

eHealth Exchange™

All Participant Call

September 2026



Housekeeping Items



All lines have been muted to avoid background noise.



Type questions in Q&A section at any time.
We'll open for questions after each agenda topic.



This meeting is being recorded and will be shared via email.



Today's Topics

Welcome	Tina Feldmann
New Participant	Ashley Green
Hub Environment Upgrade Project	Mike Yackanich
Directory Upgrade	Michael McCune
Coordinating Committee Elections	Jayne Piña
Marketing Update	Tina Feldmann
Information & Resources	Ashley Green
Q&A	Anyone





New Participants

Committed to improving patient care via data exchange

Ashley Green



Congratulations!



One to One Health is an integrated workforce healthcare provider, serving over a quarter million lives nationwide. They are an employer-funded onsite and near-site primary care company. Their relationship-centered clinics believe in empathy and outcomes through two complementary models: on-site and on-demand.

By expanding access to high-quality, proactive care, One to One Health helps employees stay healthier and more productive while reducing avoidable costs. This smarter approach aligns healthcare with your business goals.

Learn more: [Company - One To One Health](#)



eHealth Exchange Hub

Environment Upgrade Project

Mike Yackanich



Hub Upgrade

What?

A version upgrade of the technology platform to the latest version of InterSystems HealthShare and IRIS for Health.

Why?

New features, performance and stability improvements, and preparation for new use cases and workflows.

When?

- A cloned environment was provisioned to test/validate the upgrade to ensure services will continue to function as expected.
- Mitigation of impacted customizations was completed.
- Code freeze scheduled to begin on Thu 6/4, with expected duration of ~8 weeks.

Impacts?

Overarching goal is that there will be no service interruption during the upgrade. Onboarding and configuration updates can continue to be performed, as needed, during the duration of the code freeze.

Status Update

- Project was completed on 9/4.
- All eHealth Exchange Hub environments were upgraded successfully (DEV, TEST, VAL, PROD).
- Post-upgrade “clean-up” in progress.

Directory Upgrade

Michael McCune



Directory Upgrade

- All eHealth Exchange directories are based on the HAPI open source project. The upgrade will target HAPI release 8.10.1 which is the second to latest version of HAPI released on July 22, 2026. Our current HAPI version is 6.4.0.
- Unit testing and regression testing will be a major component of the upgrade. The upgrade itself will take about 16 – 20 hours and the testing will take an additional 24 – 48 hours.
- Note: HAPI FHIR is a complete implementation of the HL7 FHIR standard for healthcare interoperability in Java. We are an open community developing software licensed under the business-friendly Apache Software License 2.0. HAPI FHIR is a product of Smile Digital Health.



HAPI FHIR

Directory Upgrade

The directory upgrade will go through two major deployment stages:

- 1) Deploy the upgrade to a proof of concept (POC) environment. This environment is not typically accessible to participants. We will replicate most or all eHealth Exchange managed directories. Data may be static and not updated on a regular basis.
- 2) Deploy the upgrade to participant facing directories, including the following directories:
 - VAL and PROD (for the eHealth Exchange network)
 - Carequality clone directories – STAGE and PROD
 - QHIN directories for TEFCA – DEV, STAGE and PROD

Note: Testing will be done in the POC environment before progressing to the stage 2 deployments.

Upgrade Testing

If your organization has a special directory use case that should be brought to the attention of the eHealth Exchange for testing, please let us know. You may email administrator@ehealthexchange.org.

For example:

- Your organization may be using a custom FHIR operation that is declared by the directory's capability statement.
- You may be using the maximum permissible paging size or a small paging size to retrieve all directory records. We can test the specific paging size used by your organization.



Directory Upgrade Timeline

- The upgrade development work is underway now and is expected to be complete the week of October 5th.
- POC environment testing will commence sometime after October 5th and will continue through mid-November.
- Participant facing directories will be upgraded mid-November to late November.





Coordinating Committee

Election Updates

Jayme Piña



Background

The Coordinating Committee manages the Network, not to be confused with the eHealth Exchange Board that manages the Company running the network. The Coordinating Committee is granted formal authority under the DURSA to oversee and facilitate continued development, implementation, and operation of the eHealth Exchange Network. The Coordinating Committee does have 3 members on the Board at the same time.

The DURSA and Operating Policy and Procedure #2: Coordinating Committee General Operating Procedures, establish the composition of the Coordinating Committee and provide additional background information. [Please click here to view a copy of OPP #2.](#)



2026 Coordinating Committee Election Timeline

July

August

September/October



1. Announce during All Participant Call – June, July
2. August 31-September 4: Time for a runoff if needed

2026 Coordinating Committee Seats

Representative	Term Date
Dan Paoletti	9/30/2026
John Kansky	9/30/2026
Pam Matthews	9/30/2027
Patti Cuartas	9/30/2026
Matt Eisenberg	9/30/2027
Paul Matthews	9/30/2028
Arun Gopalan	9/30/2026
Gary Parker	9/30/2027
Julie Riddler	9/30/2027





Marketing Updates

News, events, webinars, and more...

