All Participant Call

July 2025

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Housekeeping Items

All lines have been muted to avoid background noise.

Type questions in Q&A section at any time.
We'll open for questions after each agenda topic.

This meeting is being recorded and will be shared via email.

Today's Topics

New Participants	Ashley Green
Conformance Validation	Tiffanie Hickman
QHIN Hub Timeout Defaults	Mike Yackanich
TEFCA QHIN Updates	Mike Yackanich Tina Feldmann
Coordinating Committee Elections	Jayme Piña
Marketing Update	Tina Feldmann
Information & Resources	Ashley Green
Q&A	Anyone

New Participants

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Congratulations to our newest Participants!

Participant
eHealth Exchange

Care Connectors

Care Connectors is a leading national healthcare service organization that strives to solve diverse and challenging needs for members, providers, medical groups, and health plans across the nation.

Care Connectors specializes in offering innovative solutions, providing best-in-class care, improving appropriate documentation of diagnosis, identifying opportunities and an improvement in reducing the cost of care.

Committed to Improving Patient Care via Data Exchange

Conformance Validation

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Conformance Validation

- Conformance Validation uses the content testing platform with USCDI v1 to retrieve and validate content from a participant's trading partners.
- This allows the for greater content analysis of CCD/CDA’s between participants.
- Currently this functionality is at the beginning stages of a pilot and being tested.

QHIN Hub Transaction Timeout

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eHealth Exchange QHIN - Timeout Configuration

Current Configuration

Hub Default Timeout Value	300 seconds
Optional Querystring Parameter to Override Hub Default Timeout	_eHxHubTimeout=sss (Valid values 5 to 600 seconds)

- Default timeout applies to all transactions (if not overridden)
- Each transaction type can have its own timeout value
- Optional timeout override is available on a per-request basis
- Auto-retry configuration may impact overall sync response
- Override value must be between 5 and 600 seconds
- If override value is less than 5, timeout will be set to 5
- If override value is greater than 600, timeout will be set to 600

Example Requests	Hub Behavior
hub001prod.ehealthexchange.org/ehx/1.0.0/iti55/2.0?_eHxHubRouteTo=<Target HCID>	Responder timeout is 300 seconds (Hub default)
hub001prod.ehealthexchange.org/ehx/1.0.0/iti38/3.0?_eHxHubRouteTo=<Target HCID>&eHxHubTimeout=60	Responder timeout is 60 seconds (initiator override)
hub001prod.ehealthexchange.org/ehx/1.0.0/iti41/2.0?_eHxHubRouteTo=<Target HCID>&eHxHubTimeout=3	Responder timeout is 5 seconds (shortest threshold)
hub001prod.ehealthexchange.org/ehx/1.0.0/iti39/2.0?_eHxHubRouteTo=<Target HCID>&eHxHubTimeout=1000	Responder timeout is 600 seconds (longest threshold)

eHealth Exchange QHIN - Timeout Configuration

New Configuration[1]

Transaction Type	Default Timeout (seconds)
Patient Discovery	45
Document Query	120
Document Retrieve	120
Message Delivery	300
Optional Querystring Parameter to Override Hub Default Timeout	_eHxHubTimeout=sss (Valid values 5 to 180 seconds)

- Default timeout applies to all transactions (if not overridden)
- Each transaction type can have its own timeout value
- Optional timeout override is available on a per-request basis
- Auto-retry configuration may impact overall sync response
- Override value must be between 5 and 180 seconds
- If override value is less than 5, timeout will be set to 5
- If override value is greater than 180, timeout will be set to 180

[1] Changes will be implemented during maintenance event on Thursday 7/17 5:00pm ET

QHIN Update

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Draft QHIN™ Technical Framework Version 2.1

https://rce.sequoiaproject.org/

FEATURED ANNOUNCEMENT

JUNE 27, 2025

Draft QHIN™ Technical Framework Version 2.1 Released for Public Feedback

The RCE is seeking stakeholder input online through July 28 at 11:59pm ET, and hosting a public review webinar on July 7th.

