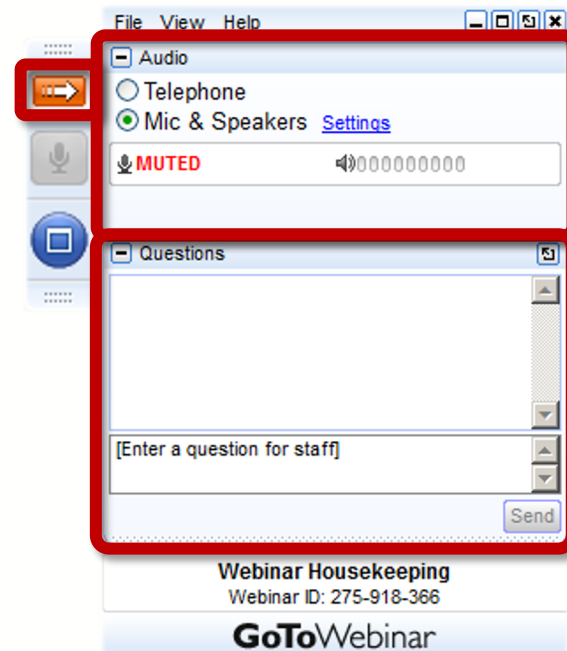


# eHealth Exchange<sup>TM</sup>

## All Participant Call

Kati Odom-Bell  
Mike McCune  
Pat Russell  
Didi Davis  
Jay Nakashima

# How Do I Participate?



## Your Participation

Open and close your control panel

Join audio:

- Choose "Mic & Speakers" to use VoIP
- Choose "Telephone" and dial using the information provided

Submit questions and comments via the Questions panel

**Note:** Today's presentation is being recorded and will be provided within 48 hrs

Problems or Questions? Contact Dawn Van Dyke  
[dvandyke@sequoiaproject.org](mailto:dvandyke@sequoiaproject.org) or 703.864.4062

## Today's Topics

1. New Participants	Kati Odom-Bell
2. Carequality Update	Mike McCune
2. Announce Coordinating Committee Elections	Pat Russell
2. Electronic Case Reporting (eCr) Update	Jay Nakashima
3. Content Validation Reminders	Didi Davis
4. New Operating Policy & Procedures (OPP)	Jay Nakashima
4. How to Engage	Kati Odom-Bell
5. Questions & Answers	Everyone

## Welcome Pat!

- Pat Russell, MSN, RN, PMP
- eHealth Exchange Director of Governance & Operations
- Located in Wyoming
- 22 years in multiple Healthcare IT roles
- Active in several volunteer organizations
- Married, 4 children, 12 grandchildren

