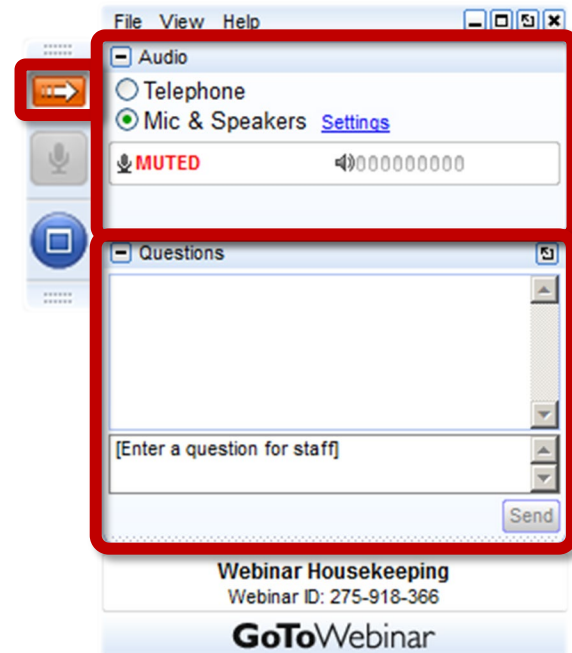




All Participant Call

March 21, 2024

How Do I Participate?



Your Participation

Open and close your control panel

Join audio:

- Choose "Mic & Speakers" to use VoIP
- Choose "Telephone" and dial using the information provided

Submit questions and comments via the Questions panel

Note: Today's presentation is being recorded and will be provided within 48 hrs

Problems or Questions? Contact Dawn Van Dyke
dvandyke@ehealthexchange.org or 703.864.4062

Today's Topics

New Participants	Ashley Green
eHealth Exchange Team Member Spotlight	Mike Yackanich
Hub Dashboard	Jay Johnstone
QHIN Update	Mike Yackanich
HIE and Public Health Incentive Program	Kathryn Bingman
Events & Other Exciting News	Tina Feldmann
Information & Resources	Ashley Green
Q&A	Everyone

New Participants

Congratulations to our newest Participants!



Sharp HealthCare is a health care system in San Diego with four acute-care hospitals, three specialty hospitals, three affiliated medical groups and one health plan.

Sharp is not for profit, but for people, which means all of our resources are dedicated to delivering the highest quality patient-centered care, the latest medical technology and superior service. Every day, our approximately 2,700 affiliated physicians and 19,000 employees work to provide our patients and their families with the extraordinary level of care that we call The Sharp Experience.

To learn more, visit <https://www.sharp.com/>



Albany Med Health System is the largest and only regionally governed, not-for-profit health system in northeastern New York and western New England. Therefore, we offer our communities the most medical specialties.

Their System is built on the strengths of each member, including the extraordinary role each plays in its community. At the same time, the System makes Albany Medical Center's advanced care readily available to patients from the mid-Hudson Valley to the North Country. In essence, patients have the best of both worlds. This means access to community-based care from physicians they know and trust and easy access to the highly specialized services of the region's only academic medical center.

