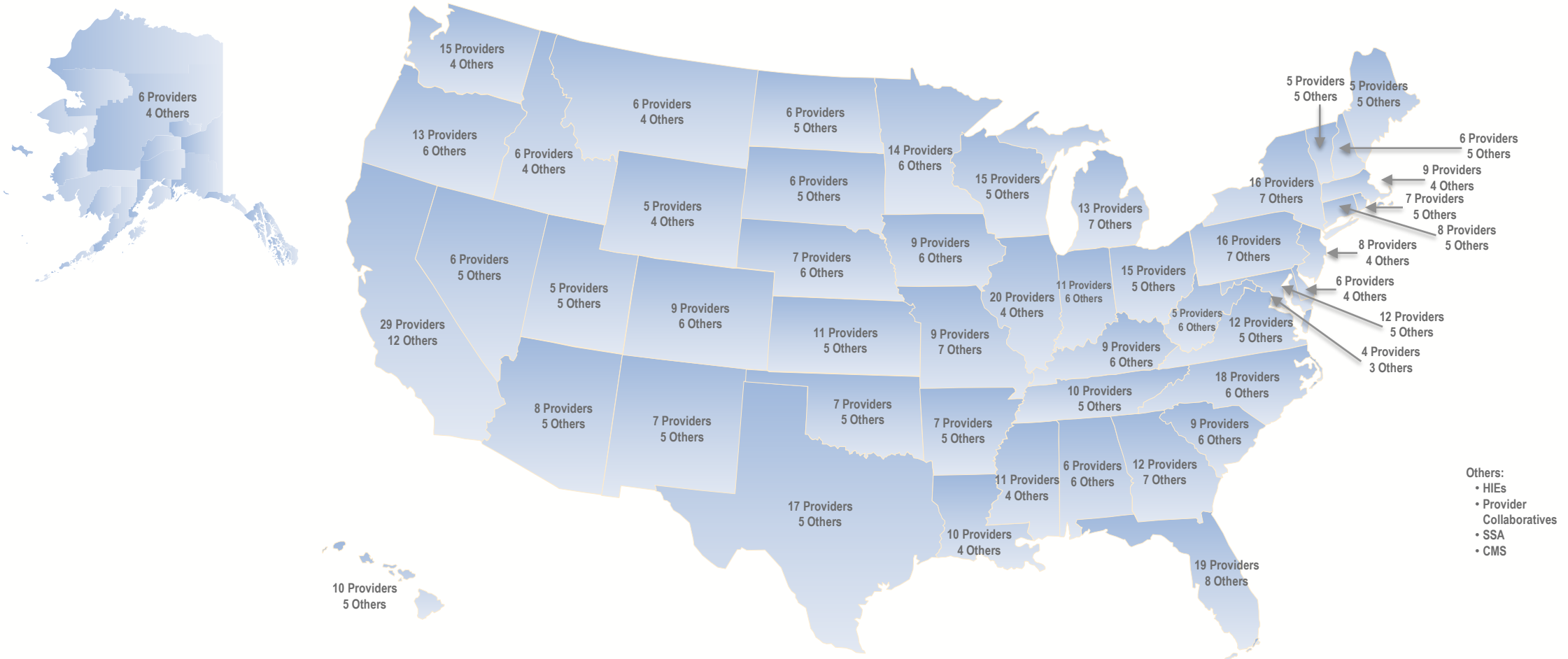
- Universal Advance Digital Directive
- Decisions (patients' values & treatment goals)
- Healthcare Agents (who patient has authorized to make decisions)



Now is the time to create a plan.

Create your own care plans at MyDirectives.com for free so physicians & family can implement your decisions.

276 Participants (Contracts)



Including 61 State & Regional HIEs





Carequality Opt-Out

eHealth ExchangeTM

What is Carequality?

