

eHealth Exchange™

All Participant Call

May 2026



Housekeeping Items



All lines have been muted to avoid background noise.



Type questions in Q&A section at any time.
We'll open for questions after each agenda topic.



This meeting is being recorded and will be shared via email.

Today's Topics

New Participants	Ashley Green
Guest Speaker from GaHIN	Mike Yackanich (intro) Norm Dressler
Hub Dashboard	Jay Johnstone
Digital Certificate Updates	Mike Yackanich
Marketing Update	Tina Feldmann
Information & Resources	Ashley Green
Q&A	Anyone





New Participants

Committed to improving patient care via data exchange

Ashley Green



Congratulations!



DHIN connects people, data and innovation to power smarter healthcare. We bring together healthcare communities in Delaware and across the region through secure, real-time data and actionable insights — fueling better care, healthier patients and stronger collaboration across the healthcare system.

DHIN empowers public and private partners to make data-driven decisions through innovative health data services.

Learn more: [Delaware Health Information Network \(DHIN\)](#)

datavant

Datavant is the data collaboration platform trusted for healthcare. With a mission to make the world's health data secure, accessible, and actionable, Datavant works with payers, providers, life sciences, legal and insurance clients globally to accelerate insights. Datavant enables more than 60 million healthcare records to move between thousands of organizations across the healthcare ecosystem, more than 80,000 hospitals and clinics, 75% of the 100 largest health systems, and 350+ real-world data partners. Datavant has office locations in Boston, Dallas, New York and San Diego, with international offices in Barcelona and Galway.

Learn more: [Datavant | The Data Collaboration Platform Trusted for Healthcare](#)



Welcome Guest Speaker



Mike Yackanich





GEORGIA
HEALTH
INFORMATION
NETWORK

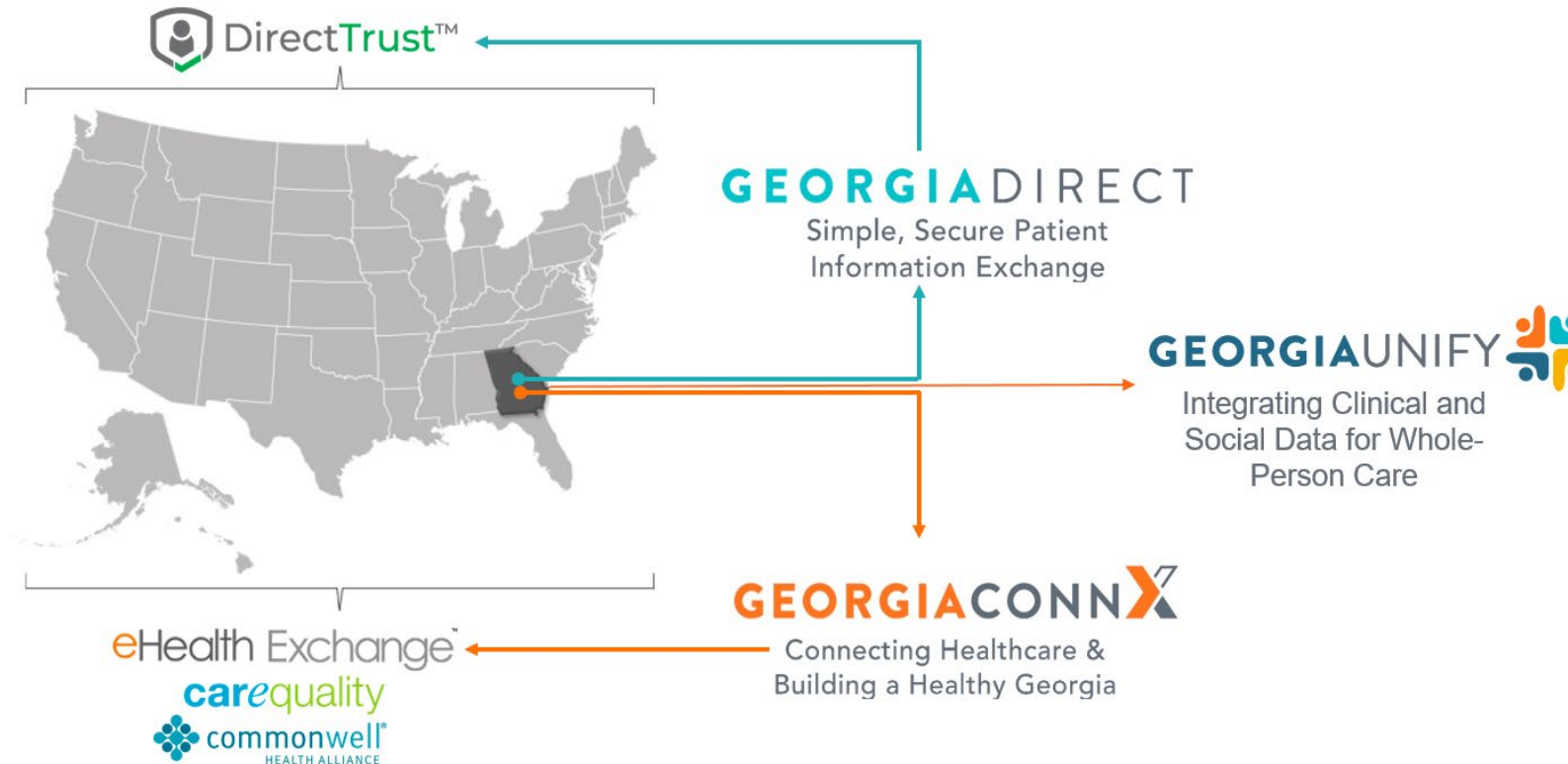
Presented by:
Norm Dressler
GaHIN Director of Technology

Delivering a State-Wide HIE and CIE Using Intersystems



Meet GaHIN

GaHIN provides **three services** that can stand alone or integrate into a specialized application featuring all three. Multiple methods of access are available from interoperability with **EHRs to portal access from a mobile device**.



The Challenge in Georgia

“Fragmented systems to whole person care”



Disconnected Providers

Lack of communication between community organizations and healthcare providers.