To learn more, visit <https://www.albanymed.org/>

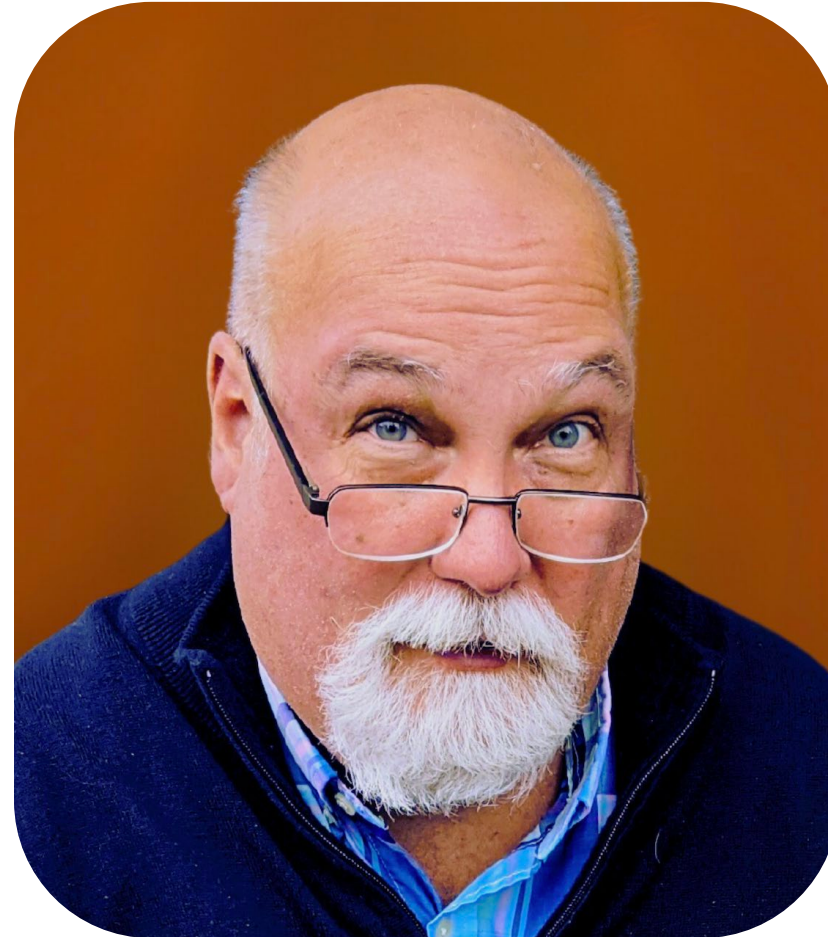
Committed to Improving Patient Care via Data Exchange

Employee Spotlight

Mike Yackanich

Director, Program Integration

[Mike Yackanich | LinkedIn](#)