It's a framework, but not a network

- Technical & policy agreements
- Governing structure
- Federated architecture

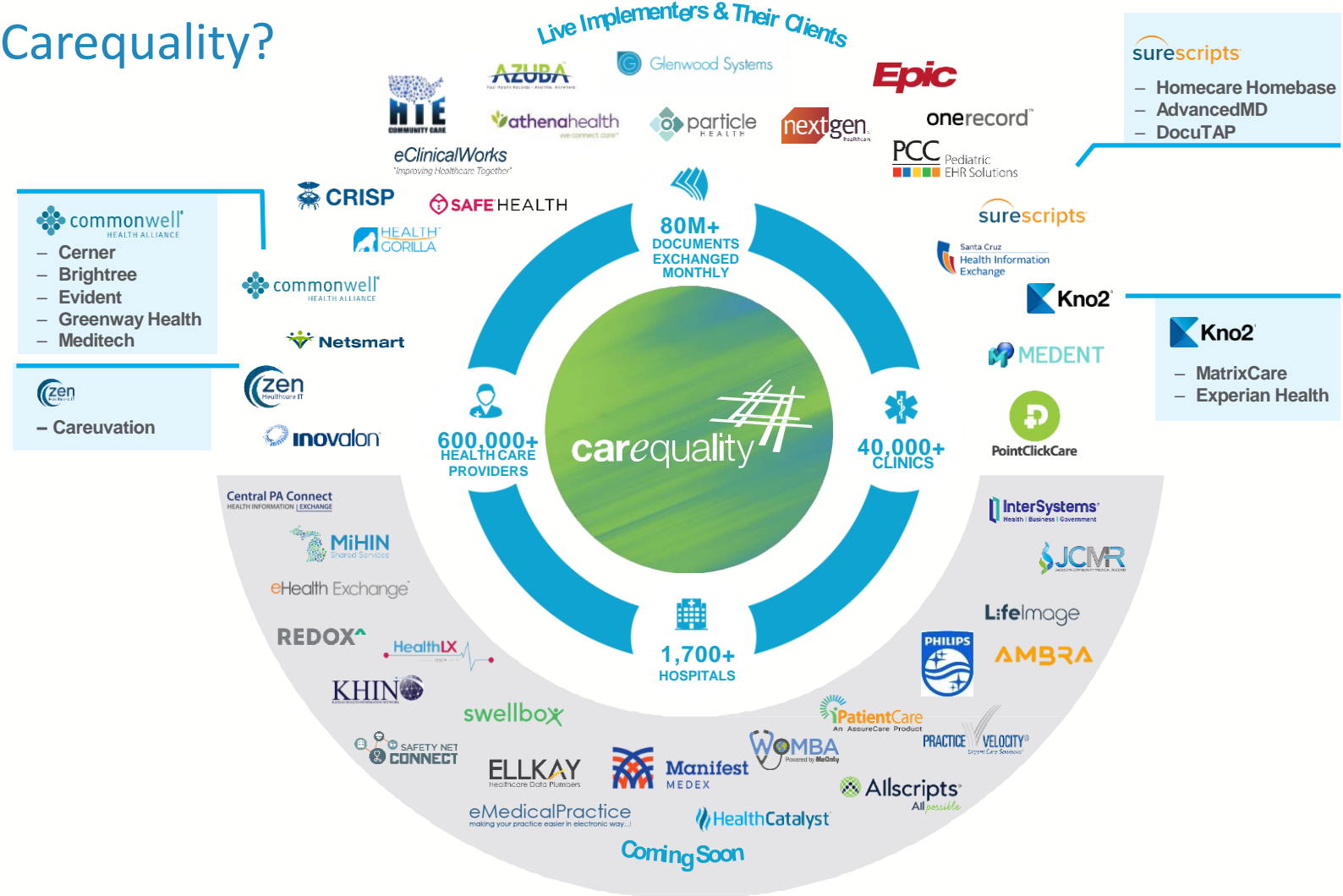
Enables providers using a Carequality-enabled network (e.g. [athenahealth](#), [CommonWell](#), & [eHealth Exchange](#)) to exchange patient data with providers in other Carequality-enabled networks.



Which networks exchange via Carequality?

Over 20 data sharing networks are live on Carequality

An additional ~20 networks are planning to implement Carequality



Which providers exchange via Carequality?

