April 2020

eHealth Exchange

All Participant Call

Jeff Zucker – ADVault Mike Yackanich Kati Odom-Bell Jay Nakashima Mike McCune Eric Heflin

How Do I Participate?





Join audio:

- Choose "Mic & Speakers" to use VoIP
- Choose "Telephone" and dial using the information provided

Submit questions and comments via the Questions panel

Note: Today's presentation is being recorded and will be provided within 48 hrs

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Problems or Questions? Contact Dawn Van Dyke dvandyke@sequoiaproject.org or 703.864.4062

Today's Topics

1. New Participants	Kati Odom-Bell or Jay Nakashima
2. ADVault (MyDirectives.com)	Jeff Zucker
3. Carequality Update	Mike McCune
4. Hub Update	Mike Yackanich or Jay Nakashima
5. Pre-fetch Volume Increase	Eric Heflin
6. How to Engage	Eric Heflin

New Participants

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Congratulations to our newest Participants!



- 1. PULSE COVID-19
- 2. MyDirectives (ADVault)
- 3. CRISP (existing Participant on new platform)

Committed to Improving Patient Care via Data Exchange

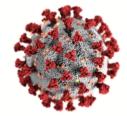
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ADVault (MyDirectives.com)

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MyDirectives (ADVault)

- Universal Advance Digital Directive
- Decisions (patients' values & treatment goals)
- Healthcare Agents (who patient has authorized to make decisions)



<u>Now</u> is the time to create a plan.

Create your own care plans at MyDirectives.com for free so physicians & family can implement your decisions.

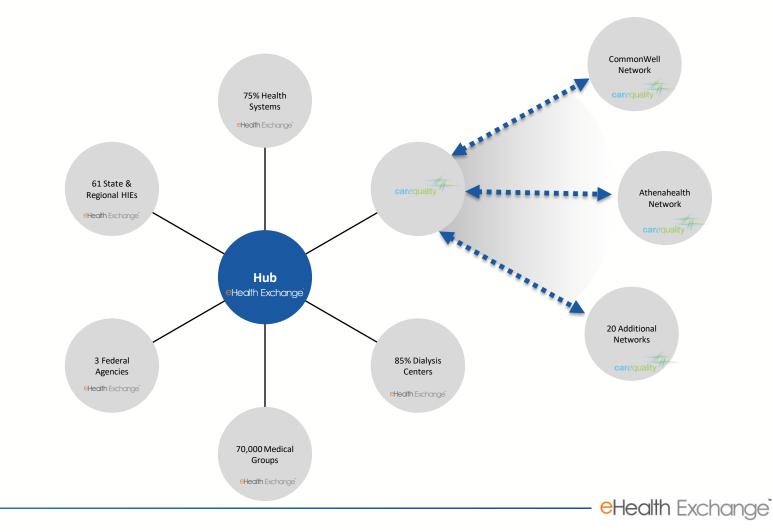
Carequality Update

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Carequality Exchange Option

• Expand reach

- Lower connectivity expense
- Speed to market
- Improve patient care

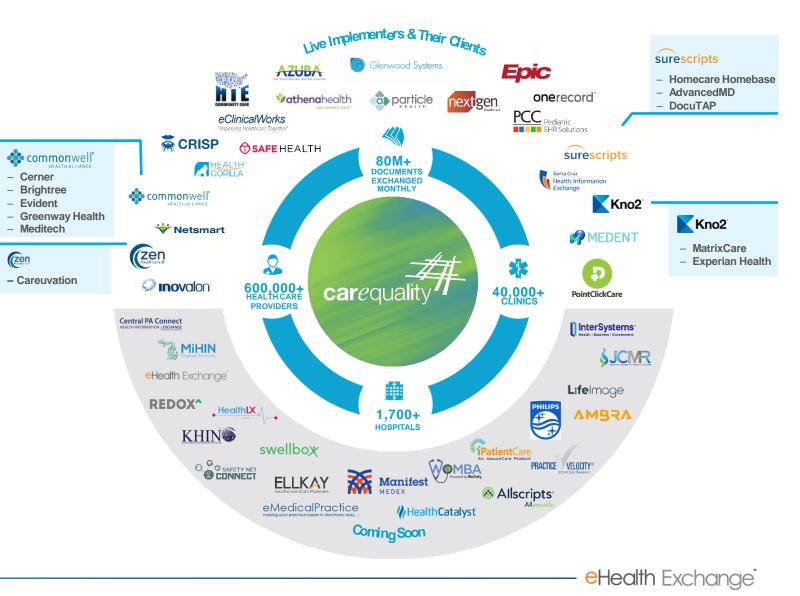


What is Carequality?

It's a framework, but not a network

- Technical & policy agreements
- Governing structure
- Federated architecture

Enables providers using a Carequality-enabled network (e.g. athenahealth, CommonWell, & eHealth Exchange) to exchange patient data with providers in other Carequality-enabled networks.