Learn More

UPCOMING INFORMATIONAL CALL

August 19, 2025

12:00 P.M. – 1:00 P.M. ET

Register Now

PREVIOUS INFORMATIONAL CALL

July 15, 2025

AGENDA

- Welcome
- TEFCA Exchange Basics
- Governing Council Announcement
- QTF Version 2.1 Review for Public Feedback
- QTF Questions & Answers
- Educational Resources & Open Questions & Answers

DOWNLOAD SLIDES WATCH RECORDING

QHIN Technical Framework (QTF)

- What is the QTF?
  - The QHIN™ Technical Framework (QTF) describes the functional and technical requirements that a Health Information Network (HIN) must fulfill to serve as a QHIN under the Trusted Exchange Framework and Common Agreement™ (TEFCA™)
  - The QTF specifies the technical underpinnings for TEFCA Exchange, QHIN technical capabilities and services, and certain other responsibilities, some of which extend to Participants and Subparticipants
  - The TEFCA Common Agreement requires compliance with the QTF
  - The QTF focuses on technical and functional requirements for three information exchange modalities for QHINs: QHIN Query, QHIN Message Delivery, and Facilitated FHIR

See https://rce.sequoiaproject.org/tefca-and-rce-resources/ for resources such as the Common Agreement, Standard Operating Procedures (SOPs), technical documents, etc.

QTF Version History

2022

Version 1.0

- *Enables organizations seeking to become QHINs to leverage existing, deployed technical infrastructure (i.e., services based on IHE profiles) to support QHIN-to-QHIN exchange.*

2023

Version 1.1

- *Updated requirements for transaction encryption using TLS.*
- *Updated Exchange Purposes codes*
- *Clarified uses of XCDR, XCA query and XCA retrieve by QHINs*
- *Changed ATNA requirements to content only*
- *Set requirement for Participants/Subparticipants to use TEFCA certs only for TEFCA exchange*
- *Removed testing and reporting requirements*

2024

Version 2.0

- *Added base requirements for FHIR and a reference to the Facilitated FHIR SOP*
- *Updated terms to match CA V2.0*
- *Updated requirements for USCDI, added V3 requirement for 2026*
- *Restored testing and reporting requirements*

2025

DRAFT Version 2.1

- *Proposed changes to accommodate directed queries*
- *New proposed QHIN reporting requirements to break down monthly exchange volumes by Exchange Purpose (XP)*

QTF v2.1 Updates

- [QTF-19]
  - Explicitly identifies the SAML attribute to be used to identify the ultimate initiator of a request (Subject Organization Id)

- [QTF-38 thru QTF-40] (added support for directed queries)
  - QHIN IGs MAY direct a query to another QHIN organization by setting the HCID of the receiver element to the targeted organization (receiver/device/asAgent/representedOrganization/id/@root)
  - QHIN RGs SHOULD only respond with information from the Responding Node corresponding to that HomeCommunityId

QTF v2.1 Updates

- [QTF-89]
  - QHINs must update the RCE Directory Service with new Participants or Subparticipant initiating nodes at least two business days prior to commencing production activity (previously was “48 hours”)

- [QTF-106]
  - As of January 1st, 2026, all information sent MUST conform to USCDI V3.1 data classes, data elements, and vocabulary requirements (previously had to conform to V3 as of Jan 2026)

Version History

Version #	Description of change	Version Date
3	First Publication	July 2022
3 (October 2022 Errata)	Corrections to Applicable Standards • Medications – Changed National Drug Code (NDC) Directory to National	October 2022
3.1	Consistent with Executive Order 14168 the Sex, Sexual Orientation, and Gender Identity, data elements have been removed or updated in the Patient Demographics/Information Data Class.	June 2025

QTF v2.1 Updates

- [QTF-135]
  - Monthly transaction volume for document retrieval and submission to be broken down by Exchange Purpose (XP)