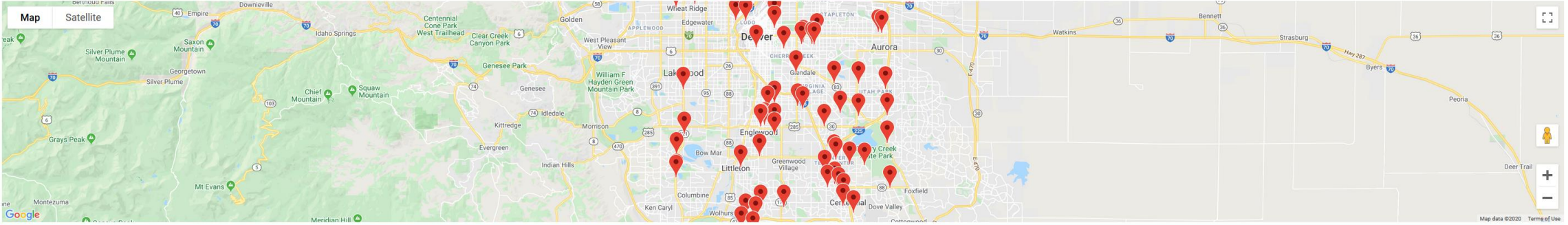
- To identify who exchanges via Carequality, visit <https://carequality.org/active-sites-search>.
- The eHealth Exchange has no additional information regarding who exchanges with the Carequality framework.

What does the Carequality Active Search Map look like?

Search By State: Search By Zip:

Radius:

[CLEAR SEARCHES](#) [SEARCH](#)



Organization Name **City** **State**

Centura Health	Englewood	CO
Children's Hospital Colorado	Aurora	CO
CLINICA TEPEYAC	DENVER	CO
CO Brain & Spine Institute	ENGLEWOOD	CO
CO Infectious Disease Associates	DENVER	CO
Colorado Center of Medical Excellence	DENVER	CO
Colorado Health Network	DENVER	CO
Davis, Jared	LITTLETON	CO
DaVita Physician Solutions	Denver	CO
Denver Health Medical Center	Denver	CO

What's changing?

Before eHealth Exchange Connects with Carequality

Exchange with the eHealth Exchange's 270+ health systems, federal agencies, providers and provider collaboratives.

Once eHealth Exchange Exchanges with Carequality

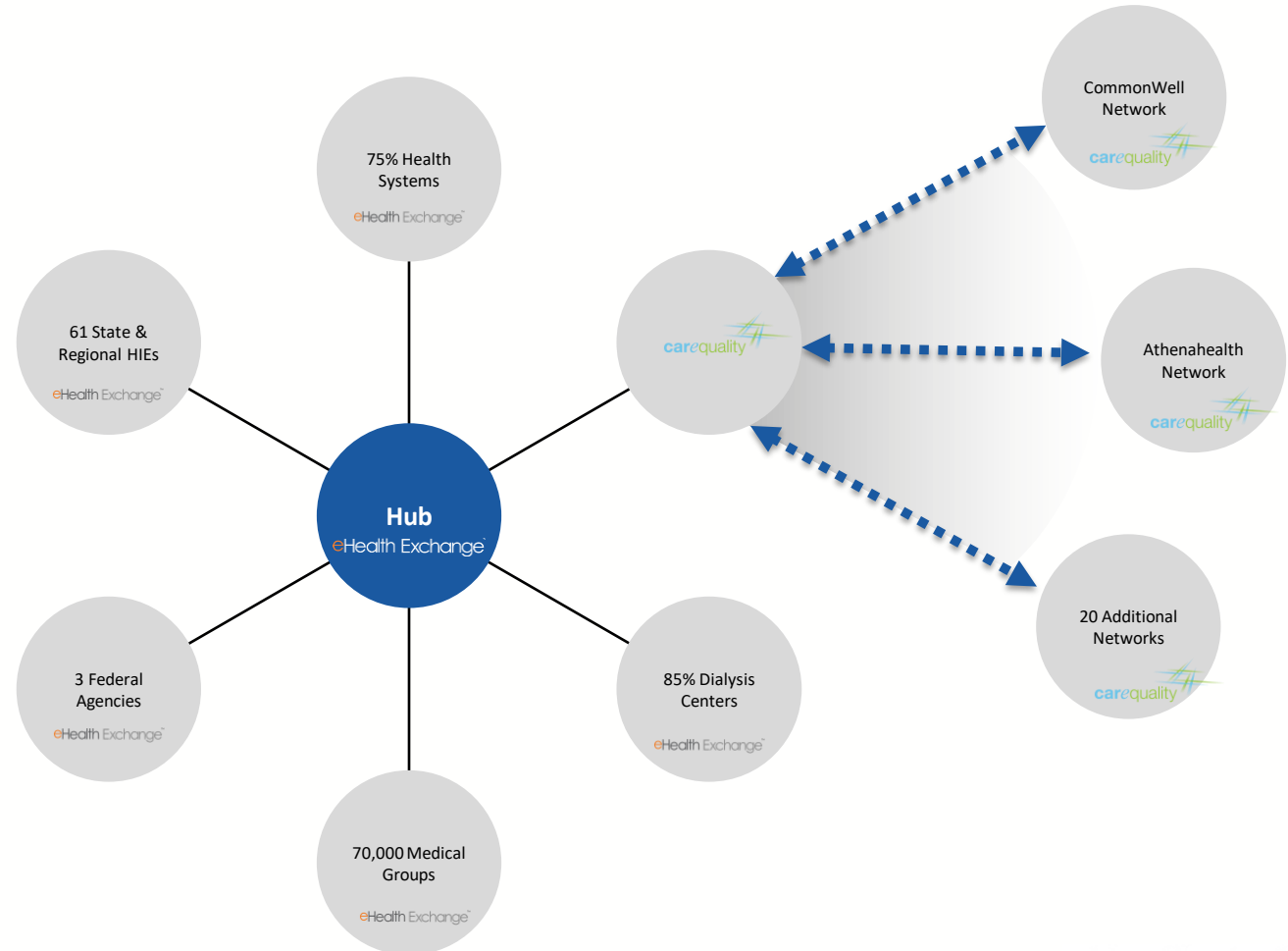
Option to also exchange with providers via Carequality's 20+ implementer networks