Dashboard Update

Hub Dashboard Updates

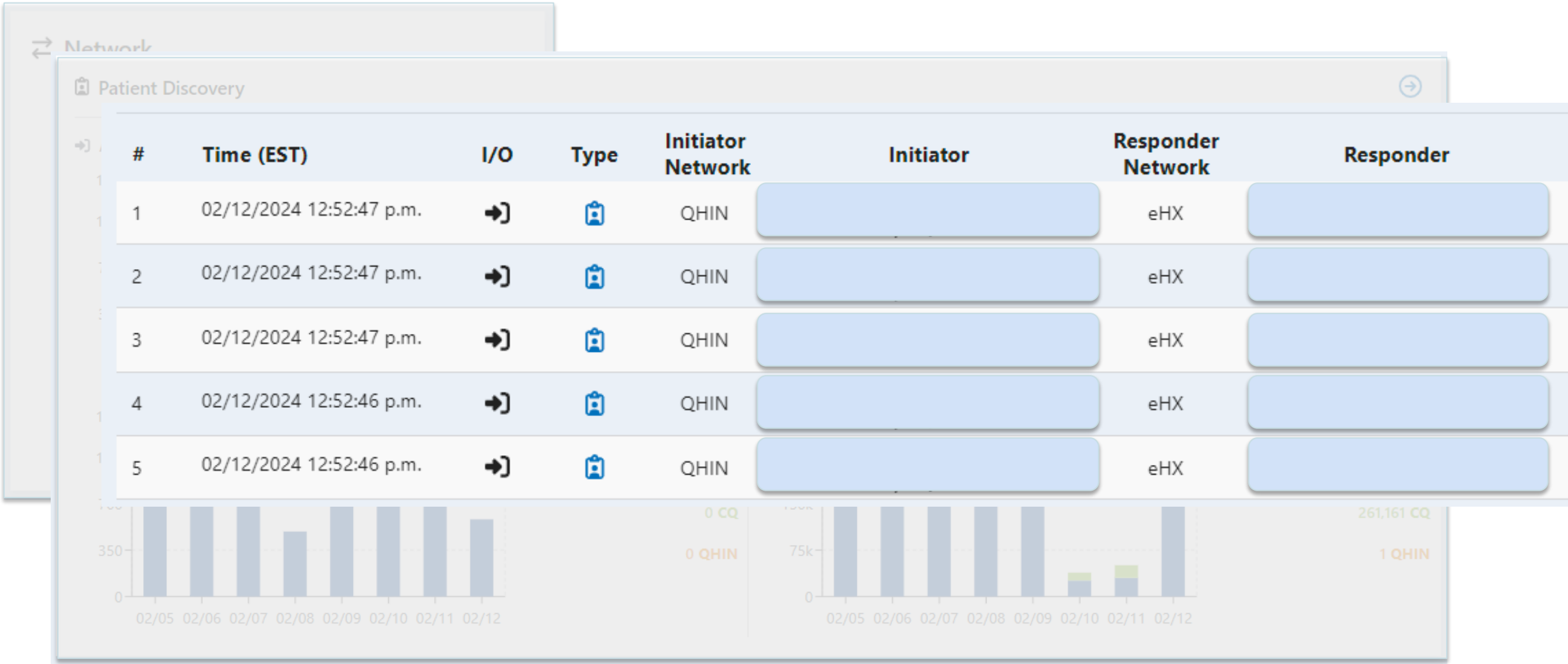
New Features

1. QHIN Support
2. Network Filtering –
Requests
3. Error Codes
4. Subparticipant Handling

Deployed to PRODUCTION

Hub Dashboard 2/1/2024

1. QHIN Support



2. Network Filtering – Requests

PRODUCTION

eHealth Exchange

Home > Requests

Organizations (23803) ...

Requests

Calendar

02/12/2024 2:19 PM

→

02/12/2024 4:19 PM

I/O

▼

Session Id

▼

Search

Type

▼

Status

▼

Initiator Network

▼

Responder Network

▼

Reset

Initiator

▼

Responder

▼

eHx

×

▼

CQ

×

▼

QHIN

×

▼

3. Error Codes

PRODUCTION

eHealth Exchange

Requests

Organizations (23803) ...

Requests

02/12/2024 2:19 PM

→

02/12/2024 4:19 PM

I/O

Session Id

Search

Type

Status

Initiator Network

Responder Network

Reset

Initiator

Responder

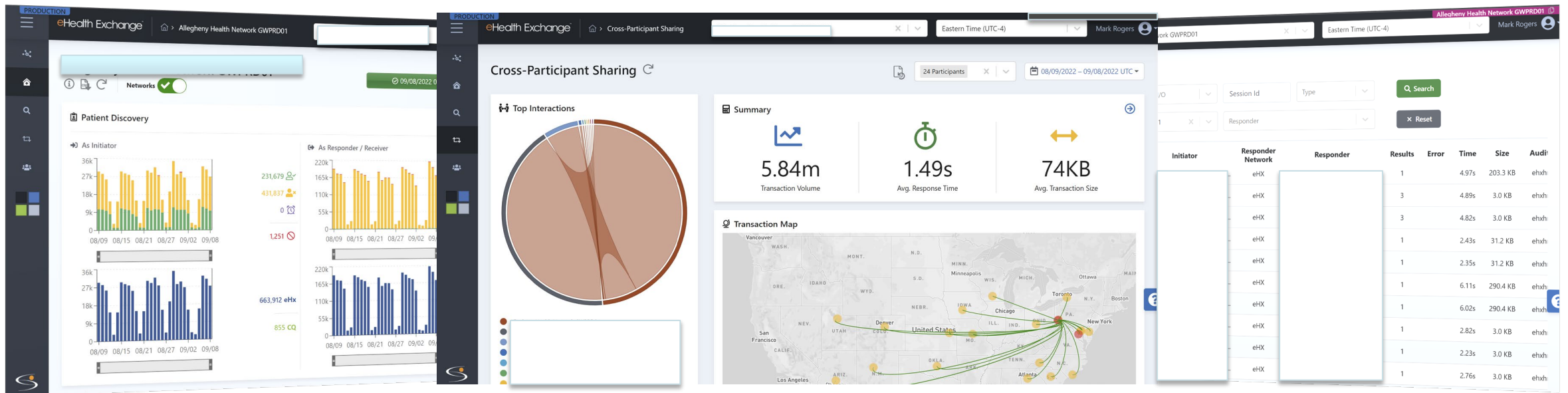
#	Time (EST)	I/O	Type	Initiator Network	Initiator	Responder Network	Responder	Results	Error	Time
1	02/12/2024 4:34:59 p.m.	→		CQ	2.16.840.1.113883.4.391.1000.324966	eHX		0	Routing	0.00s
#	Time (EST)	I/O	Type	Initiator Network	Initiator	Responder Network	Responder	Results	Error	Time
1	02/12/2024 4:36:55 p.m.	→		eHX	Federal HIE – DoD, VA, USCG Federal HIE – DoD, VA, USCG	eHX		0	IHE_Response	0.22s
2	02/12/2024 4:36:55 p.m.	→		eHX	Federal HIE – DoD, VA, USCG Federal HIE – DoD, VA, USCG	eHX	Centralis Health Centralis Health	0	IHE_Response	0.20s
3	02/12/2024 4:36:54 p.m.	→		eHX	Federal HIE – DoD, VA, USCG Federal HIE – DoD, VA, USCG	eHX		0	IHE_Response	2.07s