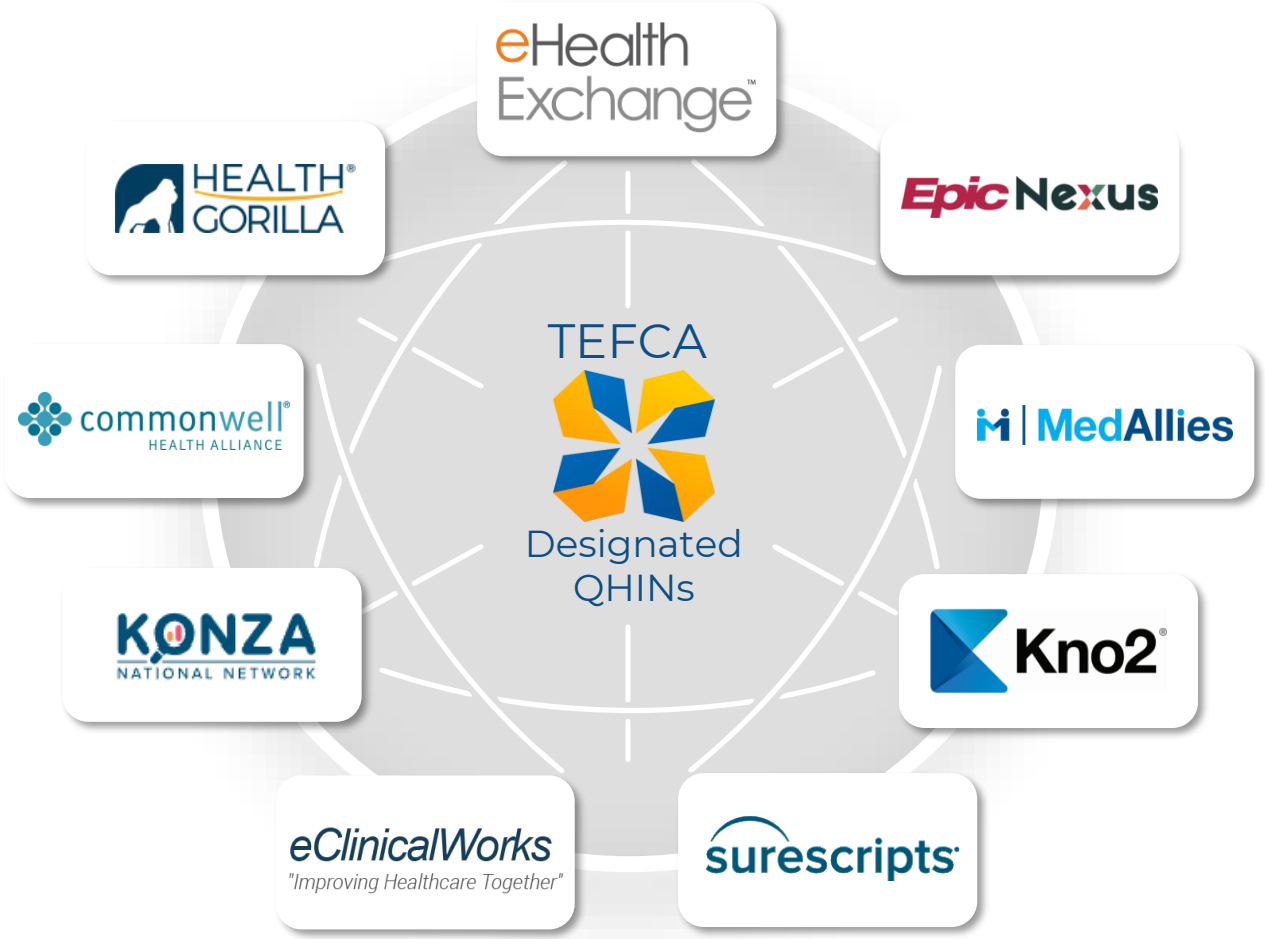
QTF v2.1 Updates – Stakeholder Feedback

- The RCE is seeking stakeholder input online through July 28 at 11:59pm ET.