- athenahealth network
- eClinicalWorks network
- CommonWell Health Alliance network
- etc

If you do not notify administrator@ehealthexchange.org by 3/31/2020, your organization will be connected to the 20+ Carequality networks on 4/1/2020, and your organization will be charged the Carequality exchange fee

Why is the eHealth Exchange offering me the ability to exchange with Carequality?

- Expand reach
- Lower connectivity expense
- Speed to market
- Improve patient care



How is the eHealth Exchange different?

eHealth Exchange

- ✓ Single technical connection instead of hundreds
- ✓ Vendor agnostic
- ✓ 24x7x365 monitoring
- ✓ Mandatory content testing
- ✓ Analytics dashboard
- ✓ Federal agency connectivity

Other Networks

- ✓ Yes
- ⚠ Sometimes
- 🛑 No

- ⚠ Single technical connection instead of hundreds
- ⚠ Vendor agnostic
- ⚠ 24x7x365 monitoring
- 🛑 Mandatory content testing
- ⚠ Analytics dashboard
- 🛑 Federal agency connectivity

What additional terms must my organization accept to exchange with Carequality ?

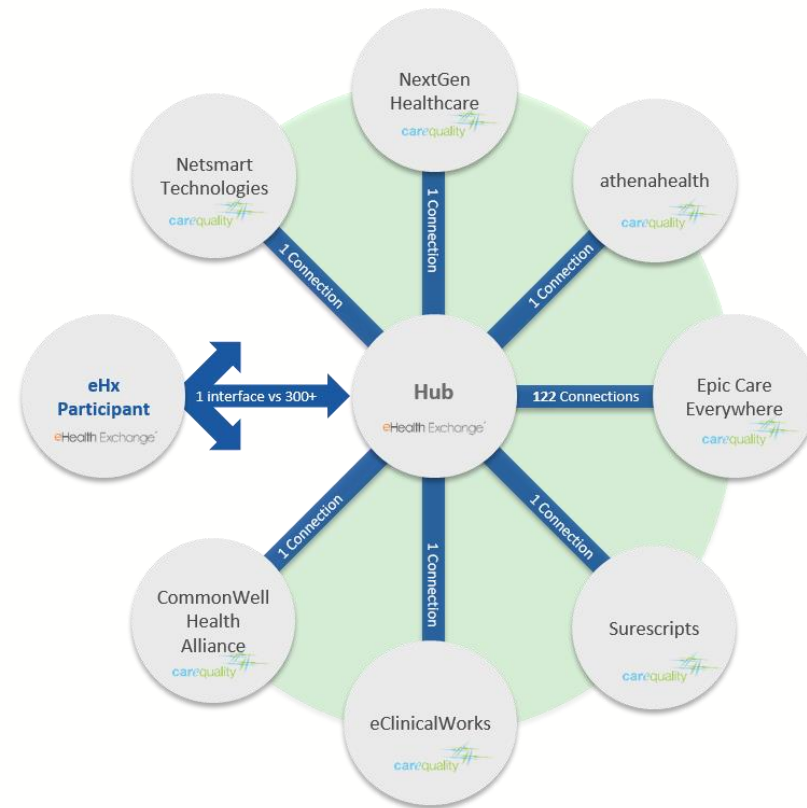
- If your organization exchanges with Carequality via the eHealth Exchange, your organization will be legally bound by the **Carequality Connection Terms** (<https://carequality.org/resources>) on 4/1/2020 or whenever your organization is connected.
- No signature is necessary since the DURSA will bind you to these terms if you do not opt-out