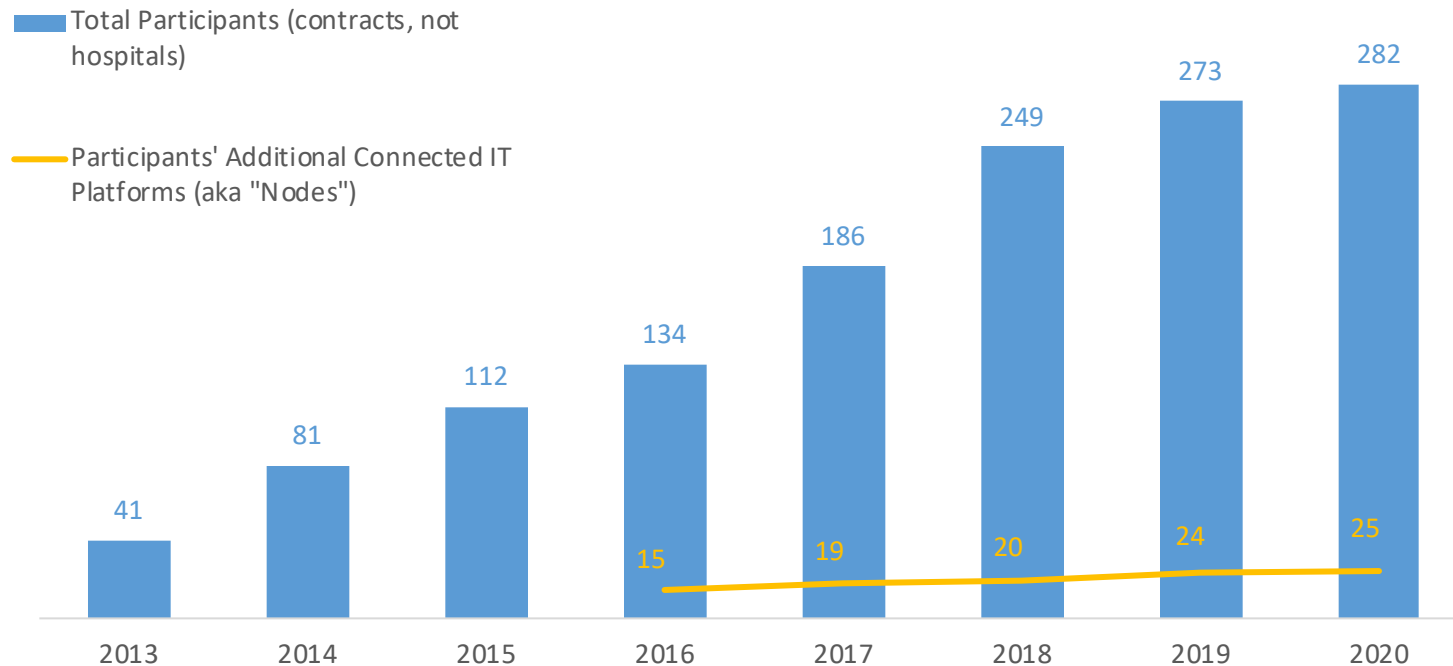






# New Participants

# Congratulations to our newest Participant!



UCLA Health, CA, Epic

Committed to Improving Patient Care via Data Exchange





# Carequality Update

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## Exchanging with 24 Carequality-Enabled Networks

16 Carequality Connections Ready Now					
Allscripts	eClinicalWorks	Inovalon	NextGen	Redox	Surescripts
AthenaHealth	Epic	Medent	OneRecord	SAFE Health	
CRISP	Health Gorilla	Netsmart	PointClickCare	Santa Cruz HIO	

8 Carequality Connections Not Ready for 2-10 Weeks					
Azuba	CommonWell	Community Care	GE	Glenwood Systems	KNO2
ParticleHealth	Physicians Computer Company				

- Initially, 25 eHealth Exchange Participants will be exchanging with Carequality via the eHealth Exchange
- Most other eHealth Exchange Participants already have Carequality connectivity via other networks





# Coordinating Committee Elections

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# 2020 Coordinating Committee (CC) Election Timelines

## Nomination Applications:

- July 20 - Open for applications
- August 7 - Close application Period

## Voting:

- August 24-28, Participants Vote

## Term Begins:

- October 20- First New CC Member meeting

## 2020 Coordinating Committee Openings:

- Integrated Delivery Networks (2)
- Health Information Organizations (1)
- Other (Childrens Hospitals, Ambulatory Groups, Dialysis Centers (no 2020 openings))

