

All Participant Call

October 2025



Housekeeping Items



All lines have been muted to avoid background noise.



Type questions in Q&A section at any time.
We'll open for questions after each agenda topic.



This meeting is being recorded and will be shared via email.

Today's Topics

Hub Maintenance Event Change Proposal	Mike Yackanich
National Member Match Use Case	Michael McCune
Conformance Validation Testing	Matt Blackmon
TEFCA Update	Jayme Piña
Coordinating Committee Leadership	Jayme Piña
Annual Meeting	Tina Feldmann
Marketing Update	Tina Feldmann
Information & Resources	Ashley Green
Q&A	Anyone

Hub Maintenance Event Change Proposal



Hub Maintenance Events – Current State

- **Maintenance Window Start**

- Thursdays at 5:00pm ET



- **Scope**

- All three Hub environments (CONNECT, QHIN, FHIR) and the Hub Dashboard utilize the same window
- Changes to the LIVE environments are performed during this window

- **On-Demand or Out-of-Band Maintenance Events**

- Supported on an as-needed basis
- Maintenance that requires a service interruption is also ideally performed on a weekend or during other periods of low transaction volume

- **Participant Communication**

- Provided at least 48 hours in advance of deployments, in the form of a Notice of Operational Change (NoOC) email
- NoOC documents are also posted on our website at <https://ehealthexchange.org/operational-notices/>



Notice of Operational Change
SENT DATE: SEPTEMBER 30, 2025

Notice of Operational Change
SENT DATE: SEPTEMBER 23, 2025

Notice of Operational Change
SENT DATE: SEPTEMBER 16, 2025

Notice of Operational Change
SENT DATE: SEPTEMBER 9, 2025

Notice of Operational Change
SENT DATE: SEPTEMBER 2, 2025

Hub Maintenance Events – Proposed State

Two over-arching changes

1. Separate maintenance event windows for each Hub environment
2. Move to a bi-weekly cadence for CONNECT and QHIN Hubs



Hub Environment	New Maintenance Window	NoOC Timing
CONNECT	1st and 3rd Wednesday of each month 10:00am ET	Send by COB Friday before the following week's maintenance ¹
FHIR	Thursdays, 10:00am ET	Send by COB Monday before the current week's maintenance ²
QHIN	2nd and 4th Wednesday of each month 10:00am ET	Send by COB Friday before the following week's maintenance ¹
Hub Dashboard	Thursdays, 5:00pm ET	N/A unless a major change Post an alert on the Dashboard when it will affect users

¹ The notice can be sent as late as Monday 10:00am ET the week of the maintenance - which still satisfies policy of providing at least 48 hours advance notice.

² The notice can be sent as late as Tuesday 10:00am ET the week of the maintenance.