Sample Term:

If your organization chooses to exchange with Carequality for Treatment, your organization may not discriminate with others using Carequality for Treatment. You must exchange with all others exchanging via Carequality for Treatment.

How would the eHealth Exchange connect my organization to Carequality?

- The **Hub** would connect your organization to Carequality
- Your organization must **consume** the Hub-aware directory (phone book) to exchange with Carequality
 - FHIR version
 - SOAP version



How much does the eHealth Exchange charge Providers & HIEs to exchange with Carequality?

- To minimize adoption impediments the eHealth Exchange is absorbing the vast majority of the expense to setup connectivity and then cover ongoing transaction expenses.
- These fees are in addition to fees paid today to exchange within the eHealth Exchange network.
- A separate fee schedule applies to Federal agencies, value-based care organizations, & vendors.

Annual Health System, HIO, or Other Providers' Fee to Exchange With Carequality-Enabled Networks via eHealth Exchange	
Annual Revenue (or Annual Operating Expense for Government & Non-Profits)	Applies to Health Systems, HIOs, and other providers not already connected with Carequality who do not opt-out of Carequality connectivity:
> \$500 Million	\$13,500
\$100 Million to less than \$500 Million	\$12,500
\$10 Million to less than \$100 Million	\$9,500
\$1 Million to less than \$10 Million	\$5,500
Less than \$1 Million	\$2,500

What does my organization need to do and by when?

- Please notify administrator@ehealthexchange.org by 3/31/2020 if your organization does not wish to exchange with the 20+ Carequality-enabled networks via the eHealth Exchange on 4/1/2020.
- If your organization chooses to connect with Carequality via the eHealth Exchange, you do not need to do anything.

Unless you ask administrator@ehealthexchange.org by 3/31/2020 to not connect your organization to the 20+ Carequality networks, your Hub connection will connect your organization to the 20+ Carequality networks on 4/1/2020, and your organization will be charged the fees described.

What if my organization changes its mind?

- If your organization notifies administrator@ehealthexchange.org by 3/31/2020 it does not wish to exchange with the 20+ Carequality-enabled networks via the eHealth Exchange, and it later changes its mind, **simply notify** administrator@ehealthexchange.org.
- Or, if your organization does nothing and is connected to Carequality on 4/1/2020 and later decides it no longer desires to exchange via Carequality, **simply notify** administrator@ehealthexchange.org.

Unless you ask administrator@ehealthexchange.org by 3/31/2020 to not connect your organization to the 20+ Carequality-enabled networks, your Hub connection will connect your organization to the all Carequality implementer networks on 4/1/2020, and your organization will be charged the fees described.

How might I obtain additional information?

How	When	Where
1. Visit Carequality Web Site	Any time	https://carequality.org
2. Monthly Participant Web Meetings	Typically, the 3rd Thursday of Each Month at 1 pm ET	https://ehealthexchange.org/events
3. Email	Any time if you have a specific question	administrator@ehealthexchange.org