Tina Feldmann



SEE YOU SOON

Hyatt Regency Lost Pines
Resort and Spa near Austin, TX

575 Hyatt Lost Pines Road
Cedar Creek, TX 78612-3863

[Texas Hill Country Resorts Near
Austin | Hyatt Regency Lost Pines](#)



Participant Registration Steps

- If available, please [register](#) to join us 10/27/2026 in Austin, TX
 - Select Participant
 - Enter your personal information
 - Enter credit card info. You'll only be charged \$200 if you no show
 - Review your web confirmation for accuracy
- **Book your hotel now/soon please.** Room block will close 10/5/2026
- **Invite others.** Please help us spread the word. Like/Share social posts.





eHealth Exchange

ANNUAL MEETING

LOST PINES RESORT & SPA

TUESDAY | OCT **27** 2026 | AUSTIN, TX

The opportunity is closing

Our hotel block is 90% full

Monday night availability is limited

[Book Your Room](#)



Book Your Room Today

[Hotel - eHealth Exchange 2026 Annual Meeting](#)

ADDITIONAL HOTEL OPTIONS

The Hyatt Regency Lost Pines Resort and Spa is nearly sold out for Monday night. For attendees who need alternate accommodations, we have identified several hotel options in nearby Bastrop, approximately 20 miles from the resort.

Please note that transportation between these hotels and the Hyatt will not be provided. We recommend renting a car and allowing additional travel time when planning your stay.

Best Western Bastrop Pines
Inn
107 Hunters Crossing Blvd
Bastrop, TX 78602
512.321.0900
[Directions](#)

Home2 Suites by Hilton
Bastrop
114 Orr Drive
Bastrop, TX 78602
512.409.7888
[Directions](#)

Everhome Suites Bastrop
630 Agnes Street
Bastrop, TX 78602
512.521.0381
[Directions](#)

Hampton Inn & Suites
Bastrop
240 South Hasler Blvd
Bastrop, TX 78602
512.321.2898
[Directions](#)

Keynote Speakers Confirmed



The graphic features a dark blue background with a network of white dots and lines. Several hexagonal inset images show various scenes from the event: a speaker at a podium, a panel discussion with three people, a group of people seated in an audience, and a speaker gesturing during a presentation. The eHealth Exchange logo is in the top left corner.

eHealth Exchange
ANNUAL MEETING
LOST PINES RESORT & SPA

Agenda Now Available

TUESDAY | OCT **27** 2026 | AUSTIN, TX

ehealthexchange.org/annual-meeting

[Agenda - eHealth Exchange 2026 Annual Meeting](#)



The graphic has a dark blue background with a subtle nebula pattern. It features two speaker portraits in hexagonal frames. The top speaker is a man with the ONC logo, and the bottom speaker is a woman with the CMS logo. Text for each speaker includes their name, title, and role. A 'Register Now!' button is positioned between the two speakers. The eHealth Exchange logo is in the bottom right corner.

Keynote Speakers ANNOUNCED

[Register Now!](#)

ehealthexchange.org/annual-meeting

MORNING KEYNOTE
Sam Kaardal
Deputy National Coordinator for Health IT, Interoperability
ONC
Office of the National Coordinator for Health Information Technology

AFTERNOON KEYNOTE
Amy Gleason
Deputy Administrator and Chief Product Officer, Centers for Medicare & Medicaid Services (CMS)
CMS
Centers for Medicare & Medicaid Services