Hub Maintenance Events – Summary

EFFECTIVE JANUARY 5th 2026



**Every 2nd & 4th
Wednesday**
10:00 AM ET



**Every 1st & 3rd
Wednesday**
10:00 AM ET



Every Thursday
10:00 AM ET



Every Thursday
5:00 PM ET

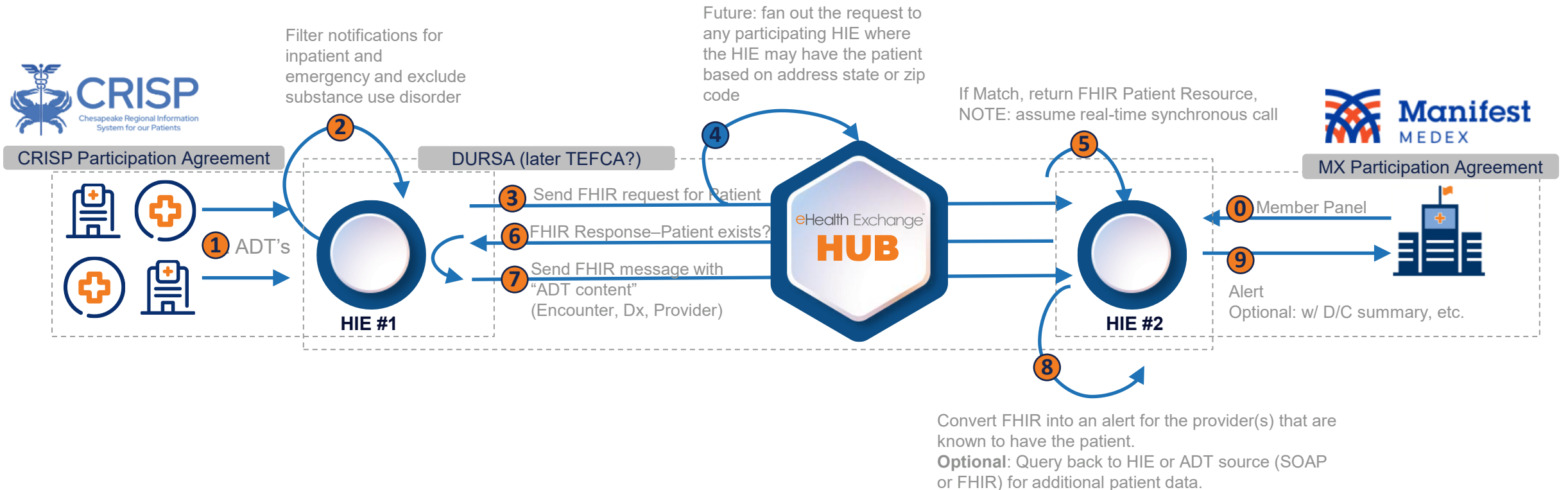
National Member Match

Use Case

National Member Matching Service

Use Case

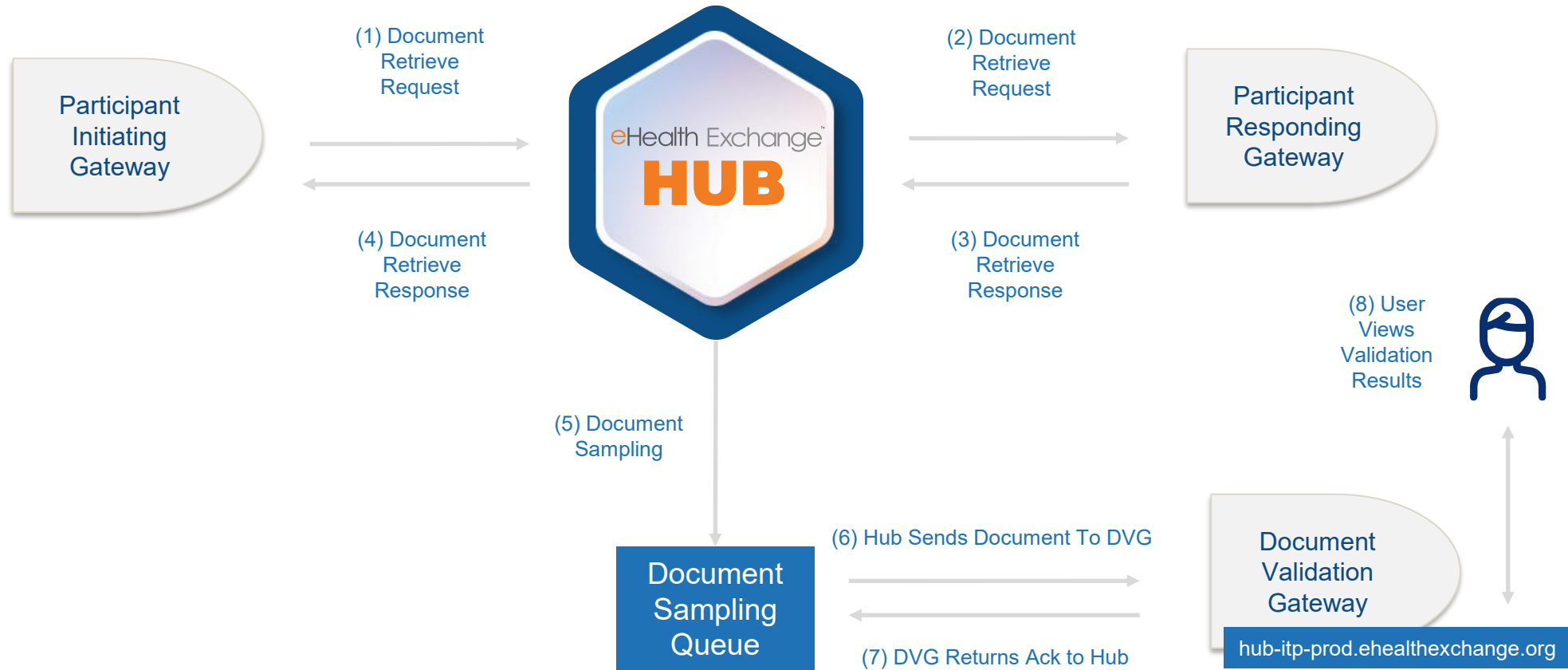
As a Payer (or a Provider with value-based care contracts), I want to be triggered about all member encounters (from anywhere in the U.S.), to then obtain episodic clinical data to update priorities for care management teams, update gaps-in-care, and update risk stratification.