- Stakeholders can submit input via
  - an online feedback form
    - https://rce.sequoiaproject.org/draft-qtf-version-2-1-feedback/
  - email feedback to rce@sequoiaproject.org
  - attend upcoming webinars

- The RCE held a special public call at 2pm ET on Monday, July 7 to review the proposed changes in the draft QTF v2.1, answer questions, and receive feedback. The recording is now available. Another public call is scheduled for August 19th.

Designated Qualified Health Information Networks



Candidate QHINs

Netsmart

Oracle Health Information Network

logo to be provided when available

eHealth Exchange QHIN Participant Stages

Live

- One Health Record
- APHL
- CRISP Shared Services
- Indian Health Service · PHS · 1955

1 Federal Agency, 2 HIEs, and Nationwide Public Health

Testing

- C3HIE
- etHIN
- Georgia Health Information Network
- HEALTHiE NEVADA Connecting to Care
- Manifest MEDEX

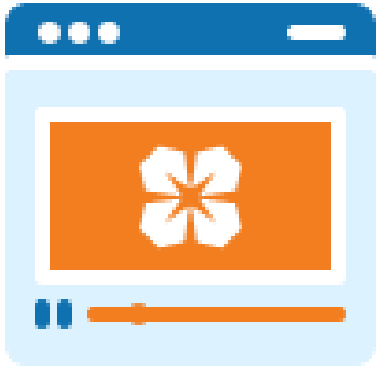
5 HIEs

Intent to Participate

- Big Sky Care Connect
- contexture® Creating connections. Improving lives.
- CyncHealth
- Indiana Health Information Exchange
- KeyHIE Keystone Health Information Exchange®
- SCHIO Serving Communities Health Information Organization Community Interoperability Since 1996
- SHARE State Health Alliance for Records Exchange
- From Numbers to Knowledge VHI Virginia Health Information

