

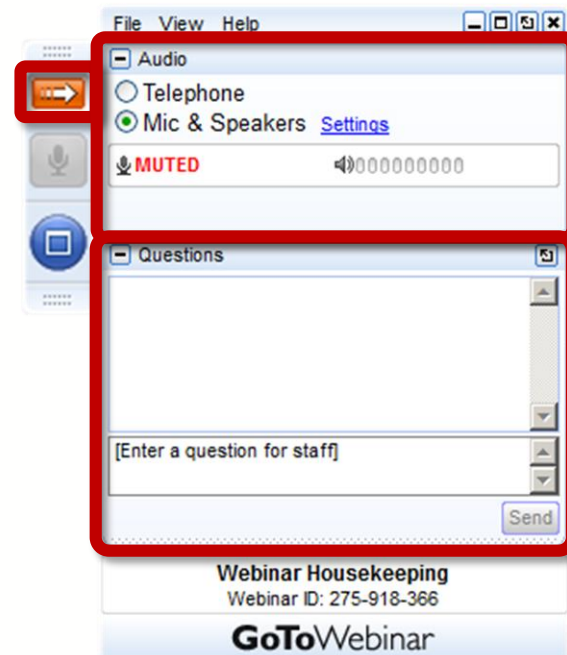
# eHealth Exchange<sup>TM</sup>

935176

## All Participant Call

Kati Odom-Bell  
Debbie Condrey  
Matt Blackmon

# How Do I Participate?



## Your Participation

Open and close your control panel

Join audio:

- Choose "Mic & Speakers" to use VoIP
- Choose "Telephone" and dial using the information provided

Submit questions and comments via the Questions panel

**Note:** Today's presentation is being recorded and will be provided within 48 hrs

Problems or Questions? Contact Dawn Van Dyke  
[dvandyke@ehealthexchange.org](mailto:dvandyke@ehealthexchange.org) or 703.864.4062



# Certificate Authority Update



## What's Changing?

- Contracts have been signed with DirectTrust.
- DirectTrust will be the managing organization with 3 Certificate Authorities
- eHealth Exchange staff will no longer manage the issuance, renewals, revocations, etc. of eHealth Exchange certificate(s).
- DirectTrust will be responsible for working directly with eHealth Exchange Participants.

## What's the Plan?

- Beginning 2/15-3/1 eHealth Exchange will begin facilitating introductions to the DirectTrust team for the identified pilot organizations.
- If your organization is interested in piloting the new CA certificates, please reach out to [administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org).
- After the initial pilot organizations have completed the process, we will proceed with transitioning all organizations from the current Entrust certificate process to the new DirectTrust and new CA process.
- Organizations whose certificates expire in late March/early April should begin receiving outreach around mid-February. This outreach will come from eHealth Exchange staff and include an introduction to DirectTrust and the new forms that will need to be completed.
- We aim to complete the full transition prior to November 2021.

## What do I need to do?

- **MOST IMPORTANT-** Your organization will need to update your current trust stores to include the root/intermediate certificates for the 3 new CA's.
- Your existing Entrust root/intermediate certs will need to remain installed as well. The new trust stores can be found here: <https://desk.zoho.com/portal/directtrust/en/kb/articles/installing-sequoia-project-trust-chains>
- This will allow all organizations, both those remaining on Entrust certs for the time being and those pilot orgs with certs from the new CA's, to continue to exchange with each other.
- If you need assistance updating the trust stores, please reach out to your vendor/technology partner.
- Epic customers, you should have received outreach from your TS regarding this step. If not, please reach out to them as soon as possible so they can guide you through what is needed on your end.
- If your certificate is expiring in the near future (prior to March) and you have not agreed to be a pilot Participant, please continue with your existing process for renewal by e-mailing [techsupport@sequoiaproject.org](mailto:techsupport@sequoiaproject.org).

## What Will Change When It's “My Turn” to Transition?

- As mentioned, you will receive an introduction to your DirectTrust contact.
- Your organization will be required to complete a new form for DirectTrust. This form is similar to the Certificate Authority spreadsheet that you've used in the past, but it includes more information.
- This form will request contacts, your FQDN's, and a few new pieces of information such as your organization's NPI (if applicable), DUNS number (if applicable), and TaxID.
- You will need to make the decision if you'd like to transition ALL of your certificates (PRD, VAL, and Carequality) at one time, or if you'd like to stagger these as they expire. We recommend transitioning all at once.

## Terminology Change- Subscriber vs. Sponsor

- There is a significant terminology change with this transition.
- The current term of “Subscriber” is used to describe the PERSON at your organization who is responsible for your certificates and certificate codes.
- With the transition, the term “Subscriber” will now refer to your organization, not an individual person.
- The individual at your organization who will be completing identity proofing and assuming responsibility for your certificate will now be called the “sponsor.”



## Sponsor Role

- The role of the sponsor (formerly known as the Subscriber) will be a bit different with the new process.
- The Sponsor will need to complete new identity proofing forms for the new CA. Once the new forms have been completed, they will remain valid for 2 years.
- The sponsor will not only be the responsible party for being identity proofed, they will also be responsible for obtaining the certificate.
- Whereas our current process involves the issuance of codes directly to the Subscriber that can be passed along, there will be no codes involved in the new process.
- The sponsor will receive a link to obtain the certificate, and they are the only resource that can use that link and complete the process.
- This may mean that your organization should shift the current Subscriber role to someone else for the new Sponsor role.

## Benefits

- Consistent renewal reminders
- Simplified process after initial onboard
- Additional self service capabilities
- Multiple CA's mean additional security for the eHealth Exchange



# Questions?

I know you've got 'em...

eHealth Exchange<sup>TM</sup>





# Please Engage!

We'd love to hear from you

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# Technical Work Group

## Typical Topics:

1. Technical Specification Creation
  - a. Push notifications
  - b. Populating directory with hospital locations
  - c. Broadcast query
  - d. FHIR Directory
  - e. Consumer access
  - f. Carequality harmonization
  - g. Controlled Unclassified Information (CUI) Marking
2. Testing
3. Hub Updates
4. Capacity planning [Final Thursday each month]

## Please Attend:

- <https://zoom.us/j/5128970748>
- Meeting ID: 512 897 0748
- One tap mobile: +16699006833,,5128970748#

## Content Testing Office Hours

- Office hours to support content testing biweekly
  - October 19, 2020 1:00 - 1:30pm ET through April 26, 2021
  - For more information: [testing@ehealthexchange.org](mailto:testing@ehealthexchange.org)
- Please join the meeting from your computer, tablet or smartphone.
  - <https://global.gotomeeting.com/join/988830037>
  - You can also dial in using your phone
  - United States (Toll Free): 1 877 309 2073
  - +1 (646) 749-3129
  - Access Code: 988-830-037

## How might I obtain additional information?

How	When	Where
1. Visit eHealth Exchange Web Site	Any time	<a href="https://ehealthexchange.org">https://ehealthexchange.org</a>
2. Monthly Participant Web Meetings	Typically, the 3rd Thursday of Each Month at 1 pm ET	<a href="https://ehealthexchange.org/events">https://ehealthexchange.org/events</a>
3. Weekly Technical Workgroup	Thursdays 4-5 ET (April through August+)	<a href="https://ehealthexchange.org/events">https://ehealthexchange.org/events</a>
3. Email	Any time if you have a specific question	<a href="mailto:administrator@ehealthexchange.org">administrator@ehealthexchange.org</a>

# Have a Great Day!

Please e-mail questions or concerns to  
[administrator@ehealthexchange.org](mailto:administrator@ehealthexchange.org)