4. Subparticipant Handling

The screenshot displays the 'eHealth Exchange' interface in 'PRODUCTION' mode. The main section is titled 'Requests' and includes a sidebar with navigation icons. The top navigation bar shows 'eHealth Exchange' and 'Requests' with a dropdown for 'Organizations (23803) ...'. The main content area has a date range filter set to '02/12/2024 2:19 PM' to '02/12/2024 4:19 PM', and dropdowns for 'Type' and 'Status'. A red box highlights the 'Initiator' dropdown menu, which is open, showing a search for 'Davita'. The search results list several organizations, each with a green house icon and a plus sign.

Organization Name	Identifier
DaVita HealthCare Partners Inc	2.16.840.1.113883.3.2390.1.1.1.9
DaVita 12th Street Covington Dialysis	182604
DaVita Abercorn Dialysis	112631
DaVita Aberdeen Dialysis	212650
DaVita Abington	392614
DaVita Ace Dialysis	672756

Your Hub Dashboard – Your web portal providing interoperability insights.



- Identify transaction volume, response times, drill-down, & download.
- Who is querying your organization?
- Where are your clinicians searching?
- How much care occurs outside your organization?

Access Hub Dashboard: <https://insightsprod.ehealthexchange.org/#/hub>

Hub Dashboard Training

Available to all eHealth Exchange Participants. This webinar will provide an overview of the Hub Dashboard and provide training on how to access it and use it. Share with others in your organization.



June 4, 2024

1:00 – 2:00 PM Eastern

[Register Here](#)



September 17, 2024

3:00 – 4:00 PM Eastern

[Register Here](#)

NOTE: These webinars can also be found on our Events Page: <https://ehealthexchange.org/events/>

QHIN Update

Technical Readiness for TEFCA

Exchanging PHI

In Progress

Planned

1. Review QTF
Requirements

3. Contracting

5. Build

2. Hub Gap
Analysis4. Planning &
Initiation

6. Conformance Testing

7. Refine/
Retest8. Pre-Prod
Testing

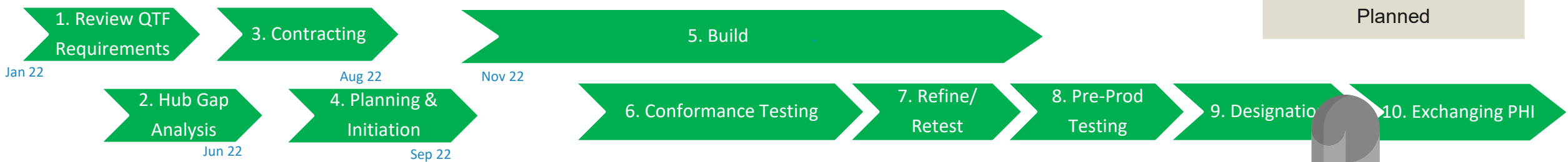
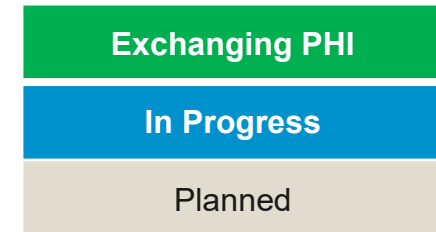
9. Designation