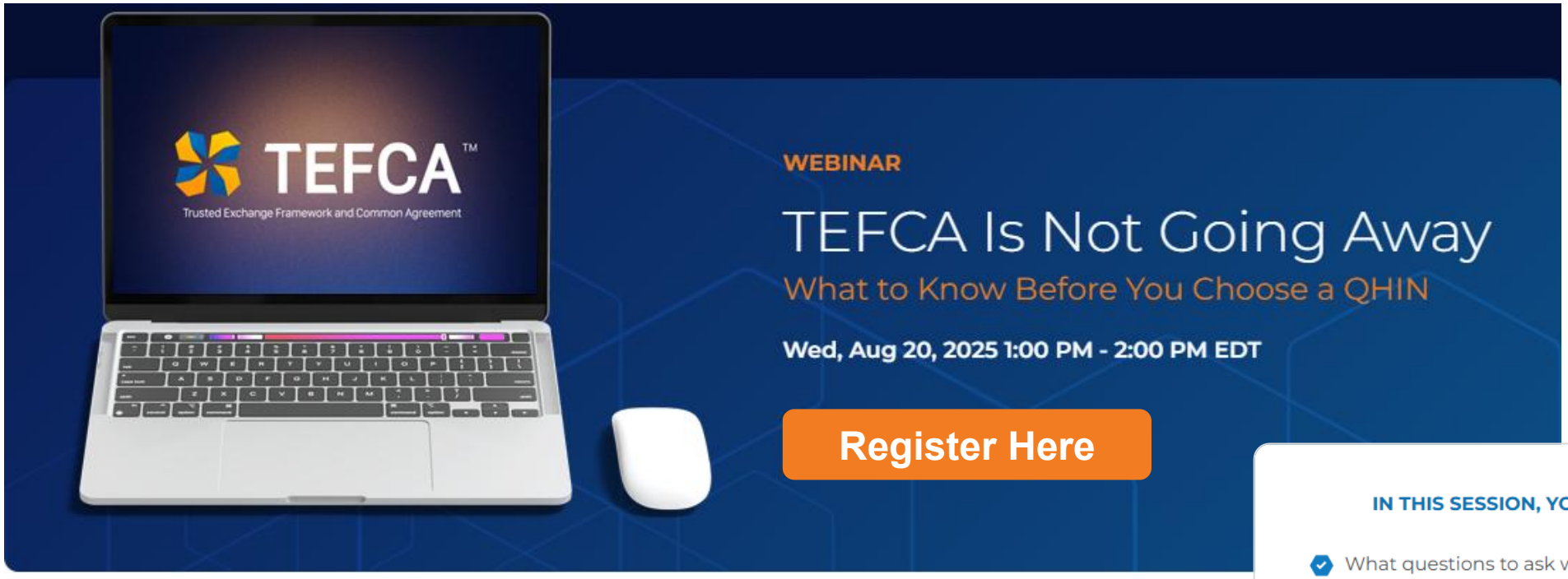
8 HIEs

Quarterly TEFCA Updates Webinar



TEFCA Updates Webinar

August 12 | 3:30-4:30PM ET



While every Designated QHIN meets baseline technical and policy standards, their approaches to data privacy, patient matching, security, and exchange models can vary dramatically—and those differences matter.

Which QHIN will you trust to power your health data exchange?

IN THIS SESSION, YOU'LL LEARN:

- What questions to ask when evaluating QHINs
- Key technical and trust differences that impact long-term success
- How participants have approached connectivity through eHealth Exchange
- Real-world implementation insights from organizations that are live on TEFCA today

Full details: [TEFCA QHIN Webinar - eHealth Exchange]

Coordinating Committee Elections

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Background

- The Coordinating Committee manages the Network, not to be confused with the eHealth Exchange Board that manages the Company running the network. The Coordinating Committee is granted formal authority under the DURSA to oversee and facilitate continued development, implementation, and operation of the eHealth Exchange Network. The Coordinating Committee does have 3 members on the Board at the same time.

Expectations of Coordinating Committee Members

- The primary purpose of the Coordinating Committee is to govern the eHealth Exchange and provide strategic direction to assure continued growth and innovation.

Experience and Skills

Because the focus of the Coordinating Committee is to set the strategic direction for the network, the ideal candidate should meet the following criteria:

- Full Time Employee or Independent Contractor of the Non-Federal or Federal Participant
- Should be a senior-level executive within the organization
- A minimum of 10 years' experience in the HIE / HIT industry or similar industries
- Extensive knowledge of the HIE / HIT industry, including HIE governance and implementation
- Knowledge of HIE / HIT policy along with operational knowledge of how HIE works
- Insights into the HIE / HIT market dynamics, and the role that a successful public-private collaborative can play in advancing implementation of HIE, etc.
- Experience serving on other corporate board or governing bodies
- Ability to participate in a minimum of 80% of the CC calls (1 per month), special e-mail votes, and ad hoc calls as necessary, and reviewing materials. (Time commitment is approximately 4 hours a month)
- Willingness to serve a 3 year term