Limited Care Visibility

No unified view of patient history across different care settings.

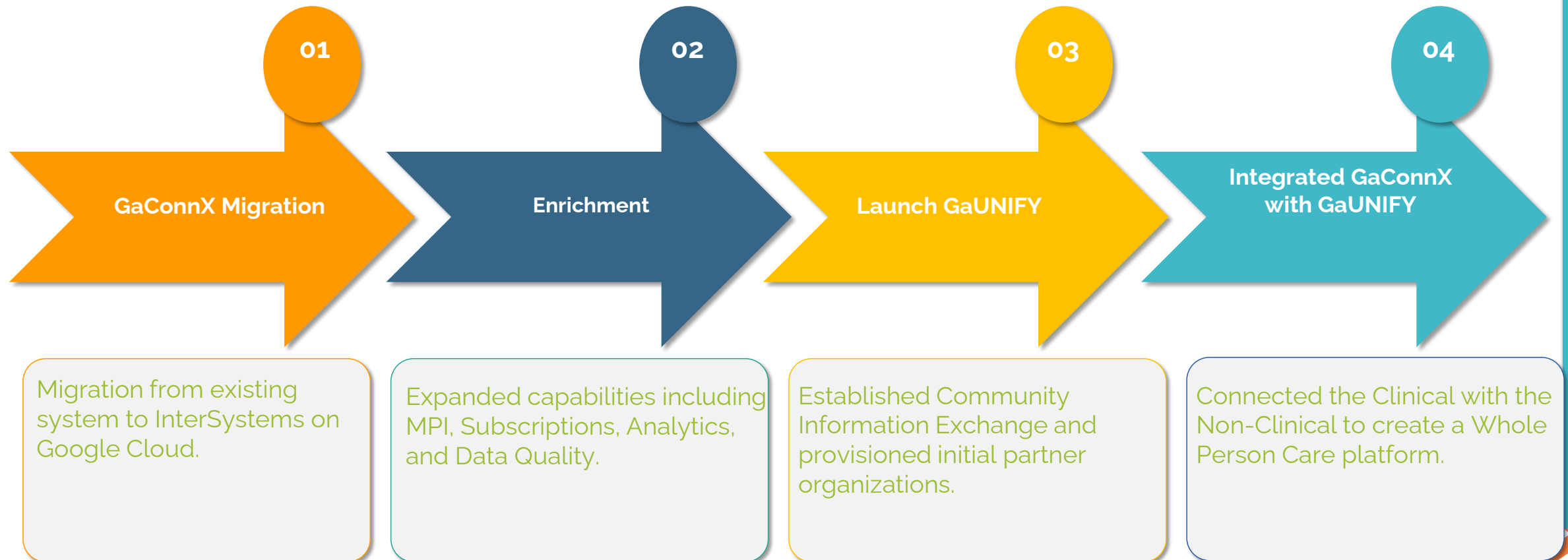


Fragmented Care Delivery

Critical gap in coordinated, whole-person care initiatives.

The Vision: GeorgiaUNIFY & GeorgiaConnX A Statewide Platform

Unifying data, connecting systems, and enabling whole-person care—built for scale and interoperability.





What Capabilities Can GeorgiaUnify Provide?



Social Risk Screenings

Social care assessment and/or screening data on an individual captured and/or analyzed to determine risks and needs. GaHIN can aggregate, link and share SDOH screening data.



Reporting and Analytics

Capability to generate reports and engage in data analytics. GaHIN can collaborate to develop reporting and analytics capabilities for social care stakeholders.



Longitudinal Whole Person Records

Longitudinal record of an individual's health, social and/or behavioral health data, and related information connecting data from a patient's multiple providers and health services. GaHIN could integrate cross-sector data on an individual for whole-person care.



Resource Directory

Searchable directory of service providers across domains. GaHIN can work with social care stakeholders to build out and maintain a resource directory.