10. Exchanging PHI

Phase	Accomplishments
1. Thru 8.	All Phases up to and including non-prod partner testing with other Candidate QHINs completed. Attestation of completion of all requirements for designation submitted to the RCE.
9.	The eHealth Exchange was promoted to Designated QHIN status at the December 12th TEFCA QHIN Designation event !!!
10.	- Monday 2/5 - RCE Prod Directory migrated from QTF v1.0 to v1.1 PoU valueset (11:00pm ET) [DONE] - Tuesday 2/6 - All in-production QHINs migrate to initiate using <i>only</i> the v1.1 PoU valueset [DONE] - eHx QHIN ingests RCE Prod Directory [DONE] - Monday 2/12 - eHx QHIN Exchanging PHI (11:00am ET) [DONE]



Technical Readiness for TEFCA



Production Validation Testing Completed

Attested to RCE the week of 3/11





eHealth Exchange QHIN Began PHI Exchange 2/12/2024

[Waited until TEFCa Began Adhering to its Own Technical Requirements]

eHealth Exchange QHIN Transaction Volume – As A Responder (2/12/2024 thru 3/19/2024)

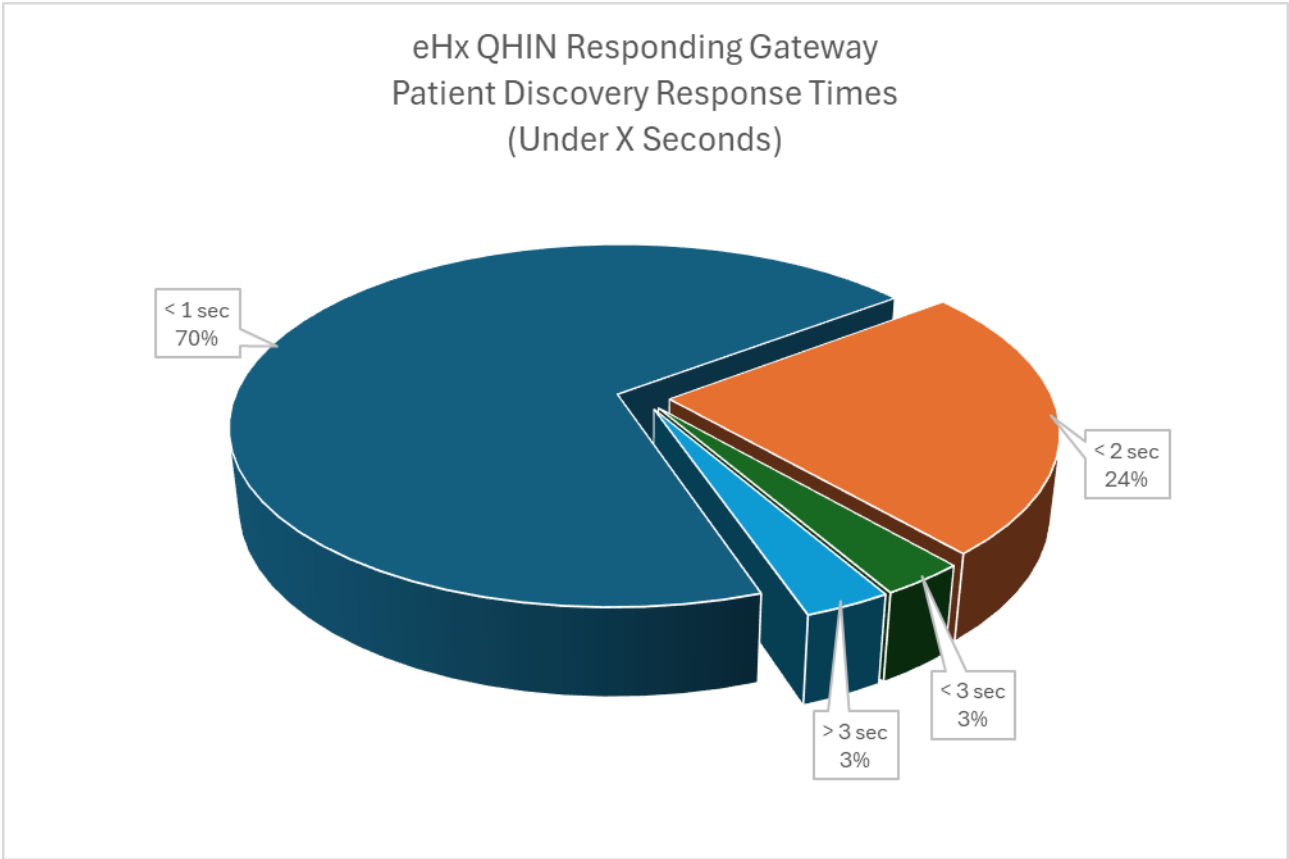
Transaction Type	Patient Discovery Requests from Other QHINs to eHealth Exchange QHIN	% NOT Matched Due to Out of Service Area	Requests from Other QHINs Forwarded to eHx QHIN Participants	eHealth QHIN Participant Match Results	Avg Response Time in Seconds (eHx Hub + Participant)
Patient Discovery	9,894,000	99.8%	~16,000 (0.2%)	~13,700 (86%)	1.05
Document Query	n/a	n/a	2,128	2,122 clinical documents Identified	.463
Document Retrieve	n/a	n/a	1,388	1,362 clinical documents retrieved	1.37