Hub Update

Your single connection with the nation

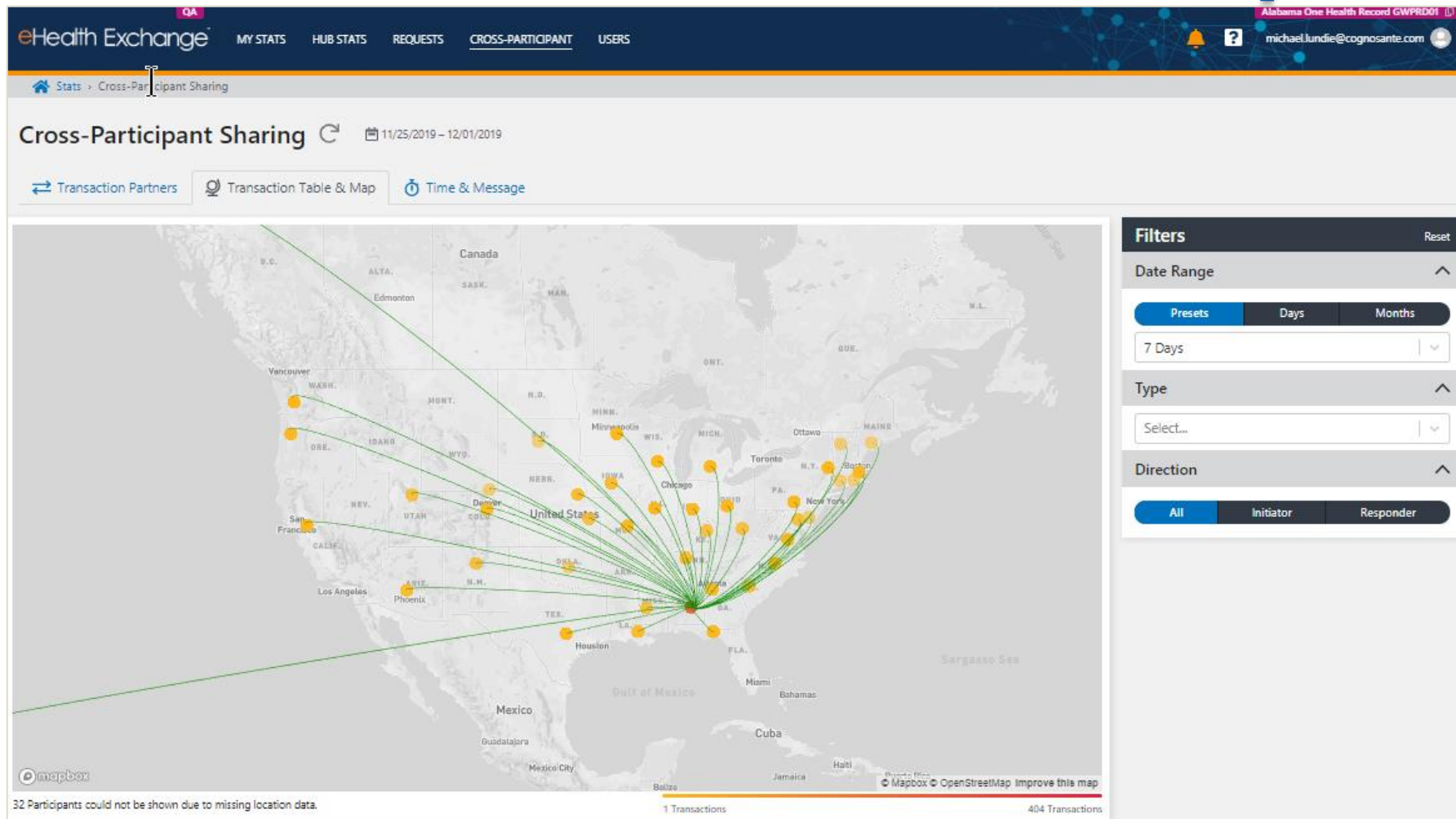
eHealth ExchangeTM

Hub Dashboard

- If you're live on the Hub as a "Responder" (able to provide clinical information when other Participants) route requests to your organization via the Hub), you should be leveraging the Hub Dashboard (portal) to better understand exchange patterns.
- Your organization should have 1 system administrator providing access to others at your organization
- If not, ask TechSupport@sequoiaproject.org to setup a dashboard system administrator

What's the "Dashboard"?