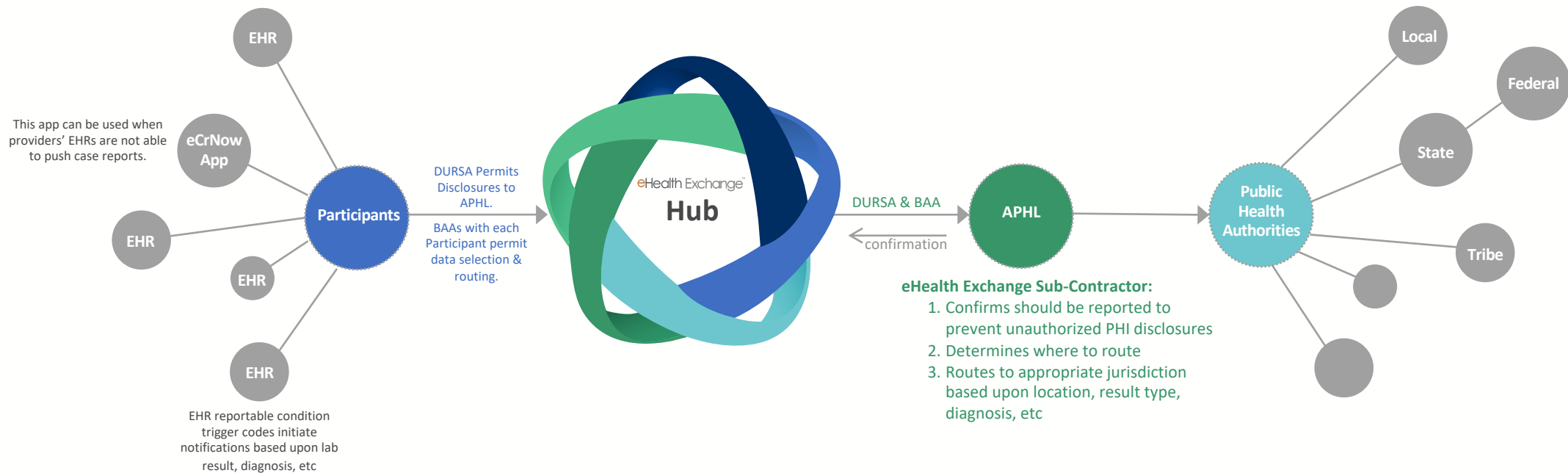




# Electronic Case Reporting (eCr)

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# Pushing Electronic Case Reports (eCr) **COMING SOON**







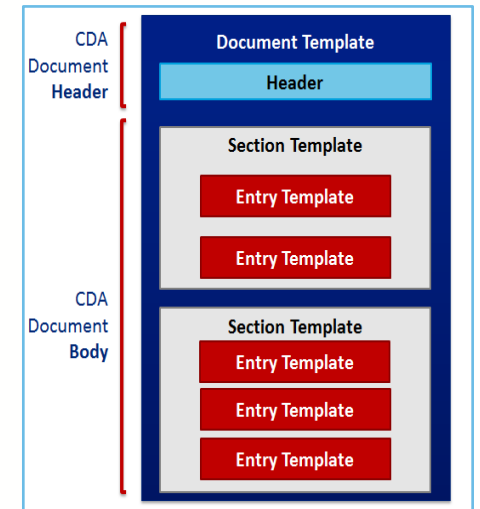
# Content Testing Program

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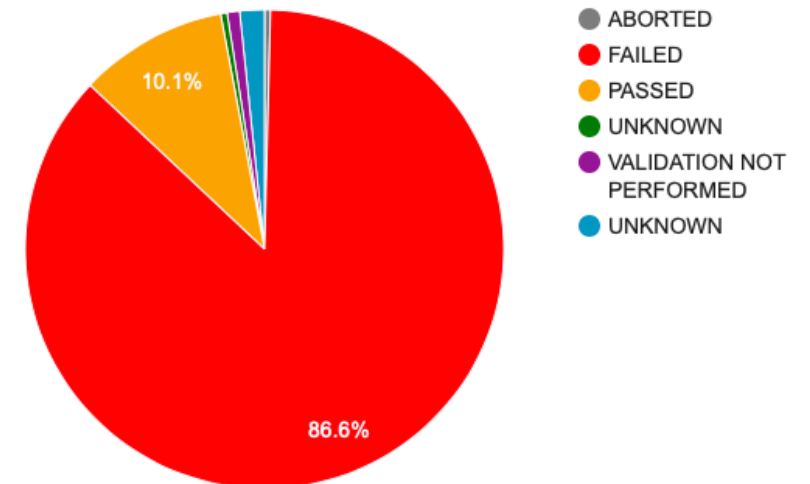
# Content Testing Program Dates

1. 06/2015 Testing Workgroup approved by the eHealth Exchange Coordinating Committee (CC)
2. 07/2016 Content Testing Pilot Completed
3. 01/2017 Requirements Effective
  - MU 2011 Edition (HL7 CCD/C32)
  - MU 2014 Edition (HL7 C-CDA R1.1) + Companion Guide
  - MU 2015 Edition (HL7 C-CDA R2.1) + Companion Guide
4. 02/2018 Sequoia Interoperability Testing Platform Launched/Available – Content
5. 10/2019 All Existing and New Participants Completed Initial Testing and reminded to remediate by 4/30/2021
6. April 30, 2021 All Participants must have remediated all reported errors or received a waiver from the CC
  - Participants unable to remediate all errors and conformance issues should submit a remediation plan and/or a conformance waiver request to the eHealth Exchange for Coordinating Committee consideration by 2/28/2021
7. Participants onboarded after 10/1/2019 are provided 18 months from date of testing submission to remediate reported issues.