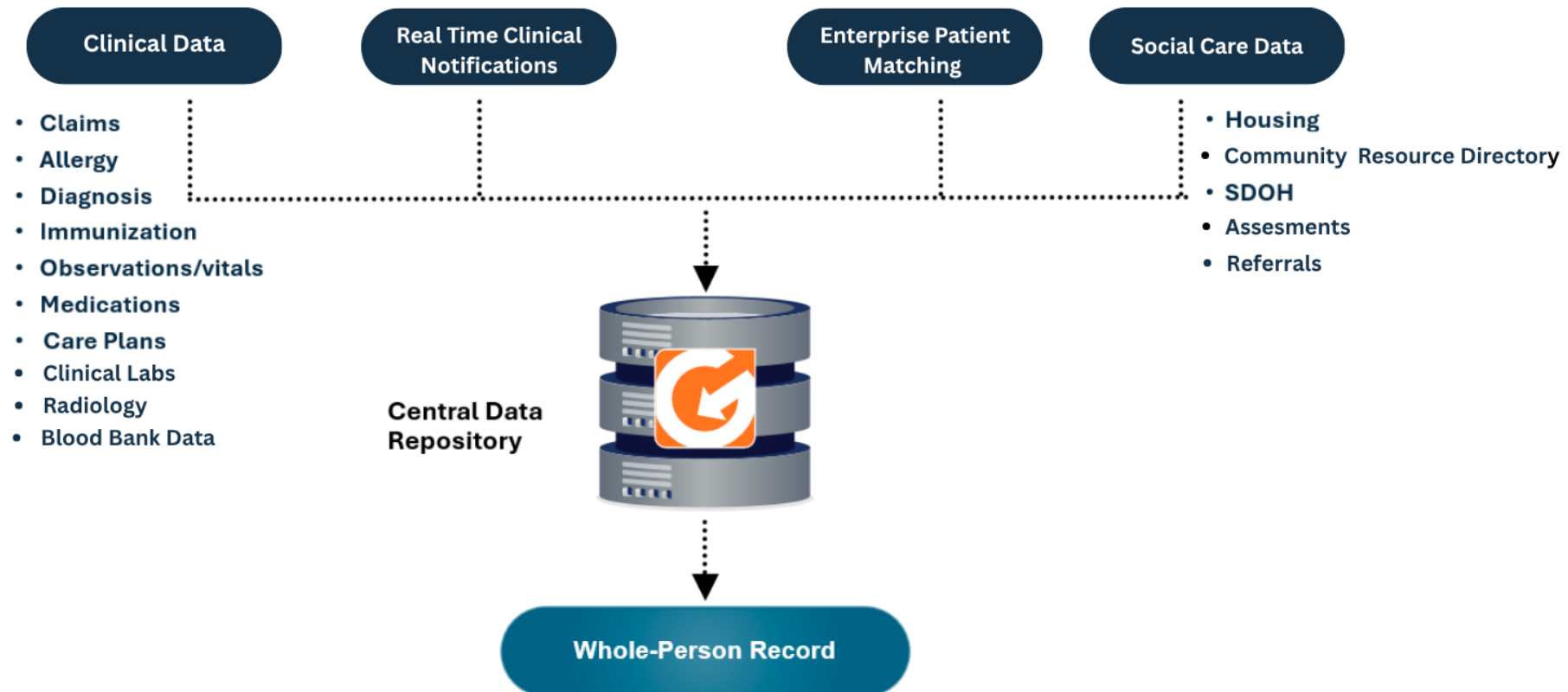


Referral Management

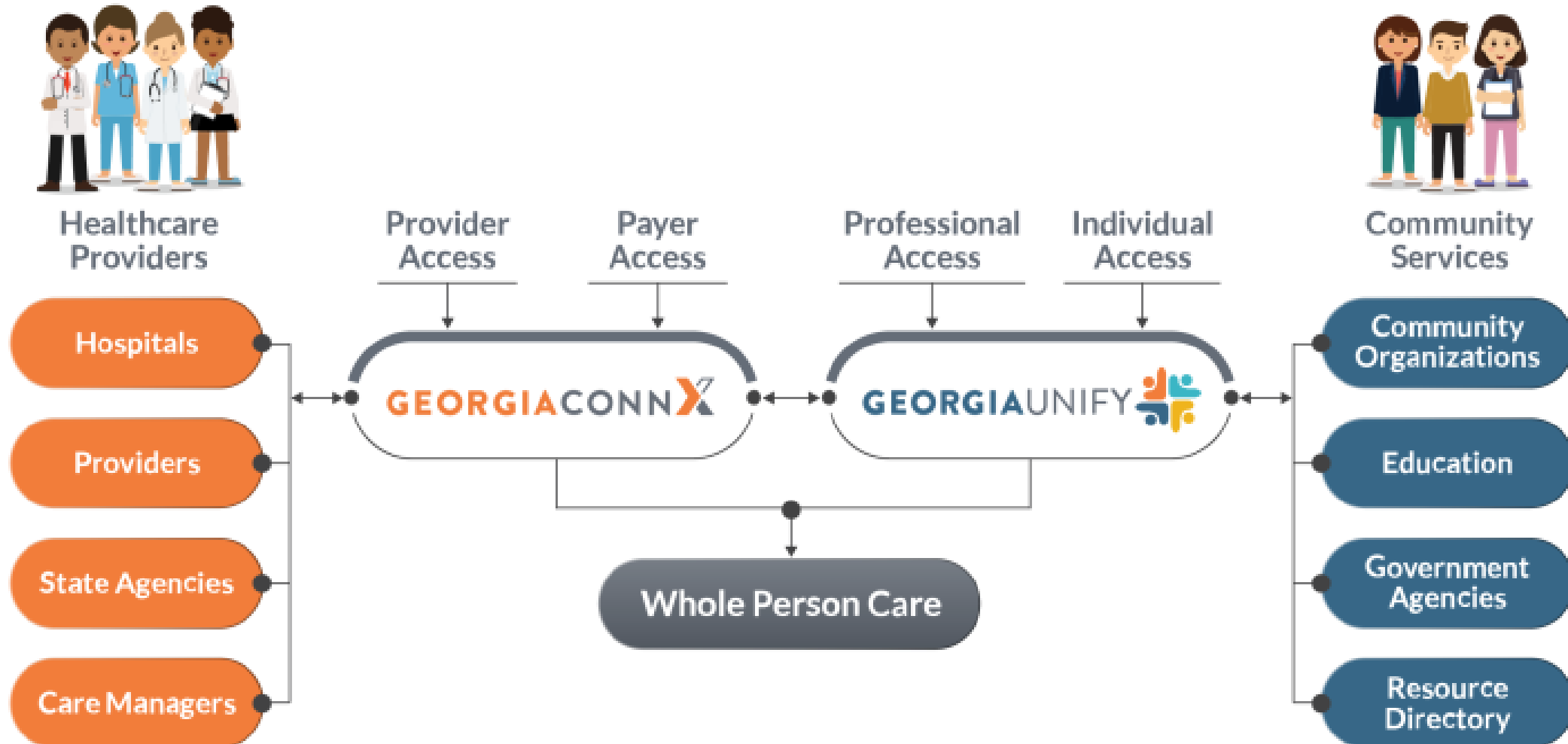
Ability to send/receive referrals, track status, and close the loop GaHIN can support interoperability of referrals and connect referral platforms for stakeholders in the state.

GaHIN - Building the Statewide Advanced Integrated Platform

Building a Robust Data Respository



Whole Person Care In Action



Georgia Population

11,302,748

(2025 estimate) • One of the fastest growing states

Unique Patients

6M+

Serviced in our Clinical Data Repository

Current Data Sources

335

Unique Clinical Data Sources

60

CBOs Connected
Community Based Organization

18

CSBs Connected
Community Service Board

“We’re growing—driven by innovation and a pioneering spirit.”

GaHIN Wins BIG!





GEORGIA
HEALTH
INFORMATION
NETWORK

THANK YOU!





GEORGIA
HEALTH
INFORMATION
NETWORK

Reference slides



THE CHALLENGE

Ensuring accurate client/patient demographic alignment between GeorgiaUNIFY and GeorgiaConnX through high-quality data matching.

THE SOLUTION

Leveraged RC HSPI reports to address data issues.

Improved client linking through custom HSPI linkage definitions.

Specialized training to GaHIN team for worklist management.