Detailed Help Once You Login

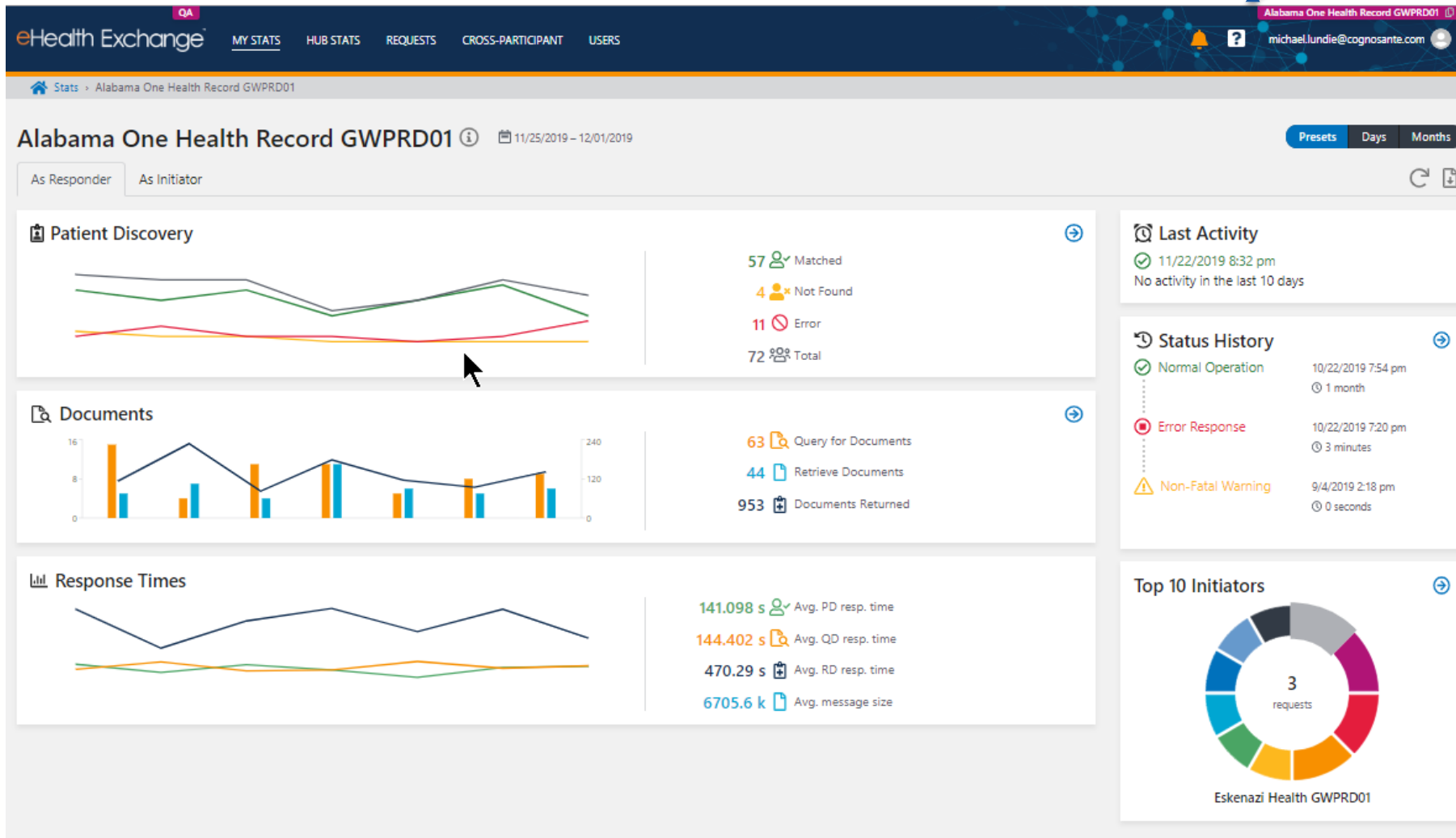


Web portal view into:

- Who is querying your organization
- Where your clinicians are searching
- Success rates
- Response times
- Other Participants' uptime
- etc

What's the "Dashboard"?