- 1. Our QHIN Participants are not yet initiating requests, but at least one should be initiating by end of April
- 2. Interestingly, after the eHealth Exchange QHIN returns patient matches to Epic via TEFCa, Epic initiates QD & RD through the traditional eHealth Exchange network (not through TEFCa network). This is Epic's default behavior, although it appears Epic customers can override this.

eHealth Exchange QHIN Responding Gateway

[Response Times]



Transaction Type	Response Time (secs)
Patient Discovery	1.05
Document Query	0.46
Document Retrieve	1.37

How might I obtain additional information about TEFCA?

How	When	Where
eHealth Exchange Web Site	Any time	https://ehealthexchange.org/what-we-do/tefca-and-ehealth-exchange
Monthly TEFCA Technical Review Meetings	2 nd Tuesday of each month, 3:30-4:30 pm ET	https://ehealthexchange.org/events
TEFCA Office Hours (Q&A)	4 th Wednesday of each month, 9:00-9:30 am ET	https://ehealthexchange.org/events

HIE and Public Health Incentive Program

Incentive for HIEs and Public Health Agencies to Exchange via eHealth Exchange

To accelerate public health interoperability using scalable solutions, and to recognize the investments needed to innovate, eHealth Exchange is offering a financial incentive for the first **5** early adopter Health Information Exchanges or state/local Public Health Agencies who:

1. Commit by **4/30/2024** to exchanging clinical data for an agreed-upon public health use case via eHealth Exchange,
2. Begin testing by **6/30/2024**, and
3. Go-live in Production exchanging this public health data with other eHealth Exchange Participants or TEFCA QHINs by **12/30/2024**.

Financial Incentive*

- Year 1: Network Participation Fee Waived for New & Existing** Participants
- Year 2: Network Participation Fee Waived for New Participants if Production data is still exchanged through 12/31/2025
- Year 3: Network Participation Fee Waived for New Participants if Production data is still exchanged through 12/31/2026

*This is a one-time offer that does not entitle Participants to any subsequent fee waivers.

**Existing Participants refers to Participants who were part of eHealth Exchange as of 1/1/2024.

As a non-profit focused on public good, eHealth Exchange transparently calculates fees based upon utilization and other actual costs

Announcements

Landing Page

Information, qualifications and a way to apply for consideration:

[HIE and Public Health Incentive Program - eHealth Exchange](#)

Press Release

Public announcement released 2/14/24:

<https://ehealthexchange.org/ehealth-exchange-launches-incentive-program-for-exchanging-public-health-data/>

Events & Other News

Upcoming Events

April

[2024 State Healthcare IT
Connect Annual Summit](#)

April 3-4, 2024 | Baltimore, MD

Speaking: Kathryn Bingman

May

[AcademyHealth 2024 Health
Data Leadership Institute](#)

May 7-8, 2024 | Washington, D.C.