Conformance Validation Testing



Conformance Validation



Content Validation Overview

- Document sampling queue is built by querying successfully processed retrieve document responses (IHE - XCA ITI-39) from Responders.
 - This is done by interrogating qualified document samples in batched chunks spread across a period of time (polling period).
 - Searches for HL7 - C-CDA R2.1 documents.
- Responder to Initiator is considered a pair.
 - Can filter pairs by the Initiator's HomeCommunityID (OID)
- Documents are collected in batches incrementally throughout a polling period.
 - This better ensures a random sampling across a desired period of time.
- Activity and Statistical data is captured and recorded.
 - ATNA audit entry for each document sent to the Document Validation Gateway.
 - Captures the Document ID and Responder source of the document.
 - This includes failed attempts to send documents to the validator.
 - Counters of data sent to the validator are recorded for a polling period for each pair.
 - Successful Counter
 - Error Counter

Content Validation Configurations

- Document sampling is limited to the specific Initiators configured.
- The frequency of batches and timeframe batches will run in.
- The number of documents sampled within a given batch.
- Timeframe each batch will query samples relative to real-time.
- The length of a polling period.
- The maximum number of documents retrieved for a pair within a batch.
- The maximum number of documents retrieved for a pair within a polling period.
- The length of time to retain activity counters.

Content Validation Configuration Example

Global Configurations:

Configuration Setting	Value
Batch Frequency	Once every hour
Batch Timeframe	The last 15 minutes
Runtime Window	8 am-6 pm CT
Batch Size	10 XCA Responses
Activity Retention	14 Days

Initiator's

Configuration Setting	Value
Polling Period Length	30 days
Maximum Documents Per Batch	1
Maximum Documents Per Polling Period	10