Detailed Help Once You Login

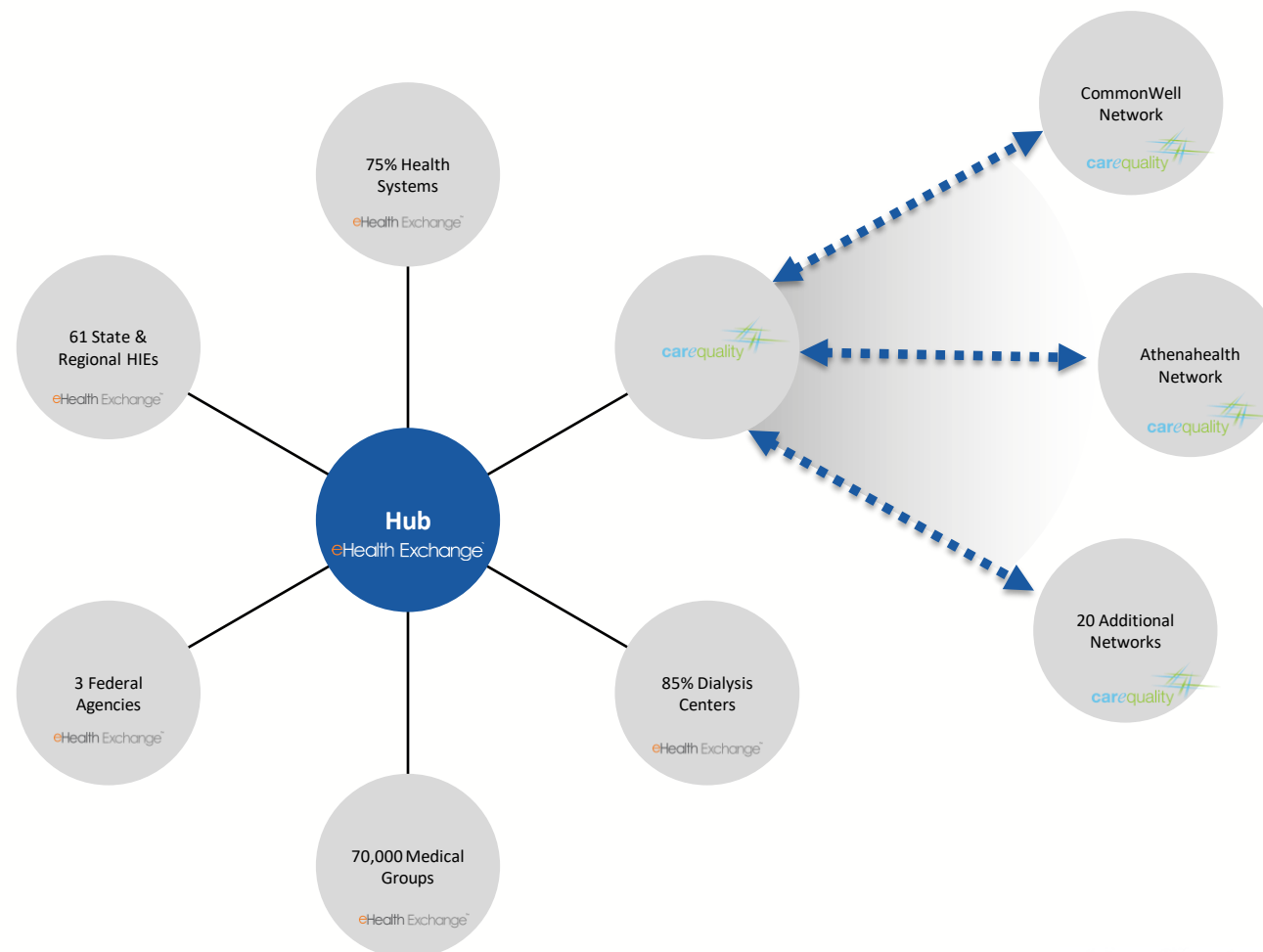


Web portal view into:

- Who is querying your organization
- Where your clinicians are searching
- Success rates
- Response times
- Other Participants' uptime
- etc

Who is Connected to the Hub

- 227 Participants live as Responders
- 103 Participants live as Initiators





Please Engage!

We'd love to hear from you

eHealth ExchangeTM

Technical Work Group

- Thursdays at 4-5pm ET, 4/2/2020 through 8/31/2020
- **Likely Topics:**
 1. Technical Specification Creation
 - a. Push notifications
 - b. Populating directory with hospital locations
 - c. Broadcast query
 - d. FHIR Directory
 - e. Consumer access
 - f. Carequality harmonization
 - g. Controlled Unclassified Information (CUI) Marking
 2. Testing
 3. Hub Updates
 4. Capacity planning [Final Thursday each month]

Please Attend:

- <https://zoom.us/j/5128970748>
- Meeting ID: 512 897 0748
- One tap mobile: +16699006833,,5128970748#
- Thursdays at 4-5pm ET, 4/2/2020 through 8/31/2020

How might I obtain additional information?

How	When	Where
1. Visit eHealth Exchange Web Site	Any time	https://ehealthexchange.org
2. Monthly Participant Web Meetings	Typically, the 3rd Thursday of Each Month at 1 pm ET	https://ehealthexchange.org/events
3. Weekly Technical Workgroup	Thursdays 4-5 ET (April through August+)	https://ehealthexchange.org/events
3. Email	Any time if you have a specific question	administrator@ehealthexchange.org

Questions & Answers

Please e-mail questions or concerns to
administrator@ehealthexchange.org