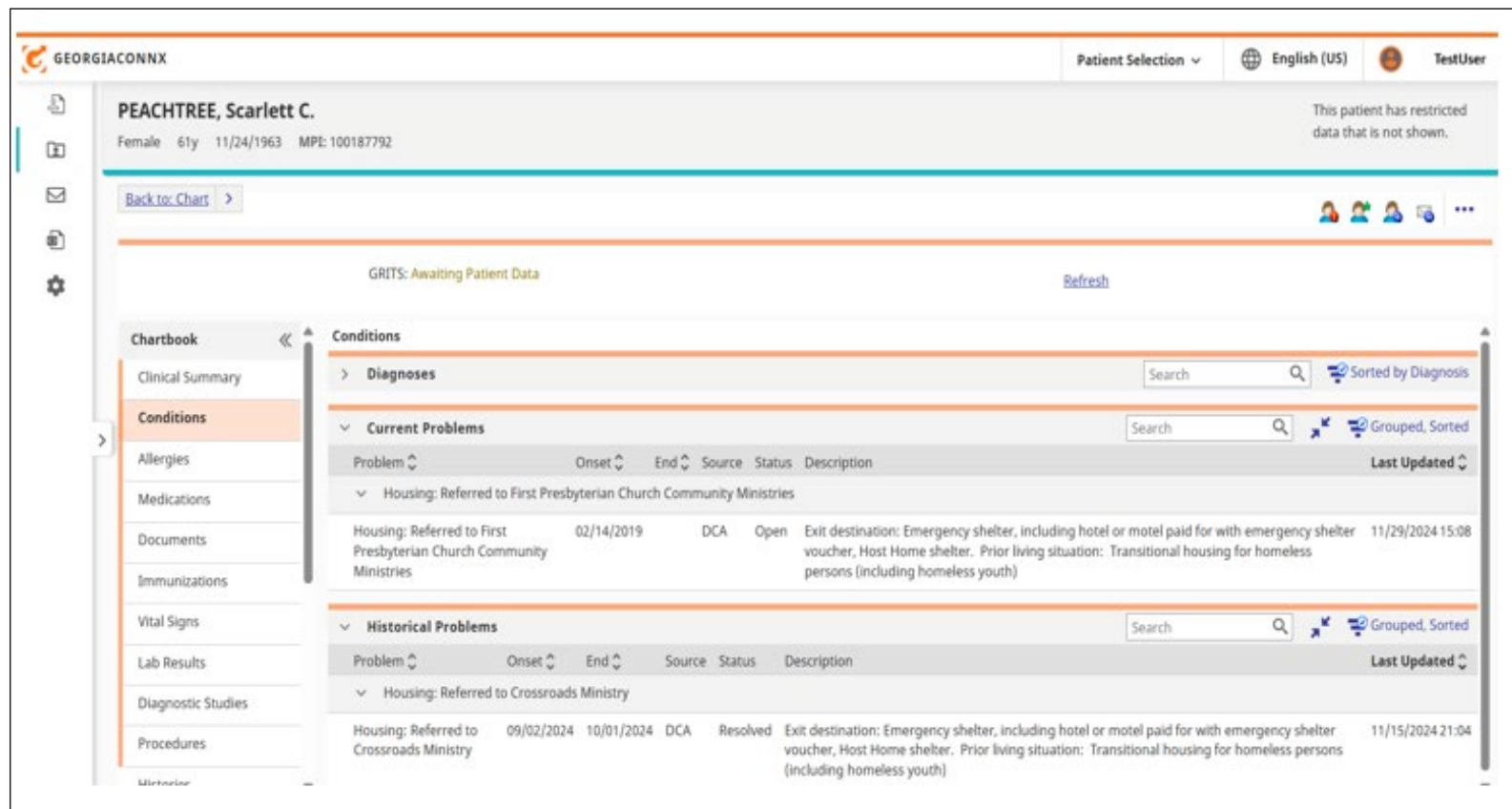
Example Outcome: Matching Client Records with Housing Data



Homeless Client Roster

Client records with

- Demographics
- Housing status
- Housing program participation status and history of homelessness for matching across clinical and social data.



The screenshot shows the GEORGIA CONNX patient record for PEACHTREE, Scarlett C. The patient is a 61-year-old female born on 11/24/1963 with MPE 100187792. The record is categorized as 'GRITS: Awaiting Patient Data'. The 'Conditions' section is expanded, showing two categories: 'Current Problems' and 'Historical Problems'. Both categories list a housing referral to the First Presbyterian Church Community Ministries. The current problem entry is dated 02/14/2019 and is currently 'Open'. The historical problem entry is dated 09/02/2024 to 10/01/2024 and is 'Resolved'. Both entries describe the patient's exit destination as an emergency shelter and their prior living situation as transitional housing for homeless persons.

Problem	Onset	End	Source	Status	Description	Last Updated
Housing: Referred to First Presbyterian Church Community Ministries						
Housing: Referred to First Presbyterian Church Community Ministries	02/14/2019		DCA	Open	Exit destination: Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter. Prior living situation: Transitional housing for homeless persons (including homeless youth)	11/29/2024 15:08
Housing: Referred to Crossroads Ministry						
Housing: Referred to Crossroads Ministry	09/02/2024	10/01/2024	DCA	Resolved	Exit destination: Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter. Prior living situation: Transitional housing for homeless persons (including homeless youth)	11/15/2024 21:04



THE CHALLENGE

Care Providers often rely on their existing systems, making the addition of a new log-on and ID management a significant organizational barrier.