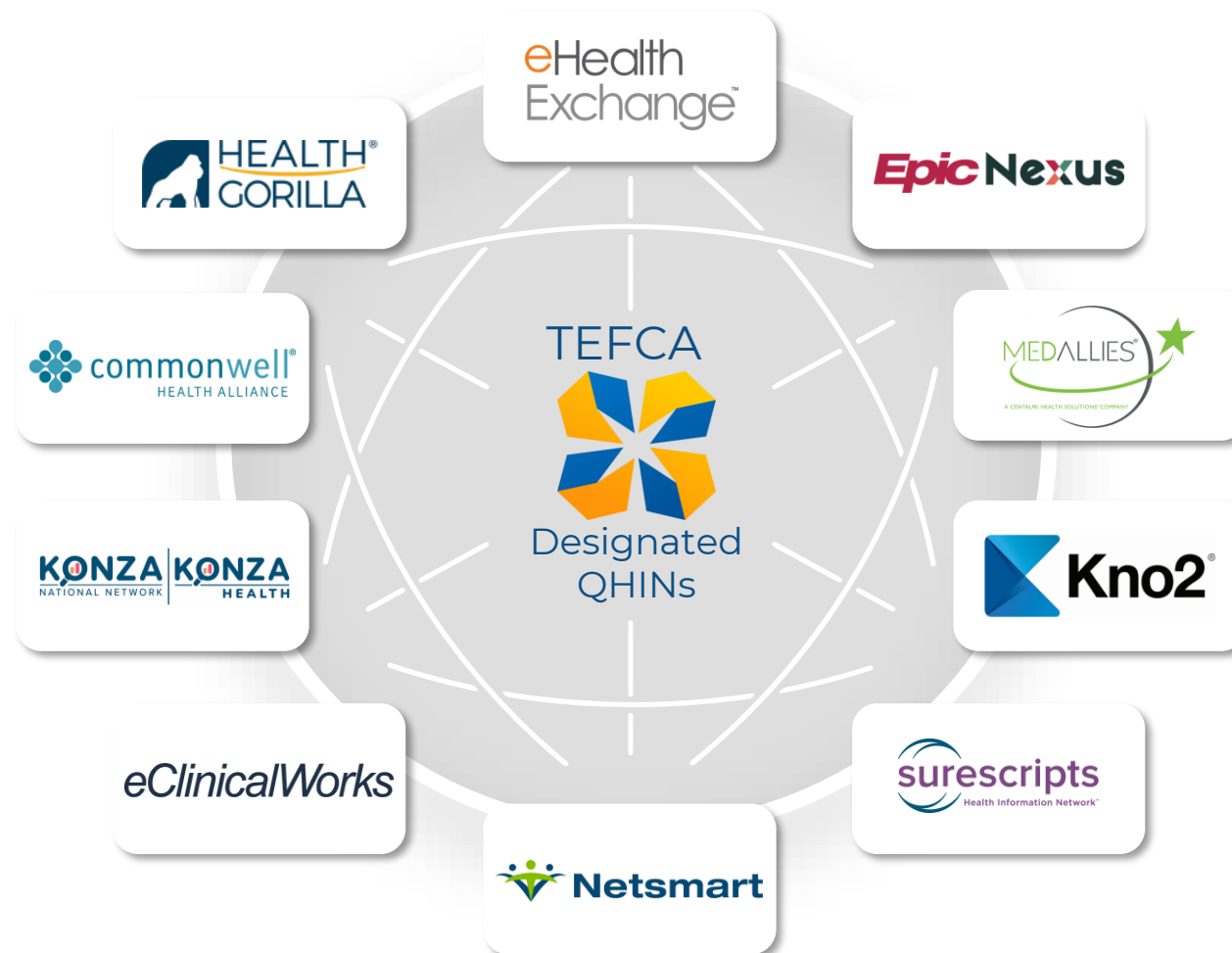
Content Validation Configuration Example Scenario

- **For an example configuration:**
- Every hour the batch process will run.
- Batch will query 1,000 XCA responses successfully completed within the last 15 minutes at 8am, 9am, 10am, 11am & 12pm.
- Within each batch of those 1,000 XCA responses, interrogate documents for the configured Initiator.
- For each Responder to Initiator pair in the batch, successfully send no more than 1 document to the Document Validation Gateway for that pair.
- Also limit the total number of documents successfully sent to the Document Validation Gateway for each pair to no more than 25 documents in the current 30 day polling period.
- Retain documents for 14 days.
- ATNA events are kept for the standard eHealth Exchange audit retention period.
- Once the 30 day polling period has ended, a new period is automatically

TEFCA Update



Designated Qualified Health Information Networks



**Candidate
QHINs**

Oracle Health Information Network
logo to be provided when available



eHealth Exchange QHIN Participant Stages

Live



1 Federal Agency,
3 HIEs, and
Nationwide Public Health

Testing



4 HIEs

Intent to Participate



9 HIEs
+2 becoming new participants:
Cozeva and Delaware HIN

Coordinating Committee & New Leadership



Background

- The Coordinating Committee manages the Network, not to be confused with the eHealth Exchange Board that manages the Company running the network. The Coordinating Committee is granted formal authority under the DURSA to oversee and facilitate continued development, implementation, and operation of the eHealth Exchange Network. The Coordinating Committee does have 3 members on the Board at the same time.