Scheduled Events/Webinars



Civitas Annual Conference

Sep 22-24| Arlington, VA



NCQA Health Innovation Summit

Oct 4-7 | Atlanta, GA



Sequoia-Carequality Annual Meeting

Oct 28-29| Austin, TX



All Participant Call

October 8th | Noon-1PM ET



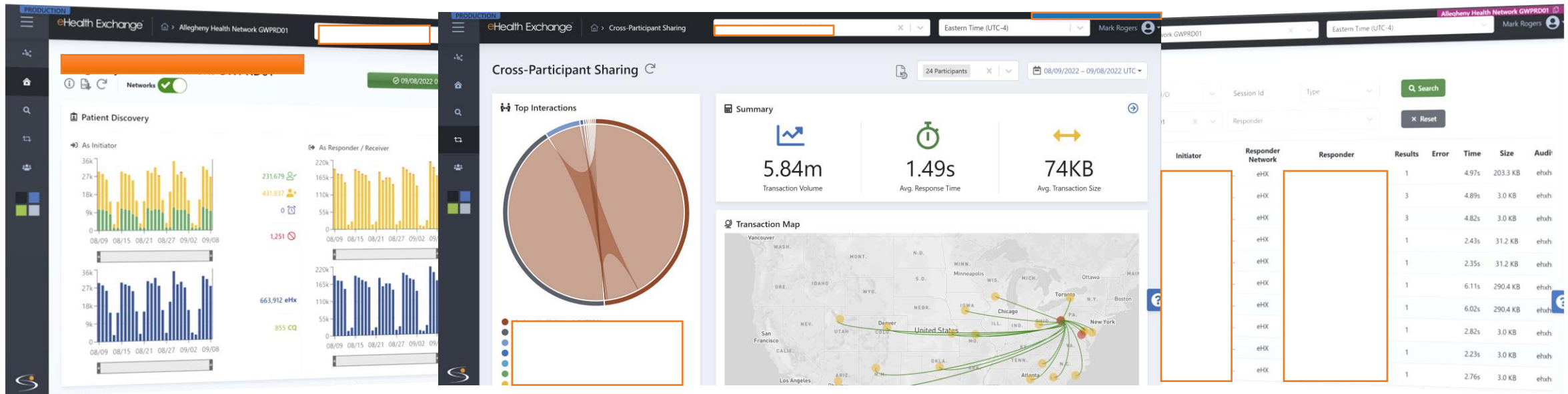


Resources

Hub dashboard, updating your info, how to get in touch...



Your Hub Dashboard – Your web portal providing interoperability insights.



- Identify transaction volume, response times, drill-down, & download.
- Who is querying your organization?
- Where are your clinicians searching?
- How much care occurs outside your organization?

Access Hub Dashboard: <https://insightsprod.ehealthexchange.org/#/hub>



OPP#17 Compliance

OPP #17 - Sub-Participant Identification to Support Transparency and Trust

Background:

Transparency is essential to obtain and maintain trust.

1. This is critical for participants to be able to identify the originator of the message.
2. Assists participants in understanding specifically to whom they are disclosing data.



OPP#17 Compliance

Two main requirements for policy implementation:

Requirement #1: Specifying the Originating Entity in Each Request for Data

- a) Identify the participant ultimately responsible for requesting data using the SAML homeCommunityId attribute.
- b) To the extent practical, identify the entity/person originating the request for data using the following SAML attributes:
 - 1) subject:organization (an alphabetic name such as “Kettering Hospital”)
 - 2) *subject:organization-id (an OID representing the Home Community ID which corresponds to an entry in the eHealth Exchange directory; typically a sub-participant)*
 - 3) subject-id: Optionally identify the name of the representative user requesting data



OPP#17 Compliance

Two main requirements for policy implementation:

Requirement #2: Populating the eHealth Exchange Directory with Sub-Participants

- 1) Populate the directory with sub-participants to the extent practical to reflect a participant's constituency that request data and entities for whom participants hold data. (identify entities that contribute to patient data)
- 2) Participants do not need to identify healthcare practitioners for whom they exchange data.



Participant Testing

What is Participant Testing?

Participant testing is the process organizations undergo to confirm that their systems meet eHealth Exchange technical and interoperability requirements as outlined in the DURSA.

Participant testing is required for:

New Applicants

Testing is necessary for all new applicants that are looking to join eHealth Exchange.

Existing Participants

All current participants must test when making major changes or updates to their systems.



The Goal?

To make sure your technology can connect, communicate, and share trusted data reliably and securely across the nationwide network.

Contacts for Your Organization

We want to ensure that we are reaching the right people at your organization with our communications.

- If you have had recent or past changes and are unsure if we have an updated list: email administrator@ehealthexchange.org requesting the Contact List Template to complete and return.
- The template asks name, title, phone number, email address, and what type of emails the resource should receive.
- This will assist eHealth Exchange and each Participant in knowing that the communication we send is received appropriately.



How might I obtain assistance?

What	Who	How
Certificates	DirectTrust Support	support@directtrust.zohodesk.com
Technical Support	Technical Support	servicedesk@hub.ehealthexchange.org
Testing Questions	Testing Team	testing@ehealthexchange.org
Questions about the DURSA, policy, or anything else!	Administrator	administrator@ehealthexchange.org

Visit: <https://ehealthexchange.org/contact-us/>



The logo features the word "eHealth Exchange" in a white sans-serif font. The lowercase "e" is orange. The background consists of a complex, overlapping grid of hexagons in various shades of blue and orange, with small dots at the intersections.

eHealth Exchange™

ehealthexchange.org