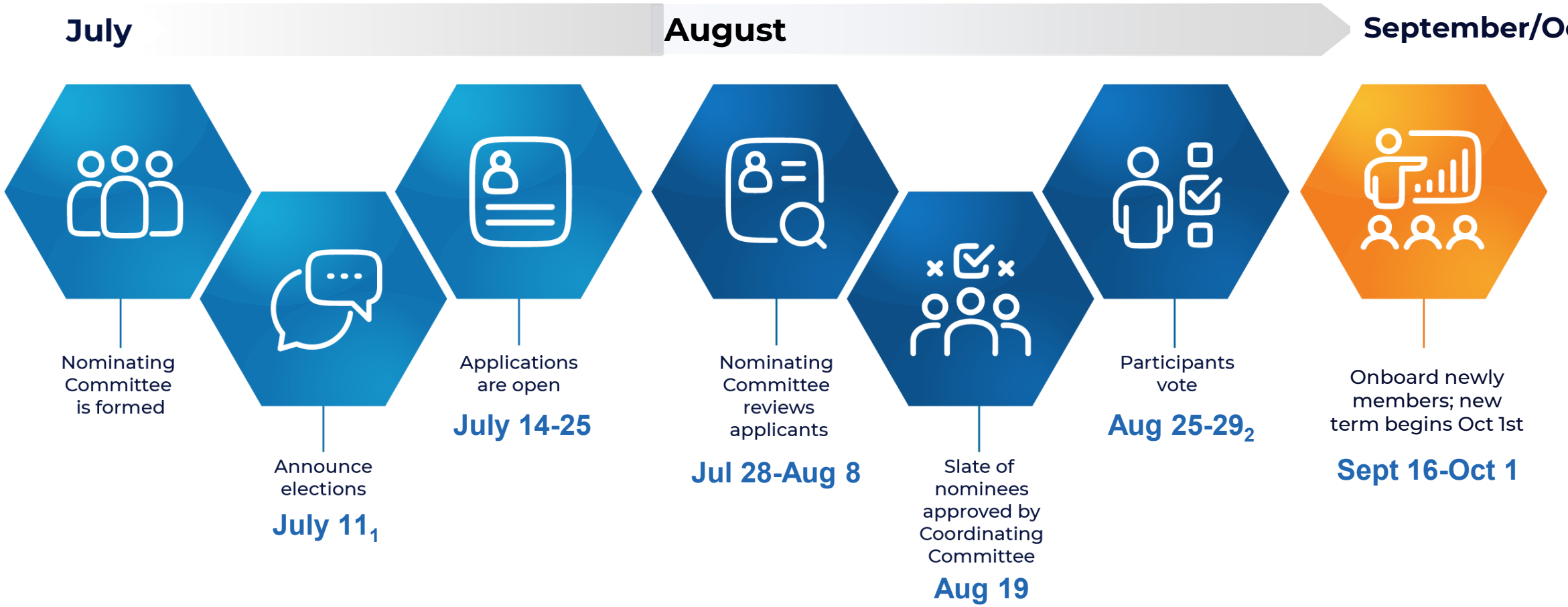
2025 Coordinating Committee Seats

The eHealth Exchange Coordinating Committee has 3 open positions to fill

- Two (2) seats with 3-year term: 2025-2028
- One (1) seat with 2-year term: 2025-2027

Representative	Term Date
Dan Paoletti	9/30/2026
John Kansky	9/30/2026
Pam Matthews	9/30/2027
Patti Cuartas	9/30/2026
Matt Eisenberg	9/30/2025
Paul Matthews	9/30/2025
Arun Gopalan	9/30/2026
Open (formerly Sheryl Turney)	9/30/2027
Julie Riddler	9/30/2027

2025 Coordinating Committee Election Timeline



1. Announce during All Participant Call – May, June, July
2. September 2-8: Time for a runoff if needed

Marketing Update

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Additional Upcoming Webinars and Conferences

August

Technical Workgroup
August 7 | Virtual

MESC 2025
August 11 | Milwaukee, WI

All Participant Call
August 21 | Virtual

BCBS eSolutions Xchange
August 24-27 | Kansas City, MO

September

Technical Workgroup
September 4 | 4-5PM ET

HL7 FHIR Connectathon
Sept 13-14 | Pittsburgh, PA

All Participant Call
September 18 | Virtual

Civitas Networks for Health Annual Conference
September 28-30 | Anaheim, CA

October

Technical Workgroup
October 2 | Virtual

NCQA Health Innovation Summit
October 13-15 | Las Vegas, NV

All Participant Call
October 16 | Virtual

2025 Annual Meeting

- Back to Nashville, TN
- November 18, 2025
- Co-located again with The Sequoia Project and Carequality following November 19-20, 2025
- Embassy Suites by Hilton Downtown Nashville