Expectations of Coordinating Committee Members

- The primary purpose of the Coordinating Committee is to govern the eHealth Exchange and provide strategic direction to assure continued growth and innovation.

Coordinating Committee

FEDERAL



Hussein Ezzeldin, PhD
U.S. Food & Drug
Administration



Sean J. Fry
Social Security
Administration



Cindy Pan
Veteran's Health
Administration



Lance Scott
Department of Defense



Mitch Thornbrugh
Indian Health Service

NON-FEDERAL



Chair
Matt Eisenberg, MD
Stanford Health Care



Vice Chair
Dan Paoletti
Ohio Health Information
Partnership



Joe Bayouk
Elevance Health
Non-Federal Appointment



**Patti Cuartas, DMSc,
PA-C, FACHE, ACHIP**
Mount Sinai Health System



Ray Duncan, MD
Cedars-Sinai



Arun Gopalan
DaVita



John Kansky
Indiana Health
Information Network



Pam Matthews, RN
East Tennessee Health
Information Network



Paul Matthews
OCHIN



Gary Parker
Alabama One Health
Record



Julie Riddler, MA, PMP
Johns Hopkins Ambulatory



**Secretary
(Non-voting)**
Jayme Piña
eHealth Exchange

Annual Meeting

Keynote Speaker

We are honored to welcome CMS Deputy Administrator and COO, Kim Brandt, as the keynote speaker for the 2025 eHealth Exchange Annual Meeting.

Ms. Brandt will share insights on CMS's recently announced Make Health Tech Great Again initiative, including the CMS Interoperability Framework, strategies to advance payer-provider data exchange through new rules, efforts to align priorities across HHS, and the responsible use of AI in healthcare.



FEATURED SPEAKERS

We're proud to showcase an exceptional lineup of thought leaders and innovators who are shaping the future of health information exchange, interoperability, and public health.



ERICA OLENSKI

VP at Finn Partners

Founder & Executive
Director of August's
Artists



ABDEL MAHMOUD, MD

Founder & CEO

Anterior



KIM BRANDT

Deputy Administrator
and COO

Centers of Medicare &
Medicaid Services



RYAN HOWELLS

Principal
Leavitt Partners



KAT MCDAVITT

President & Founding
Partner, Innsena

Host & Founder, Health
Tech Talk Show

[Press release](#) dropped today.

Full Agenda available [here](#).

Full Speaker list available [here](#).

2025 Annual Meeting

Embassy Suites by Hilton Downtown Nashville



Registration and Hotel Booking: <https://ehealthexchange.org/2025-annual-meeting/>

How to Register & Share

Complete Your Registration

- FREE for participants

Invite Others

- Social Media: Use Join me graphic to create a post inviting others to join you in Nashville
- Send personal emails



Include these Tags/Hashtags/Links

@ehealthexchange

#eHx2025

Link to event page: <https://ehealthexchange.org/annual-meeting>

Call for Volunteers to Record Testimonials

This year we have a videography onsite to capture testimonials and live feedback at the event.

We would love your support.