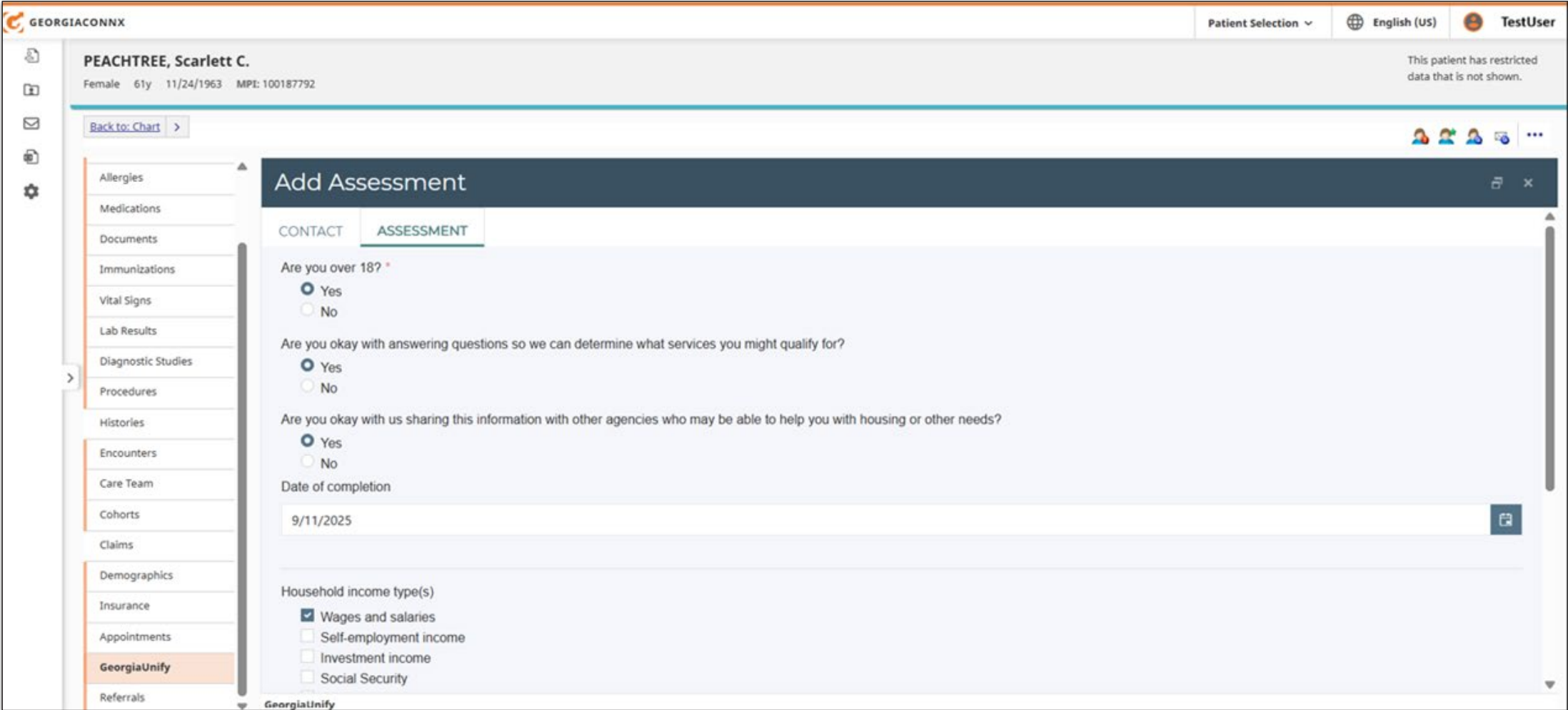
THE SOLUTION

Dynamic Identity
Management

SMART on FHIR Application
Embedded

Single Sign-On Capabilities

Embedded Smart On FHIR Application



The screenshot shows a patient record interface for 'PEACHTREE, Scarlett C.' with demographic information: Female, 61y, 11/24/1963, MPI: 100187792. A notification states 'This patient has restricted data that is not shown.' The interface includes a sidebar with categories like Allergies, Medications, Documents, Immunizations, Vital Signs, Lab Results, Diagnostic Studies, Procedures, Histories, Encounters, Care Team, Cohorts, Claims, Demographics, Insurance, Appointments, GeorgiaUnify, and Referrals. The main content area is titled 'Add Assessment' and has two tabs: 'CONTACT' and 'ASSESSMENT'. The 'ASSESSMENT' tab is active and contains the following form fields:

- Are you over 18? *
 - Yes
 - No
- Are you okay with answering questions so we can determine what services you might qualify for?
 - Yes
 - No
- Are you okay with us sharing this information with other agencies who may be able to help you with housing or other needs?
 - Yes
 - No
- Date of completion: 9/11/2025
- Household income type(s):
 - Wages and salaries
 - Self-employment income
 - Investment income
 - Social Security

THE CHALLENGE

Implementing smart analytics to identify patients with shared attributes suggesting unresolved social needs.

THE SOLUTION



Rigorous onboarding process ensures we can leverage HIE clinical data to identify potential clients for outreach.



Push identified clients from the clinical context (GeorgiaConnX) to the Social Needs platform (GeorgiaUNIFY).