23+ Participants Will Exchange with Carequality

- 1. California HIE
- 2. South Country Health Alliance
- 3. Florida HIE
- 4. Rhode Island Quality Institute (RIQI)
- 5. Manifest MedEx
- 6. KONZA (formerly Kansas HIN)
- 7. North Dakota Health Information Network
- 8. healtheConnect Alaska
- 9. PHIX
- 10. SacValley MedShare
- 11. Guardian Health Services, LLC
- 12. My Medical Neighborhood Health Coalition

- 13. Iowa Health Information Network
- 14. Healthshare Exchange
- 15. Healthie Nevada
- 16. Keystone HIE
- 17. MedVirginia
- 18. Alabama's One Health Record (AL OHR)
- 19. Koble
- 20. PULSE
- 21. Advent Health
- 22. Atrium Health
- 23. DaVita

Carequality Timeline

- Early adopter Participants connecting now:
 - AdventHealth
 - Manifest MedEx
 - Atrium Health
 - PULSE (Audacious Inquiry)
- Broader Onboarding Late May

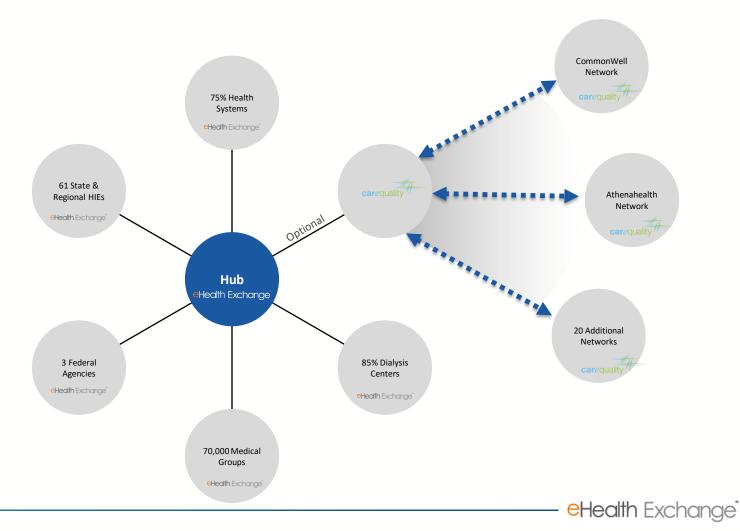
Hub Update

Your single connection with the nation

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Who is Connected to the Hub

- 237 Participants live as Responders
- 124 Participants live as Initiators



Initiator Testing Approaches

1. Self-Service

- Recommended approach
- Send a patient discovery request using test patient to the Hub's test platform to hopefully receive patient "not found" response
- Detailed instructions: <u>https://ehealthexchange.org/onboarding/hub</u>

2. Initiator Group Testing Sessions

- Tuesdays 1:30-3 ET through April 28
- Thursdays 3-4 ET through April 30

Pre-Fetch Volume Increase

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Pre-Fetch Volume Increase (Specific Dates Now Available)

- Pre-Fetch → automatically searching for patient records in batch mode, often the evening before scheduled appointments
- Performed by most eHealth Exchange Participants today
- Veterans Administration & DoD will begin pre-fetch:
 - Sunday 4/19/2020 at 7pm EST (~90K/night).
 - Sunday 4/26/2020 at @3am EST (~10K/night additional)
 - Sunday 5/3/2020 1am EST (~75K/night additional)
 - Then every night at 7pm EST (~175,000 requests per day to each partner)
 - This is in addition to traditional ad-hoc queries
- Notifications sent from VHA/DoD & eHealth Exchange asking for concerns

Since the number of appointments has been reduced due to COVID-19, we might start out seeing more like 30,000 queries nighly vs any of these numbers

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Please Engage!

We'd love to hear from you

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Technical Work Group

- Thursdays at 4-5pm ET, 4/2/2020 through 8/31/2020
- Likely Topics:
 - 1. Technical Specification Creation
 - a. Push notifications
 - b. Populating directory with hospital locations
 - c. Broadcast query
 - d. FHIR Directory
 - e. Consumer access
 - f. Carequality harmonization
 - g. Controlled Unclassified Information (CUI) Marking
 - 2. Testing
 - 3. Hub Updates
 - 4. Capacity planning [Final Thursday each month]

Please Attend:

- https://zoom.us/j/5128970748
- Meeting ID: 512 897 0748
- One tap mobile: +16699006833,,5128970748#
- Thursdays at 4-5pm ET, 4/2/2020 through 8/31/2020

How might I obtain additional information?

How	When	Where
 Visit eHealth Exchange Web Site 	Any time	https://ehealthexchange.org
 Monthly Participant Web Meetings 	Typically, the 3rd Thursday of Each Month at 1 pm ET	https://ehealthexchange.org/events
 Weekly Technical Workgroup 	Thursdays 4-5 ET (April though August+)	https://ehealthexchange.org/events
3. Email	Any time if you have a specific question	administrator@ehealthexchange.org

Questions & Answers

Please e-mail questions or concerns to administrator@ehealthexchange.org