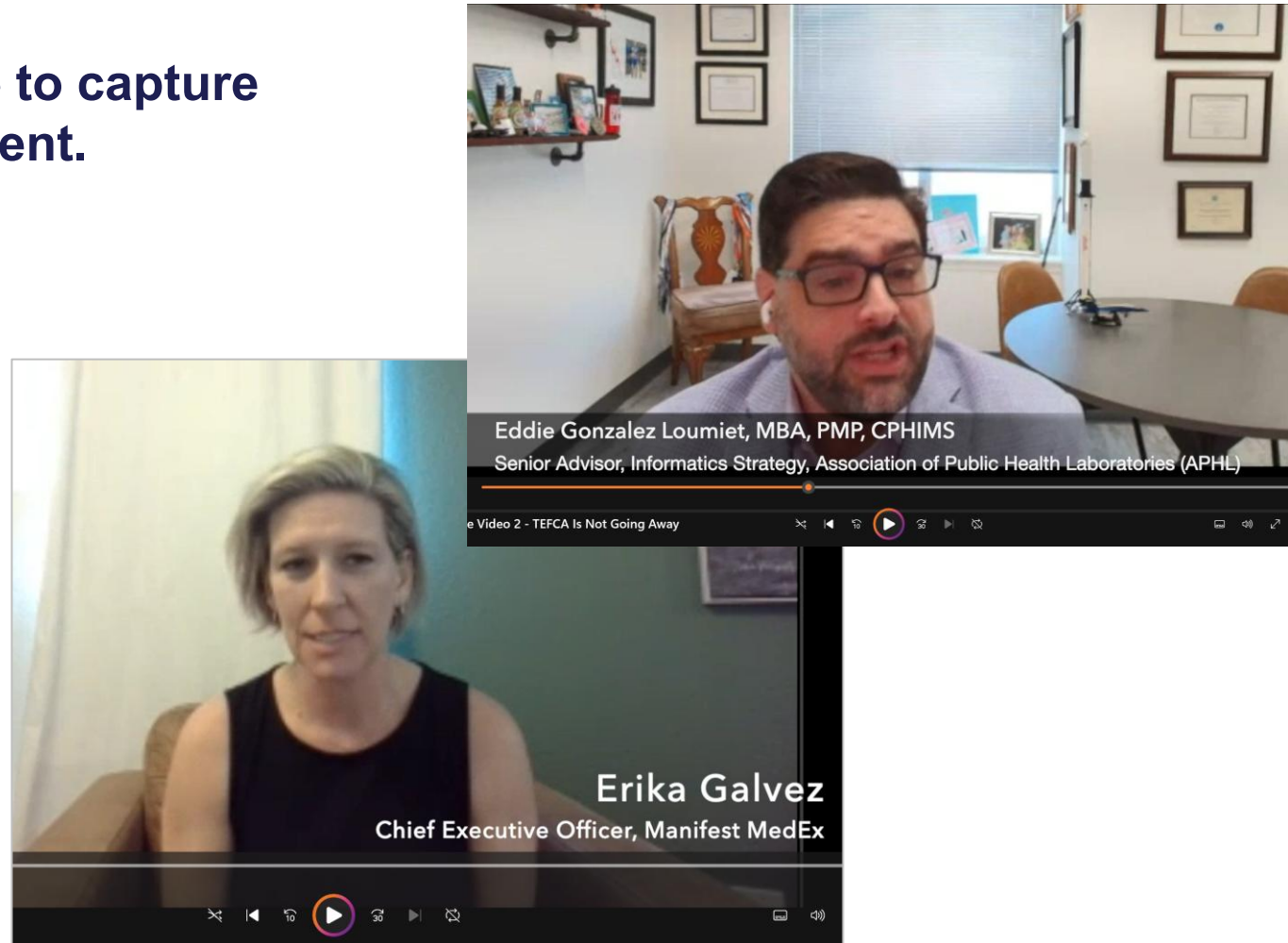
Location:

- Annual Meeting venue in Nashville

What's your why?

- Why choose eHealth Exchange?
 - Trust/Transparency
 - Experience
 - Innovation
 - Pushing new use cases

Drop your name in the chat and Tina will schedule a time for you.



Marketing Update



CMS-Aligned Network

- Participation as an Early Adopter
- Recent article from Jay Nakashima posted on LinkedIn

[CMS Interoperability Initiative Gains Speed in Race for Patient-Centered Innovation | LinkedIn](#)

- Unpacking all the requirements
- Will keep you updated along the way

eHealth Exchange

3,114 followers

4d • Edited •

We are proud to support the CMS Health Techn Ecosystem initiative, helping advance a vision where patients and their apps have real-time access to their health data. In this new article, eHealth Exchange President, [Jay Nakashima](#) shares how we're contributing as early adopters — defining technical specs, enabling patient access, and working toward a world without clipboards through modern, FHIR-based exchange and conversational AI.

We're honored to collaborate with CMS and the industry to help make patient-directed interoperability a reality.