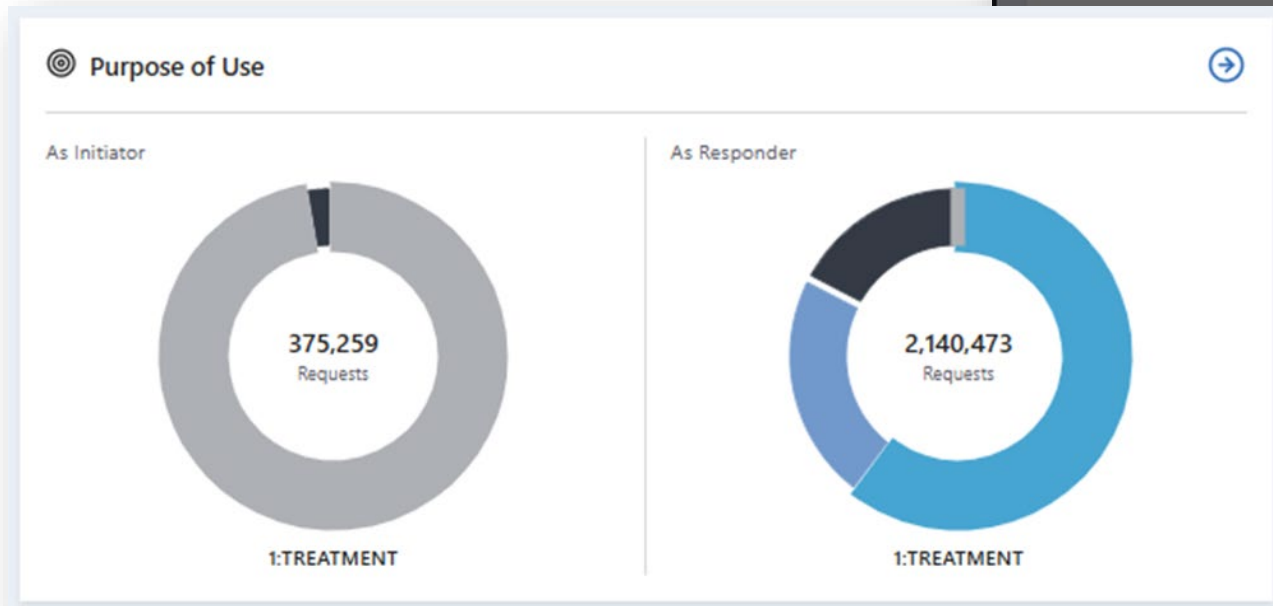
Hub Dashboard Updates

Examine your data sharing patterns

Jay Johnstone



Purpose of Use Reporting



eHealth Exchange

Errors

Purpose of Use

05/06/2026 12am - 05/13/2026 12am UTC

Select Transaction Type | Select Request Type | Select POU Code

Transaction Type	I/O	POU Code	POU Count
Patient Discovery	Outbound	1:PUBLICHEALTH	74
Patient Discovery	Outbound	1:Treatment	45
Patient Discovery	Inbound	1:TREATMENT	225607
Patient Discovery	Outbound	1:TREATMENT	2099418
Push Notifications	Inbound	1:TREATMENT	29
Push Notifications	Outbound	1:TREATMENT	50
Query for Documents	Inbound	1:TREATMENT	15547
Query for Documents	Outbound	1:TREATMENT	27717
Retrieve Documents	Inbound	1:TREATMENT	134076
Retrieve Documents	Outbound	1:TREATMENT	13288
Patient Discovery	Outbound	2:T-IAS	2387
Query for Documents	Outbound	2:T-IAS	617
Retrieve Documents	Outbound	2:T-IAS	742
Patient Discovery	Outbound	2:TREATMENT	625232
Query for Documents	Outbound	2:TREATMENT	110881

Requests

Code sets

1. NHIN
2. TEFCA-RCE
3. HL7

Requests

05/13/2026 9:41 AM → 05/13/2026 10:41 AM I/O Session Id Search

Type Status Initiator Network Responder Network X Reset

POU Set → POU

NHIN
TEFCA RCE
HL7

Initiator Responder
Network Network

Requests

Search returned too many results. Please narrow down filtering criteria for more meaningful results. Displaying 2000 most recent entries.

05/13/2026 9:41 AM → 05/13/2026 10:41 AM I/O Session Id Search

Type Status Initiator Network Responder Network X Reset

NHIN x TEFCA RCE x → All Codes

Initiator Responder
Network Network

#	Time (EDT)	I/O	Type	Initiator Network	Initiator	Responder Network	Responder	Results	Purpose of Use
1	05/13/2026 10:41:03 a.m.	→]	eHX			eHX		0	1:TREATMENT
2	05/13/2026 10:41:03 a.m.	→]	CQ			eHX		0	1:TREATMENT
3	05/13/2026 10:41:03 a.m.	→]	QHIN			eHX		0	2:T-TRTMT
4	05/13/2026 10:41:03 a.m.	→]	eHX			eHX		1	1:TREATMENT
5	05/13/2026 10:41:03 a.m.	[→	eHX			eHX		0	1:TREATMENT
6	05/13/2026 10:41:03 a.m.	→]	CQ			eHX		1	1:TREATMENT
7	05/13/2026 10:41:03 a.m.	→]	eHX			eHX		0	1:TREATMENT
8	05/13/2026 10:41:03 a.m.	→]	eHX			eHX		0	1:TREATMENT
9	05/13/2026 10:41:03 a.m.	[→	eHX			eHX		1	1:TREATMENT
10	05/13/2026 10:41:03 a.m.	→]	eHX			eHX		0	1:TREATMENT