Speaking: Jay Nakashima

June

[AHIP 2024](#)

June 11-13, 2024 | Las Vegas, NV

Exhibiting

[Japanese Association for Medical
Informatics Symposium](#)

June 13-15, 2024 | Chiba, Japan

Speaking: Jay Nakashima

[2024 Annual Research Meeting |
AcademyHealth](#)

June 29-July 2, 2024 | Baltimore, MD

Speaking: Jay Nakashima



eHealth ExchangeTM

Follow @eHealthExchange



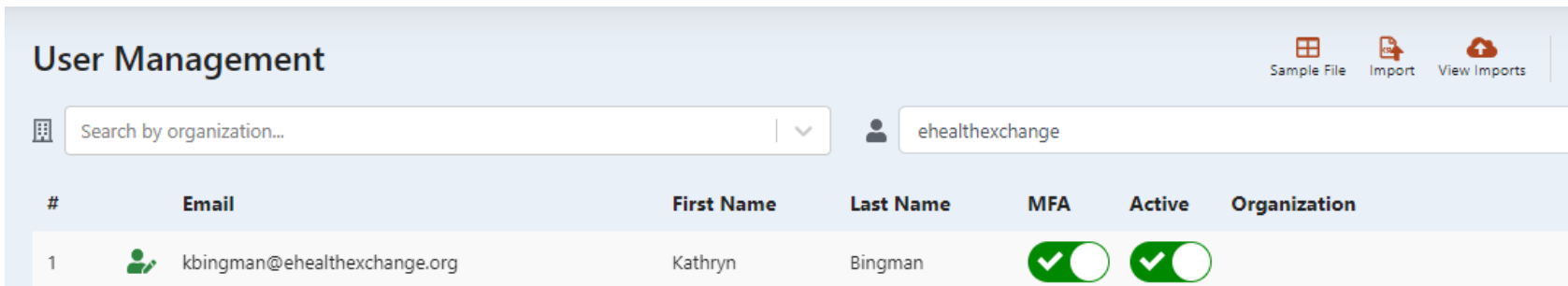
Information & Resources

Contacts for Your Organization

We want to ensure that we are reaching the right people at your organization with our communications.

- If you have had recent or past changes and are unsure if we have an updated list: email administrator@ehealthexchange.org requesting the Contact List Template to complete and return.
- The template asks name, title, phone number, email address, and what type of emails the resource should receive.
- This will assist eHealth Exchange and each Participant in knowing that the communication we send is received appropriately.

Don't forget to maintain your Hub Dashboard accounts! If nobody at your organization currently has the rights to add/remove Dashboard accounts, please reach out to us at administrator@ehealthexchange.org.



#	Email	First Name	Last Name	MFA	Active	Organization
1	 kbingman@ehealthexchange.org	Kathryn	Bingman			

Technical Work Group

Thursdays 4-5pm Eastern: email administrator@ehealthexchange.org for an invite

Typical Topics:

1. Technical Specification Creation
 - a) Push notifications
 - b) Populating directory with hospital locations
 - c) Broadcast query
 - d) FHIR Directory
 - e) Consumer access
 - f) Carequality harmonization
 - g) Controlled Unclassified Information (CUI) Marking
2. Testing
3. Hub Updates
4. Capacity planning [\[Final Thursday each month\]](#)

How might I obtain additional information?

How	When	Where
Visit eHealth Exchange Website	Any time	https://ehealthexchange.org
Monthly All Participant Web Meetings	3rd Thursday of Each Month 1-2 pm ET	https://ehealthexchange.org/events
Weekly Technical Workgroup	Thursdays 4-5 ET	https://ehealthexchange.org/events

How might I obtain assistance?

How	Who	Where
Certificates	DirectTrust Support	support@directtrust.zohodesk.com
Hub and Hub Dashboard Assistance	Hub Service Desk	servicedesk@hub.ehealthexchange.org
Directory Assistance, setup, changes	Tech Support	techsupport@ehealthexchange.org
Testing Questions	Testing Team	testing@ehealthexchange.org
Questions about DURSA/OPP's	Administrator	administrator@ehealthexchange.org
All other Questions	Administrator	administrator@ehealthexchange.org



eHealth ExchangeTM