[Centers for Medicare & Medicaid Services](#) [#CMS](#) [#interoperability](#) [#FHIR](#) [#HealthTech](#) [#PatientAccess](#) [#DigitalHealth](#) [#eHealthExchange](#)



CMS Interoperability Initiative Gains Speed in Race for Patient-Centered Innovation

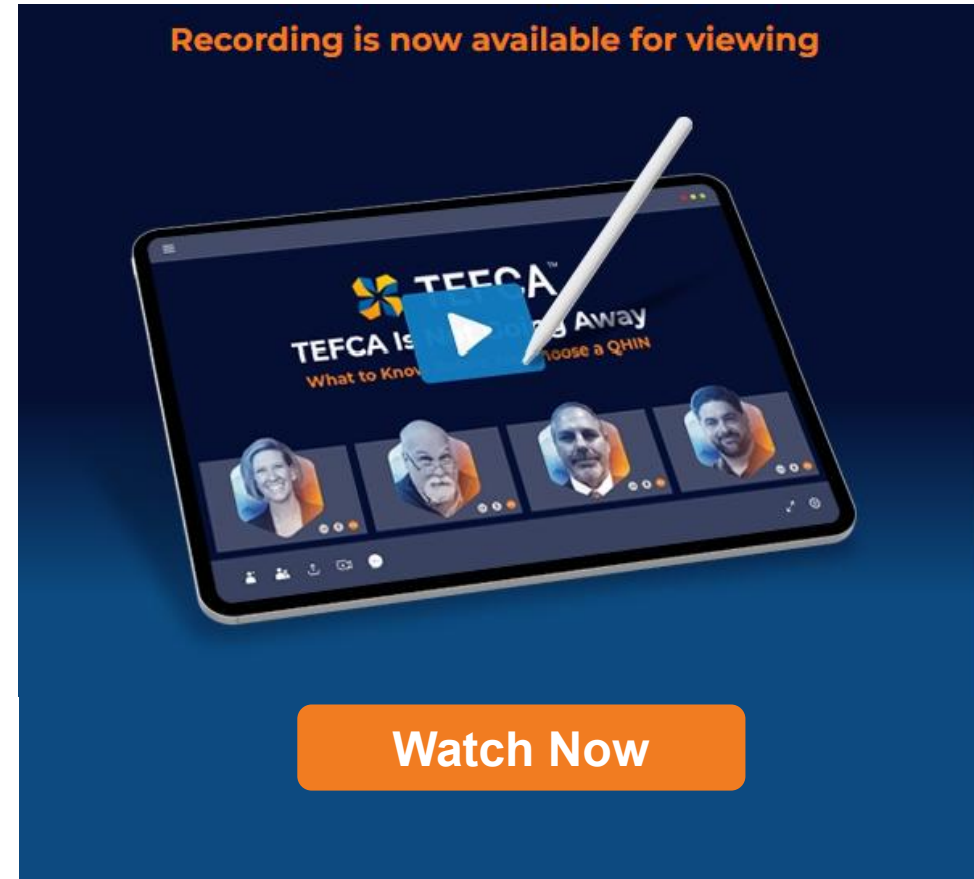
eHealth Exchange

WEBINAR

TEFCA Is Not Going Away What to Know Before You Choose a QHIN

Whether you were able to join us live or not, we're pleased to share that the **recording is now available** for you to watch at your convenience.

A special **thank you** goes out to our panelists for sharing their insights and experiences.



Link to Recording: [TEFCA QHIN Webinar - eHealth Exchange](#)

Upcoming Conferences

October

WEDI National Pre-Conference

October 31 | Virtual

November

Technical Workgroup Call

November 6th | 4-5:00 PM ET

Annual Meeting

November 18 | Nashville, TN



December

All Participant Call

December 11th | 1-2PM ET

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eHealth Exchange Monthly Newsletter

- Distributed monthly, the last week of the month
- Automatically gets sent to primary, project and operations contacts for our participants
- Available to all others by subscribing from our [News & Insights webpage](#)

[Subscribe to Newsletter](#)

eHealth Edition

MONTHLY NEWSLETTER

MAY 2025



NEWS

eHealth Exchange Honored with KLAS Points of Light Award for Advancing Automated Prior Authorization via Networked FHIR Service



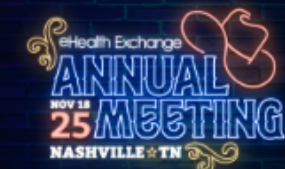
eHealth Exchange once again has been recognized by KLAS Research with a prestigious Points of Light Award for its groundbreaking work in health data interoperability. The recognition stems from a collaborative case study titled "Automating Prior Authorization via a Networked FHIR Service," which showcases a scalable solution to one of healthcare's most burdensome administrative processes.