Requests

05/13/2026 9:41 AM → 05/13/2026 10:41 AM I/O Session Id

Type Status Initiator Network Responder Network

NHIN x → All Codes

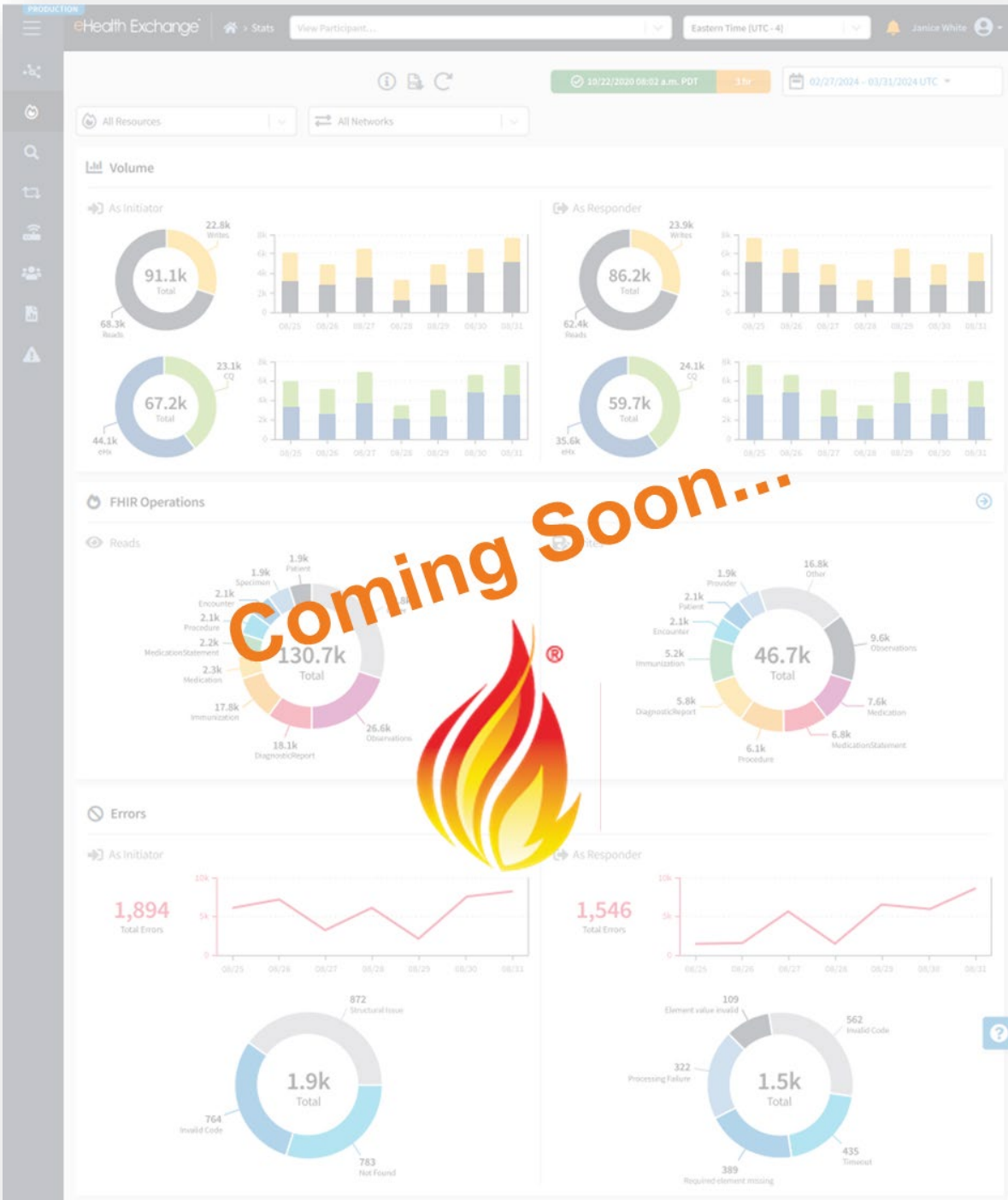
Initiator Responder
Network Network

#	Time (EDT)	I/O	Type	Initiator Network	Initiator	Responder Network	Responder	Results	Purpose of Use
1	05/13/2026 10:40:38 a.m.	→]	eHX						
2	05/13/2026 10:40:38 a.m.	→]							
3	05/13/2026 10:40:38 a.m.	→]							
4	05/13/2026 10:40:38 a.m.	[→							

All Codes

1:ABUSE
1:COVERAGE
1:DECEASED
1:DIRECTORY
1:DISASTER
1:DONATION
1:EMERGENCY







Digital Certificates obtained via DirectTrust

New renewal cadence/process

Mike Yackanich



Certificate Authorities and Digital Certificates

- Certificate Authorities (CAs) are trusted, independent organizations that issue digital certificates used to secure connections
- eHealth Exchange currently uses two Certificate Authorities
 - EMRDirect and MaxMD
- DirectTrust manages certificate provisioning/renewals for eHealth Exchange participants
- Certificates have historically been issued and effective for up to one year



Certificate “lifetime” changes

- DirectTrust has notified us that most CAs are changing the renewal timeline for certificates
- Effective May 15th new certificate renewals will have a maximum lifetime of 199 days
- As of March 15, 2027, the maximum lifetime will be 100 days.
- As of March 15, 2029, the maximum lifetime will be 47 days.
- Our CAs (EMRDirect and MaxMD) have automated processes for renewal and will alert participants at least 30 days in advance of their certificate expiration
- DirectTrust will also be monitoring and ready to assist as needed, especially as these renewal dates get tighter.





Marketing Updates

News, events, webinars, and more...

Tina Feldmann



Designated Qualified Health Information Networks® (QHINs™)



Designated
QHINs





eHealth Exchange QHIN Participant Stages

Live



2 Federal Agencies,
4 HIEs, and
Nationwide Public Health

Testing



3 HIEs, Nationwide Dialysis Centers

Intent to Participate



1 Payer Platform, 9 HIEs

Awards and Recognition



2026 Points of Light Case Study 20:
Operationalizing Bulk FHIR for Scalable
Quality Measurement, KLAS Research
K2 Summit



Top honors in the first
InterSystems Hackathon
competition at their
Ready2026 conference



Swaay.Health Awards

- Campaign of the Year for TEFCA QHIN Campaign
- Event of the Year for the eHealth Exchange Annual Meeting

Recent Publications & Coverage

- MAY 6** • [eHealth Exchange Earns 2026 KLAS Points of Light Award for Advancing Digital Quality Measurement with Bulk FHIR - eHealth Exchange](#)
- APR 29** • [Introducing the 2026 Points of Light Payer-Provider Collaborations - KLAS Research](#)
- [New CMS interoperability rules prove challenging for providers | Healthcare IT News](#)
- APR 16** • [CMS' New 'App Store' Is Trying to Turn Interoperability Into a Digital Health Distribution System - MedCity News](#)
- APR 13** • [CMS showcases first wave of digital health tools](#)
- APR 9** • [eHealth Exchange Demonstrates Real-World Patient Access Capability, Advancing CMS-Aligned Network Goals | HealthspanWire](#)
- [eHealth Exchange Demonstrates Real-World Patient Access Capability, Advancing CMS-Aligned Network Goals - eHealth Exchange](#)
- [Taking It One Step at a Time: eHealth Exchange Advances Toward CMS-Aligned Network Readiness - eHealth Exchange](#)



Scheduled Events



Contexture 2026 Summit
May 19 | Phoenix, AZ



2nd Annual National Health IT Week
Jun 9-10 | Washington, DC



7th Annual CMS HL7 FHIR Connectathon
Jul 14-16 | Virtual



Civitas Annual Conference
Sep 22-24 | Arlington, VA



Upcoming eHealth Exchange Monthly Webinars



Technical Workgroup

June 4 | 4-5:00 PM ET



All Participant Call

June 11th | Noon-1PM ET





eHealth Exchange™

ANNUAL MEETING

LOST PINES RESORT & SPA

Registration Open

TUESDAY

OCT **27** 2026

AUSTIN, TX

ehealthexchange.org/annual-meeting



[Summary - eHealth Exchange 2026 Annual Meeting](#)



Participant Registration Steps

- If available, please [register](#) to join us 10/27/2026 in Austin, TX
 - Select Participant
 - Enter your personal information
 - Enter credit card info. You'll only be charged \$200 if you no show
 - Review your web confirmation for accuracy
- **Book your hotel now/soon please.** Room block will close 10/5/2026
- **Invite others.** Please help us spread the word. Like/Share social posts.