## Content Testing Status

- **10%** of Eligible Participants organizations have **Passed**
  - <https://ehealthexchange.org/participants/> 
- **90%** have Submitted and **Failed** for various reasons, the most common are:
  - Vocabulary issues such as incorrect code system reference or incorrect value from value set referenced in the Value Set Authority Center (VSAC)
  - Required fields missing such as Street Address or other required CCDS data classes – US Realm Header Requirements
- >12,000 Documents Tested with >70% tested against HL7 C-CDA R2.1 Standards
- eHealth Exchange is working with Vendors and their Customers to coordinate remediation



# Industry-wide Content Pain Points



## **Optionality:**

More than one way to do things and inconsistent implementations across vendors



## **Terminology:**

Inconsistent terminology usage



## **Specification Ambiguity**



## **Complexity:**

The C-CDA standard is difficult to understand and consume and is lacking in clearly documented examples



## Content Testing Program Communications Plan 2020 - 2021

Date	Description	Media
May – April 2021	Monthly Informational Call – Reminder Highlight	PowerPoint/webinar recording
June 2020	Website redesign – Blog, videos, Twitter, LinkedIn Begins	Mailchimp email & Multi-media
July 2020	Webinar – 2 <sup>nd</sup> Quarter tooling update/timeline overview and VA/VHIE program collaboration update	PowerPoint/webinar recording
September 2020	3 <sup>rd</sup> Quarter tooling update –10/20 webinar	Mailchimp email & Multi-media
October 2020	Webinar 6-month milestone reminder – April 30, 2021 – Begin Office Hours every two (2) weeks	Mailchimp email & Multi-media PowerPoint/recording
December 2020	4th Quarter tooling update	Mailchimp email & Multi-media
February 2021	Present waiver requests to CC for approval	
June 2020 – April 2021	Blog newsletter, YouTube Videos, Twitter, LinkedIn	Mailchimp email & Multi-media

## Commonly Asked Questions – Content Validation

1. Are Participants and their vendors waiting for the Content Validation Tool to be updated?
2. How do Participants determine which issues they should address vs issues their vendors should address?
3. Does eHealth Exchange know when any of the major vendors are making their changes?
4. How will eHealth Exchange coordinate the communication plan with our major vendor partners? (e.g. Epic)



## Proposed Revisions to 13 Operating Policy & Procedures (OPP) & Validation Plan

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# Revisions to 13 Operating Policy & Procedures (OPP) & Validation Plan

## What's Changing?

On 6/15/2020 the Coordinating Committee approved revisions to 13 Operating Policy & Procedures (OPP) and the Validation Plan.

### Housekeeping Change

» These edits are intended to improve formatting, readability and consistency

### Clarifications Change

» These edits are intended to provide clarity around terms and references unrelated to DURSA changes

### DURSA-Driven Change

» These edits are necessitated by the 2019 DURSA Amendment

### Substantive Change

» These edits are suggested to reflect the current environment and operations of eHealth Exchange unrelated to DURSA changes

## When?

- August 1, 2020 unless more than 1/3 of Participants object

## Learn More

- Live web meeting with subsequent recording **Tuesday 6/30/2020 4-5 ET**
- Revision details are published on the bottom of <https://ehealthexchange.org/policies>
- Questions or Concerns: [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org)

## Action Requested:

- Please notify [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org) by 7/31/2020 if your organization objects to any specific OPP change





# Please Engage!

We'd love to hear from you

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# Technical Work Group

## Typical Topics:

1. Technical Specification Creation
  - a. Push notifications
  - b. Populating directory with hospital locations
  - c. Broadcast query
  - d. FHIR Directory
  - e. Consumer access
  - f. Carequality harmonization
  - g. Controlled Unclassified Information (CUI) Marking
2. Testing
3. Hub Updates
4. Capacity planning [Final Thursday each month]

## Please Attend:

- <https://zoom.us/j/5128970748>
- Meeting ID: 512 897 0748
- One tap mobile: +16699006833,,5128970748#
- Thursdays at 4-5pm ET, 4/2/2020 through 8/31/2020

## How might I obtain additional information?

How	When	Where
1. Visit eHealth Exchange Web Site	Any time	<a href="https://ehealthexchange.org">https://ehealthexchange.org</a>
2. Monthly Participant Web Meetings	Typically, the 3rd Thursday of Each Month at 1 pm ET	<a href="https://ehealthexchange.org/events">https://ehealthexchange.org/events</a>
3. Weekly Technical Workgroup	Thursdays 4-5 ET (April through August+)	<a href="https://ehealthexchange.org/events">https://ehealthexchange.org/events</a>
3. Email	Any time if you have a specific question	<a href="mailto:administrator@ehealthexchange.org">administrator@ehealthexchange.org</a>



# Questions & Answers

Please e-mail questions or concerns to  
[administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org)