[Read Press Release](#)

2025 ANNUAL MEETING

Hotel Block Open

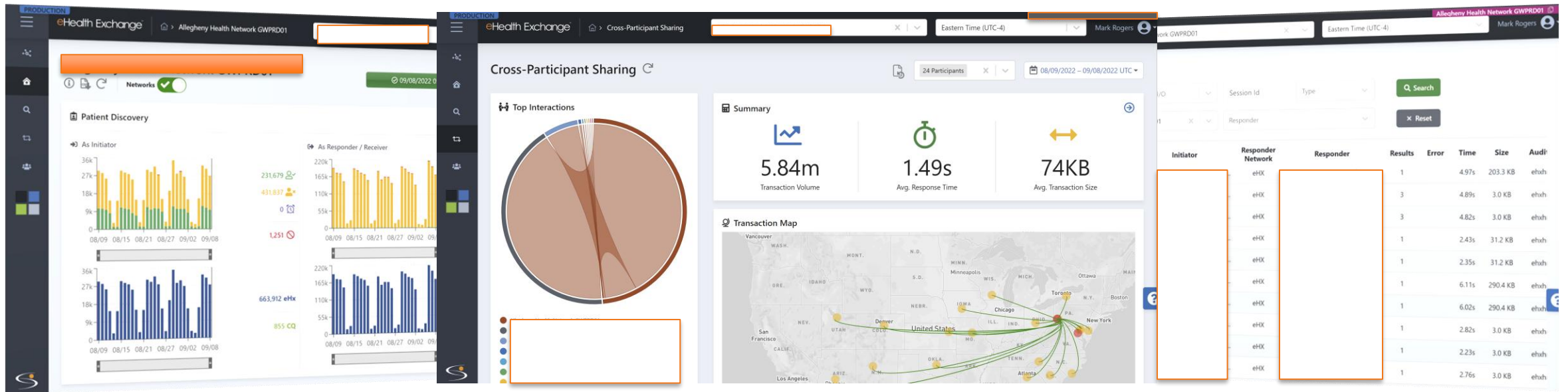
We will be back in Tennessee at the Embassy Suites by Hilton Downtown Nashville for the eHealth Exchange Annual Meeting November 18, 2025.



Information & Resources



Your Hub Dashboard – Your web portal providing interoperability insights.



- Identify transaction volume, response times, drill-down, & download.
- Who is querying your organization?
- Where are your clinicians searching?
- How much care occurs outside your organization?

Access Hub Dashboard: <https://insightsprod.ehealthexchange.org/#/hub>

Monthly Technical Work Group

Every 1st Thursday 4-5pm Eastern:

Typical Topics:

1. Technical Specifications
2. Testing
3. Hub Updates
4. Capacity planning [Final Thursday each month]

Request an invite: <https://ehealthexchange.org/technical-workgroup-form/>

Contacts for Your Organization

We want to ensure that we are reaching the right people at your organization with our communications.

- If you have had recent or past changes and are unsure if we have an updated list: email administrator@ehealthexchange.org requesting the Contact List Template to complete and return.
- The template asks name, title, phone number, email address, and what type of emails the resource should receive.
- This will assist eHealth Exchange and each Participant in knowing that the communication we send is received appropriately.

How might I obtain assistance?

What	Who	How
Certificates	DirectTrust Support	support@directtrust.zohodesk.com
Technical Support	Technical Support	servicedesk@hub.ehealthexchange.org
Testing Questions	Testing Team	testing@ehealthexchange.org
Questions about the DURSA, policy, or anything else!	Administrator	administrator@ehealthexchange.org

Visit: <https://ehealthexchange.org/contact-us/>



eHealth Exchange™

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