NOW OPEN
Registration and Hotel Booking
2025 Annual Meeting - eHealth Exchange

FINAL CALL for Speaker Applications

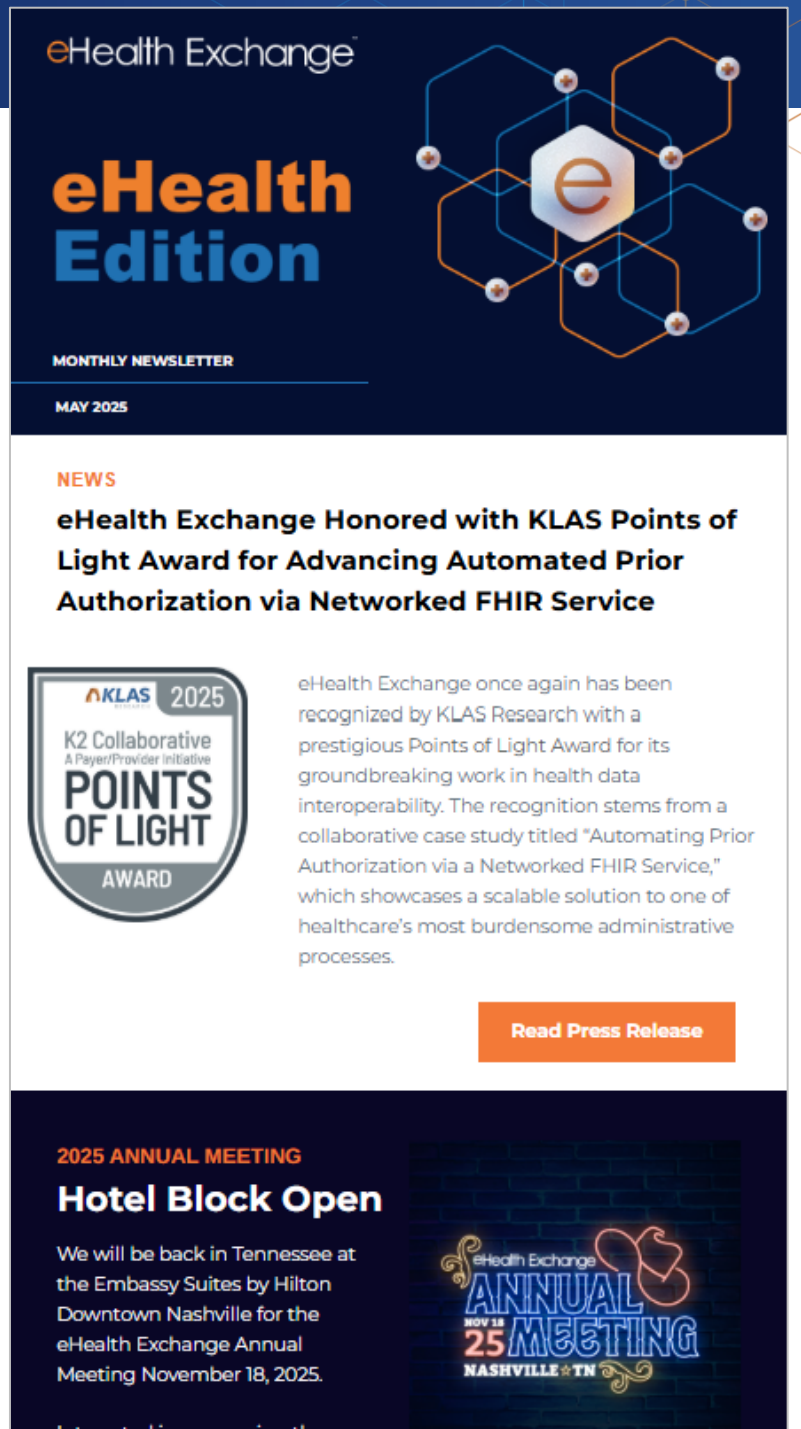
Submission deadline 7/18/2025

APPLY TO SPEAK

eHealth Exchange Monthly Newsletter

- eHealth Edition was launched January 2025
- Distributed monthly, the last week of the month
- Automatically gets sent to primary, project and operations contacts for our participants
- Available to all others by subscribing from our News & Insights webpage