Speaker Applications OPEN

- Deadline to submit is June 15, 2026
- [Submit a Speaker Application](#)



eHealth Exchange Annual Meeting Speaker Application

Thank you for your interest in presenting at the eHealth Exchange Annual Meeting. Please complete the form below to submit your abstract for consideration.

We're looking for sessions that:

- Showcase real-world implementations and outcomes with FHIR, TEFCA, CMS Health Tech Ecosystem, new or emerging use cases like payer-provider exchange, public health exchange, research, etc.
- Highlight public-private collaboration
- Address policy, technical, and workflow challenges in interoperability
- Inspire attendees to take the next step in improving data usability and patient outcomes







Deadline to submit applications is June 15, 2026.

SUBMITTER DETAILS

Please enter contact details for the person submitting the speaker abstract.



Sponsorship Opportunities

 <p>Pinnacle Sponsorship Reception + Speakership 1 Spot Available \$16,000 SOLD</p>	 <p>Horizon Sponsorship Happy Hour 1 Spot Available \$12,000 AVAILABLE</p>	 <p>Momentum Sponsorship Lunch 1 Spot Available \$10,000 AVAILABLE</p>
 <p>Signal Sponsorship WiFi 1 Spot Available \$4,000 AVAILABLE</p>	 <p>Refuel Sponsorship Break 2 Spots Available \$3,000 AVAILABLE</p>	 <p>Steward Sponsorship Show Support Unlimited \$1,000 UNLIMITED</p>

- Thank you InterSystems for being our Pinnacle Sponsor
- [View Sponsor Prospectus](#)
- [Submit Sponsor Application](#)



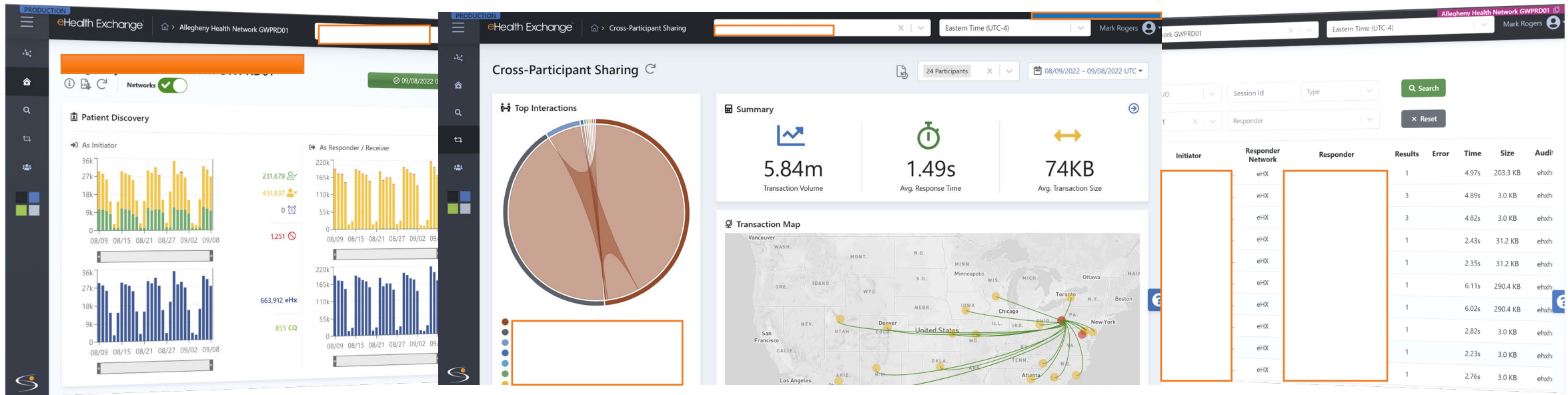


Resources

Hub dashboard, updating your info, how to get in touch...



Your Hub Dashboard – Your web portal providing interoperability insights.



- Identify transaction volume, response times, drill-down, & download.
- Who is querying your organization?
- Where are your clinicians searching?
- How much care occurs outside your organization?

Access Hub Dashboard: <https://insightsprod.ehealthexchange.org/#/hub>



Monthly Technical Workgroup

- Every 1st Thursday 4-5pm Eastern
- Typical Topics
 - Technical Specifications
 - Testing
 - Hub Updates
 - Capacity planning
- [Register Here](#)



Participant Testing

What is **Participant Testing**?

Participant testing is the process organizations undergo to confirm that their systems meet eHealth Exchange technical and interoperability requirements as outlined in the DURSA.

Participant testing is required for:

New Applicants

Testing is necessary for all new applicants that are looking to join eHealth Exchange.

Existing Participants

All current participants must test when making major changes or updates to their systems.



The Goal?

To make sure your technology can connect, communicate, and share trusted data reliably and securely across the nationwide network.

Contacts for Your Organization

We want to ensure that we are reaching the right people at your organization with our communications.

- If you have had recent or past changes and are unsure if we have an updated list: email administrator@ehealthexchange.org requesting the Contact List Template to complete and return.
- The template asks name, title, phone number, email address, and what type of emails the resource should receive.
- This will assist eHealth Exchange and each Participant in knowing that the communication we send is received appropriately.



How might I obtain assistance?

What	Who	How
Certificates	DirectTrust Support	support@directtrust.zohodesk.com
Technical Support	Technical Support	servicedesk@hub.ehealthexchange.org
Testing Questions	Testing Team	testing@ehealthexchange.org
Questions about the DURSA, policy, or anything else!	Administrator	administrator@ehealthexchange.org

Visit: <https://ehealthexchange.org/contact-us/>





eHealth Exchange™

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