Subscribe to Newsletter



Information & Resources

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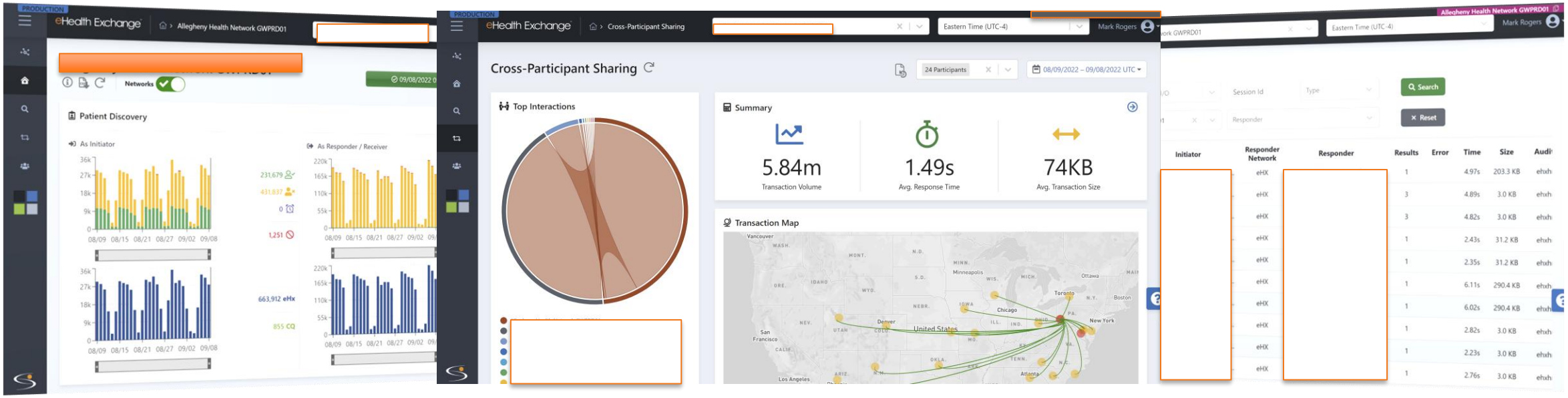
Your Hub Dashboard – Your web portal providing interoperability insights.



- **Identify transaction volume, response times, drill-down, & download.**
- **Who is querying your organization?**
- **Where are your clinicians searching?**
- **How much care occurs outside your organization?**

Access Hub Dashboard: https://insightsprod.ehealthexchange.org/#/hub

Monthly Technical Work Group

Every 1st Thursday 4-5pm Eastern:

Typical Topics:

1. Technical Specifications
2. Testing
3. Hub Updates
4. Capacity planning [Final Thursday each month]

Request an invite: https://ehealthexchange.org/technical-workgroup-form/

Contacts for Your Organization

We want to ensure that we are reaching the right people at your organization with our communications.

- If you have had recent or past changes and are unsure if we have an updated list: email administrator@ehealthexchange.org requesting the Contact List Template to complete and return.
- The template asks name, title, phone number, email address, and what type of emails the resource should receive.
- This will assist eHealth Exchange and each Participant in knowing that the communication we send is received appropriately.

How might I obtain assistance?

What	Who	How
Certificates	DirectTrust Support	support@directtrust.zohodesk.com
Technical Support	Technical Support	servicedesk@hub.ehealthexchange.org
Testing Questions	Testing Team	testing@ehealthexchange.org
Questions about the DURSA, policy, or anything else!	Administrator	administrator@ehealthexchange.org

Visit: https://ehealthexchange.org/contact-us/

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